





# 2021 KBW Virtual West Coast Bank Field Trip November 16, 2021

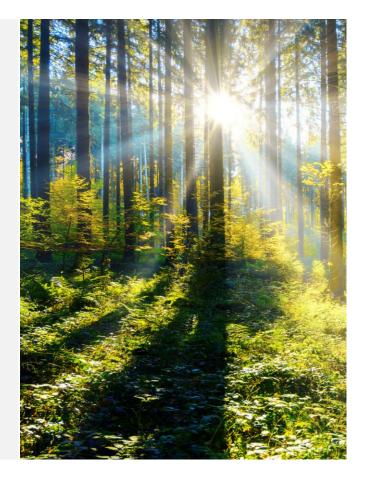


This presentation contains forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995. Such statements are based upon the current beliefs and expectations of Washington Federal's management and are subject to significant risks and uncertainties. The forward-looking statements in this presentation speak only as of the date of the presentation, and Washington Federal assumes no duty, and does not undertake, to update them. Actual results or future events could differ, possibly materially, from those that we anticipated in these forward-looking statements.

### **Contents**



3 Overview Vision 6 **Asset Quality** 14 **Liability Trends** 17 Interest Rate Risk 19 Profitability 20 Capital 25

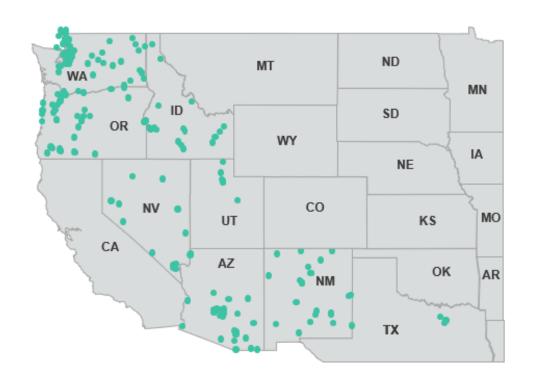


## Overview of Washington Federal

#### Overview

### **Geographic Overview**

- Established in **1917**; IPO in 1982
- National Bank Charter OCC, FRB, CFPB Regulated
- Headquartered in Seattle, WA; is the second largest bank headquartered in the Pacific Northwest
- 219 branches across 8 western states
- Full-service consumer & commercial bank
- Strong Capital, High Asset Quality, Consistent Results
- Portfolio Mortgage Lender
- Profitable every year since 1965
- Interest rate risk management well controlled
- 155 consecutive quarterly cash dividends
- 13,991% Total shareholder return since IPO



### Company Highlights<sup>1</sup>

Total Assets \$13.8 \$15.5Bn \$2.1Bn \$56.75%

<sup>1</sup> As of or for the guarter-ended 9/30/2021



## WaFd Bank Executive Management Committee



Brent Beardall
President and Chief Executive
Officer



Vincent Beatty

EVP Chief Financial Officer



Cathy Cooper EVP Chief Consumer Banker



James Endrizzi EVP Chief Commercial Banker



Kim Robison

EVP Chief Operating Officer



Ryan Mauer EVP Chief Credit Officer

# WaFd Bank Demographics

Our markets are among the most desirable in the US and create a foundation for loan growth without excessive risk

State	Number of Branches	Company Deposits in Market (\$000)	Deposit Market Share (%)	Percent of National Franchise (%)	Total Population 2021 (Actual)	Population Change 2010-2021 (%)	Projected Population Change 2021-2026 (%)	Median HH Income 2021 (\$)	Projected HH Income Change 2021-2026 (%)
Washington	77	6,742,208	2.98	43.4	7,765,146	15.47	6.29	81,728	13.01
Oregon	39	3,006,222	2.66	19.3	4,281,747	11.76	4.91	69,640	12.85
Arizona	30	1,551,671	0.78	10.0	7,438,466	16.37	6.05	65,279	11.17
New Mexico	25	1,292,965	2.99	8.3	2,099,133	1.94	0.69	49,690	5.09
Idaho	22	1,067,834	2.65	6.9	1,832,352	16.89	6.48	60,757	10.40
Utah	9	1,027,317	0.93	6.6	3,282,329	18.76	6.72	78,645	12.65
Nevada	11	522,988	0.47	3.4	3,154,232	16.80	6.34	65,110	10.55
Texas	6	330,907	0.03	2.1	29,570,729	17.60	6.78	65,383	6.59
Totals:	219	15,542,112		100	59,424,134				
Weighted Average						13.98	5.54	72,286	11.70
Aggregate: National					330,946,040	7.19	2.91	67,761	9.01

Deposit and share data is from the FDIC's Summary of Deposit reports and is as of 9/30/2021



# Vision 2025

### **Our Objective:**

A highly-profitable, digital-first bank that leverages data to anticipate financial needs and empower our clients by creating frictionless experiences across all interactions and devices.

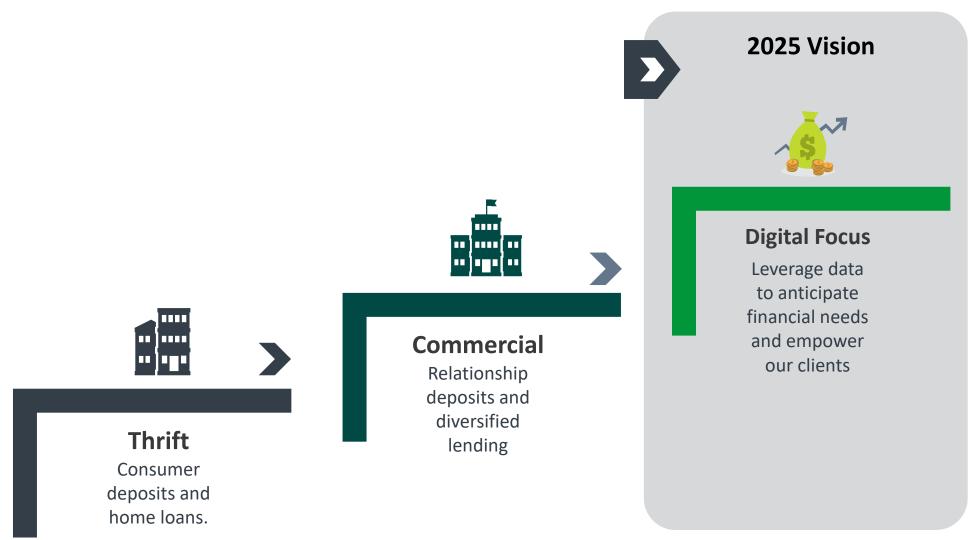
### Our Values:

Integrity, Teamwork, Ownership, Service, Simplicity & Discipline



### **Evolution of Our Franchise**

10 years of investment has put us on glide path to an even stronger balance sheet and deeper client relationships

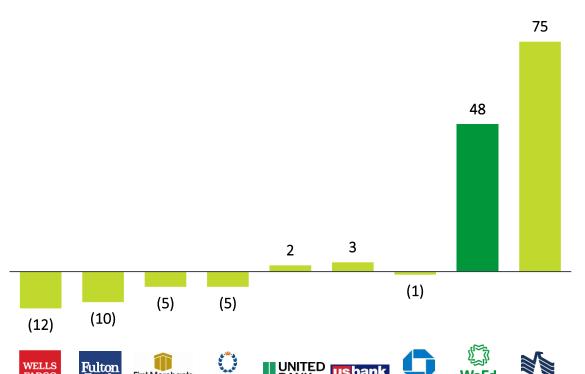


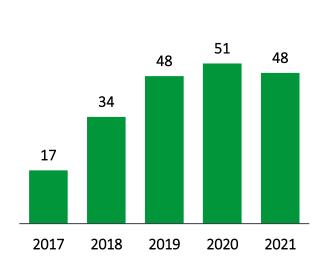
# Net Promoter Score Approaching Best In Class

Our investments in customer service, usability and technology are translating into high customer satisfaction levels

























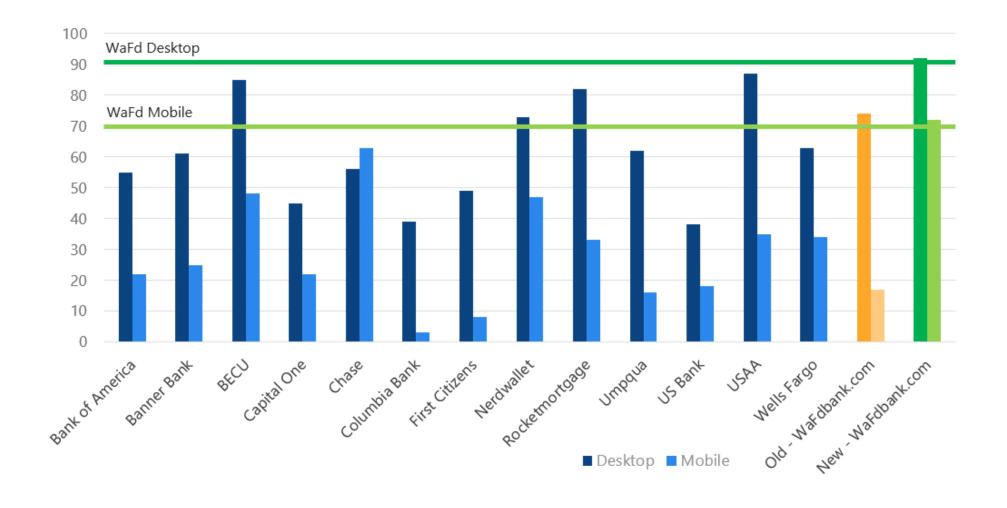


Source: Customer Guru <sup>1</sup> As of 10/19/2021



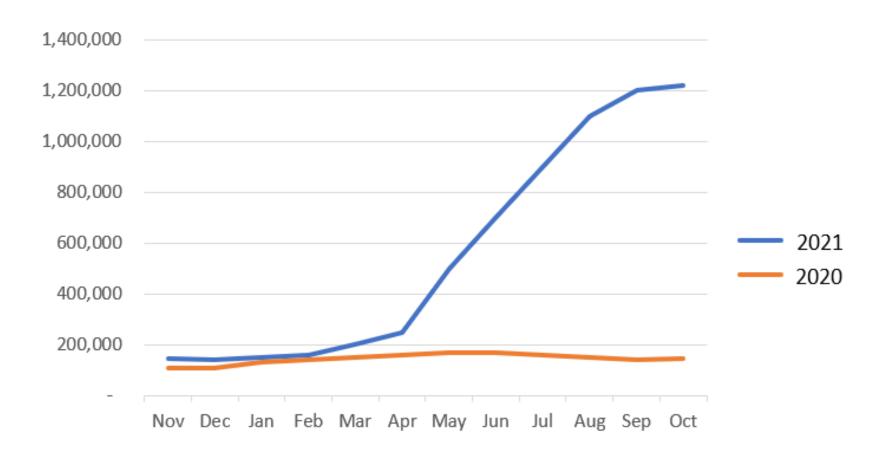
## Speed Matters – Website is the New Storefront

New wafdbank.com Google page speed scores



## Getting Customers to your Website is Mission Critical

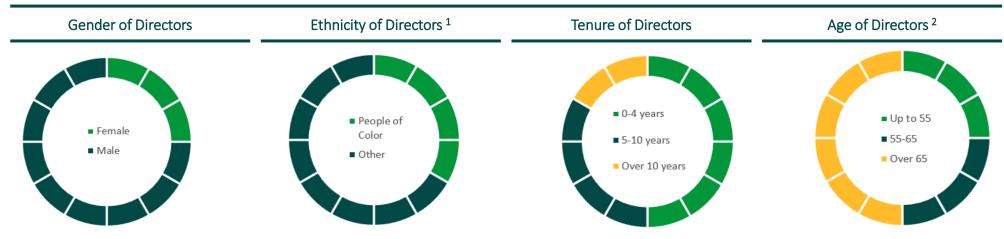
Back links to WAFDbank.com vs. Washingtonfederal.com



### Commitment to ESG & Diversity

We believe our enduring franchise comes from core principles focused on helping the neighborhoods we serve and creating longterm value for all stakeholders led by a Board, management and employee base that bring together a diversity of backgrounds

### **Board Composition**



### **ESG & Diversity Policy Highlights**

Our Corporate Social and Environmental Responsibility Policy flows from WaFd Bank's core principles, which are:





#### **Community Development**

Over \$289 million dollars invested towards community development lending and affordable housing investments



#### Volunteerism

WaFd employees participated in 8,138 volunteer hours in support of more than 513 organizations and initiatives



### Washington Federal Foundation

The Washington Federal Foundation awarded 234 grants to local community organizations totaling \$969,640 for the fiscal year



#### United Way Matching Campaign

WaFd Bank matches employee contributions made to United Way agencies in all eight states. In fiscal year 2020 pledges from colleagues were \$332,010. WaFd matched \$275,877 for a total of \$607,887

<sup>&</sup>lt;sup>1</sup> Based on self-identification <sup>2</sup> As of 9/30/21



### Loan Growth – Through Different Interest Rate Environments

\$ in millions.

#### **New Loan Originations**



- C&I and Commercial Real Estate loans made up 77% of all originations in 2021 compared to 49% in 2014
- Mortgage and Consumer Loans are largely holding flat in the current rate environment

#### **Loan Growth**



- Mortgage and Consumer loans 38 % of total net loans
- Commercial loans growing fastest over last six years
- Commercial growth is primary focus

### Helping Small Businesses and Individuals

Deferred loan payments now resuming

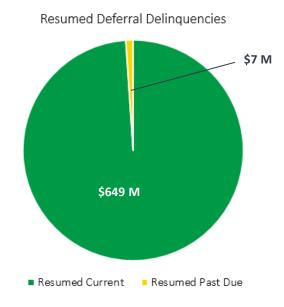
#### **Paycheck Protection Program**

9,000 approved loans

Over \$1 billion in lending

#### **Cares Act Deferrals**





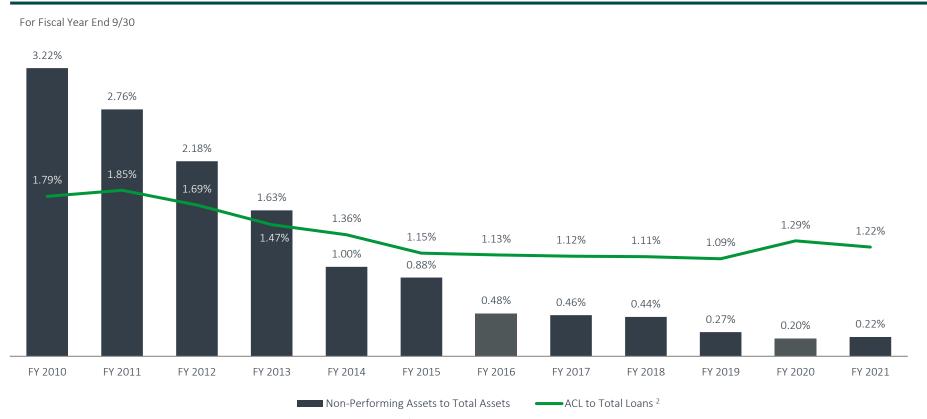
- Using nimbleness, technology and hard work to serve clients and communities
- PPP efforts providing benefit of strong organic growth and happy customers
- Approximately 45% of Round 1 PPP loans established a new client relationship for WaFd
- Deferral Program successful with only a small number of post deferral delinquencies
- Only 18 Consumer
   Mortgage loans still in deferral

### Non-Performing Assets Near Record Lows

We have retained a strong ACL while NPAs have declined since 2010

- ACL at 9/30/2021 amounted to \$171.3 million, representing 374% of total NPAs <sup>1</sup>
- Non-performing assets \$44 million as of 9/30/2021

### Non-Performing Assets to Total Assets and ACL to Total Loans <sup>1</sup>



 $<sup>^{1}</sup>$  ACL to Total Loans does not include ACL related to unfunded commitments of \$27.5 million.

<sup>&</sup>lt;sup>2</sup> Effective October 1, 2020, the Company implemented FASB's Current Expected Credit Loss (CECL) Standard



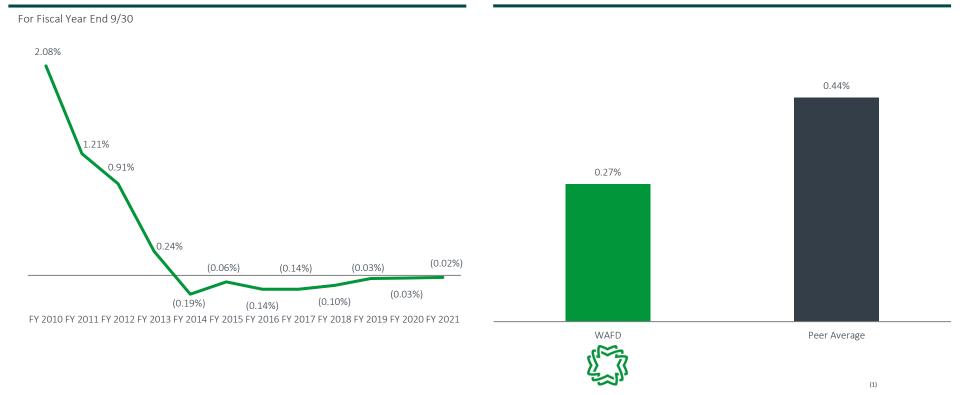
# **Strong Credit Quality**

### Strong Credit Quality Characterized by Limited Charge-Offs

- Net Recoveries since 2013 total \$71 million
- The Bank continues to work \$82 million of loans previously charged off

#### **Net Loan Charge-offs (Recoveries)**

#### Average NCOs Per Year – Last 20 Years



Source: SNL Financial, Company Filings

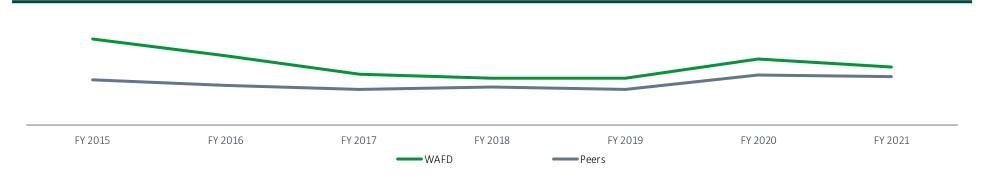
<sup>&</sup>lt;sup>1</sup> Peers represent Proxy Peers as specified in the Company's latest Proxy Statement



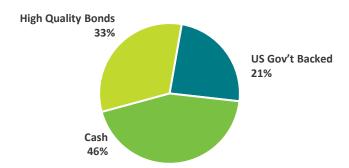
## Significant Liquidity and High-Quality Securities Portfolio

High quality, \$4.6 billion cash and investment portfolio with \$10.1 billion remaining collateral and lines as a source of additional potential liquidity

#### **Cash & Securities / Total Assets**



### Cash and Securities Composition <sup>2</sup>



Total Cash and Securities: \$4.6Bn<sup>2</sup> Cash and Securities / Total Assets: 23% <sup>2</sup>

Source: SNL Financial, Company Filings

<sup>1</sup> Peers represent Proxy Peers as specified in the Company's latest Proxy Statement

<sup>2</sup> As of 9/30/2021

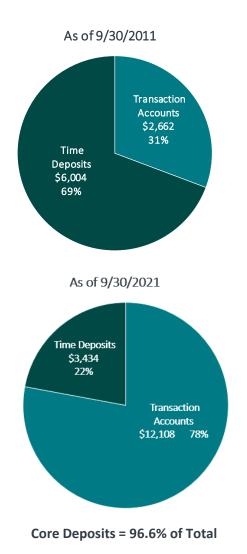
As of 9/30/2021, WAFD maintains over \$4bn of balance sheet liquidity

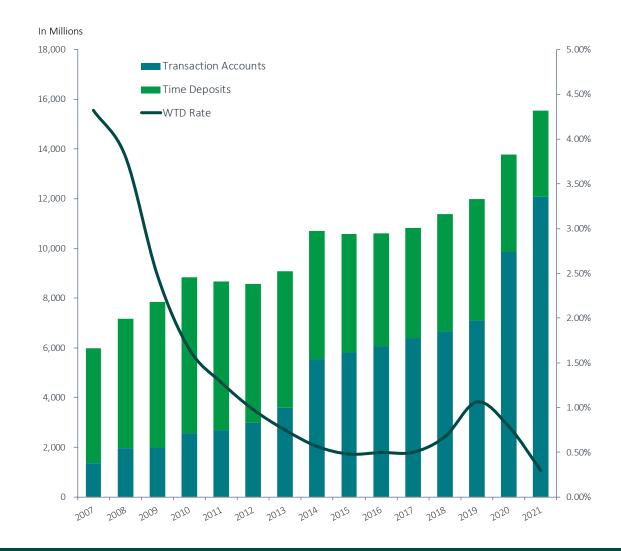
- Cash and Securities is 23% of assets
- Investment Portfolio targets low credit risk / moderate duration
- 67% Cash, US Government backed Agency Bonds and MBS<sup>2</sup>
- Yield on the Investment Portfolio is 1.52%



## **Deposit Trends**

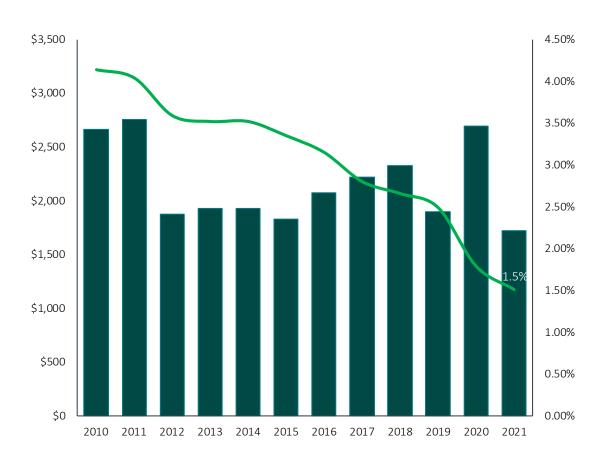
Shifting away from time deposits in favor of transaction accounts. Checking accounts now make up 43%.





# **Borrowings Outstanding & Weighted Rate**

Borrowings are 100% FHLB and are used in part to manage interest rate risk. Rates have declined with market rates. Increase in borrowings for 2020 was from locking in \$1 billion of funding at a fixed rate of 66 bps for 10 years. In 2021, strong growth in deposits allowed the Company to Reduce FHLB borrowings.



#### FHLB Effective Maturity Schedule Amount \$ million Rate Within 1 year: 320 2.08% 1 to 3 years: 500 2.15% 3 to 5 years: 1.85% 100 800 0.84% 5+ years:

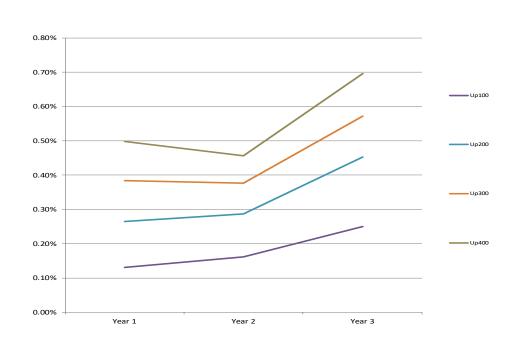
### **Balanced Interest Rate Risk**

Interest Rate Risk is well managed and skewed toward the upside in the current environment given asset sensitivity

### Change in NPV (%)

### **Net Interest Margin Sensitivity vs. Base Case**





### IRR measures as of September 30, 2021:

- Net Interest Income (NII) would increase by 9.7% in +200 bps immediate and parallel shock
- Net Portfolio Value after +200bps shock is 7% lower (\$207mm) and at \$2.85 billion would be 15.2% of total assets

Scenarios assume no management actions taken. Flattening/inverted rates with short term up more than long term would result in a larger negative affect.



# **Income Statement Comparison**

	Fisc	al YTD		
	9/30/2021	9/30/2020	\$ Change	% Change
INTEREST INCOME				
Loans	\$ 537,660	\$ 545,708	\$ (8,048)	-1.5%
Mortgage-backed securities	24,708	49,312	(24,604)	-49.9%
Investment securities and cash equivalents	29,242	26,245	2,997	11.4%
	591,610	621,265	(29,655)	-4.8%
INTEREST EXPENSE				
Customer accounts	42,313	100,312	(57,999)	-57.8%
FHLB advances and other borrowings	44,188	51,445	(7,257)	-14.1%
	86,501	151,757	(65,256)	-43.0%
NET INTEREST INCOME	505,109	469,508	35,601	7.6%
Provision (release) for credit losses	500	21,750	(21,250)	
Net interest income after provision(reversal)	\$ 504,609	\$ 447,758	\$ 56,851	12.7%

## **Income Statement Comparison**

	Fiscal YTD			
	9/30/2021	9/30/2020	\$ Change	% Change
OTHER INCOME	\$ 60,561	\$ 86,960	\$ (26,399)	-30.4%
OTHER EXPENSE				
Compensation and benefits	176,106	147,596	28,510	19.3%
Occupancy	39,610	39,570	40	0.1%
FDIC Insurance	14,368	10,939	3,429	31.3%
Product Delivery	18,505	17,010	1,495	8.8%
Information technology	42,737	52,902	(10,165)	-19.2%
Other Expense	41,133	47,541	(6,408)	-13.5%
	332,459	315,558	16,901	5.4%
Gain (loss) on REO	427	26	401	1542.3%
Income before income taxes	233,138	219,186	13,952	6.4%
Income taxes	49,523	45,748	3,775	8.3%
NET INCOME	\$ 183,615	\$ 173,438	10,177	5.9%
Dividends on preferred stock	10,034		10,034	
Net Income available to common shareholders	\$ 173,581	\$ 173,438	143	0.1%

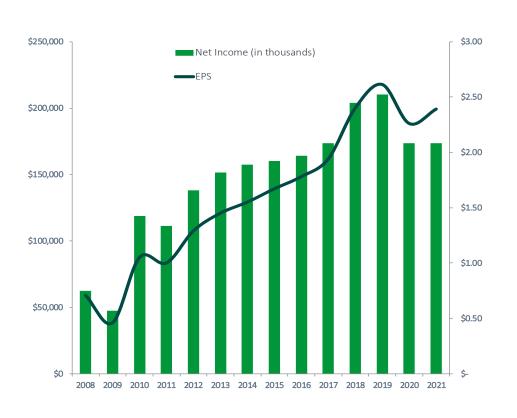
Efficiency Ratio of 58.77% for fiscal year 2021 up from 56.71% for the same period of prior year.

Effective tax rate year to date ended September 2021 is 21.24% compared to 20.87% from the same period ended September 2020



## Net Income and Common Earnings Per Share

Annual Quarterly





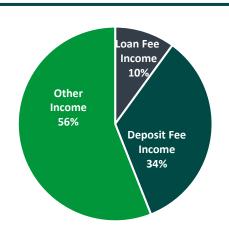
Issued \$300 million of Preferred Stock in February 2021 with a dividend of 4.875%



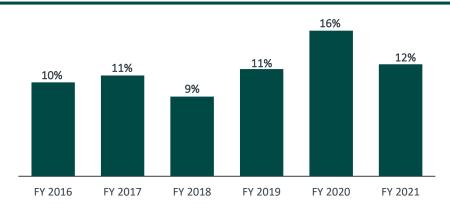
### Non-Interest Income

Diverse sources of Non-Interest Income provide steady growth and balance our revenue profile

#### Non-Interest Income for Quarter-Ended 9/30/2021



#### Non-Interest Income / Total Loan Revenue



#### Other Income includes:

- BOLI income
- Rental income
- Gains on property sales
- WAFD Insurance Income
- Income on equity method investments

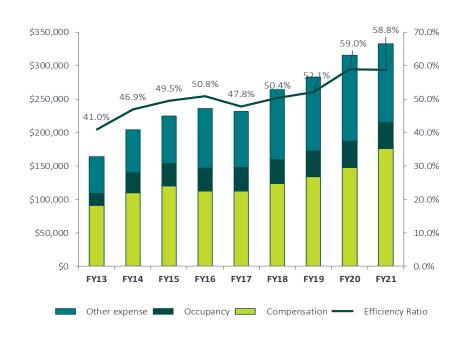
#### Non-Interest Income Over Time (\$MM)





### Non-Interest Expense

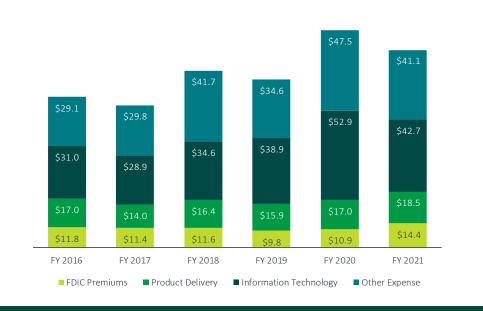
#### Non-Interest Expense Over Time (\$MM)



#### Other Expense includes:

- FDIC Premiums
- Product Delivery
- Information Technology
- Miscellaneous 'Other' line-item expenses include professional services, marketing and administrative costs.

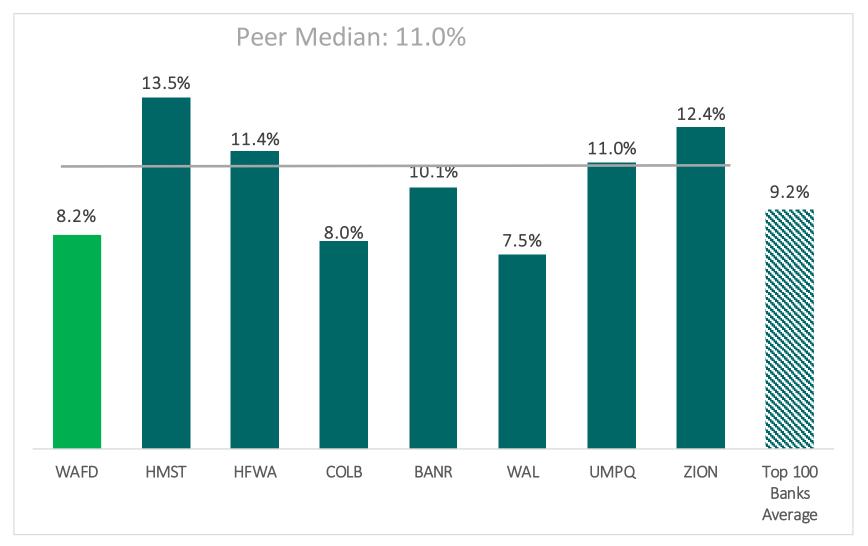
#### **Breakout of Other Expense**





# Market Cap Yield

As of September 30, 2021



## **Capital Ratios**

### Common Equity Tier 1 Ratio



Total Risk-Based Capital



WAFD does not seek to maximize leverage. Rather, we aspire to be the bank that can best weather the next storm on the horizon.

TCE+ACL/Tang Assets



Source: SNL Financial, Company Filings



### Returning Capital to Shareholders

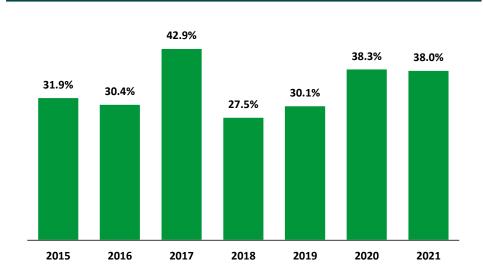
#### **Return of Income to Common Shareholders**

	Net Income (\$)	Stock Buyback & Dividends (\$)	Percent of Income returned to Shareholders
2015	160,316	177,791	111%
2015	100,510	1/7,791	11170
2016	164,049	137,808	84%
2017	173,532	172,892	100%
2018	203,850	220,246	108%
2019	210,256	187,163	89%
2020	173,438	178,629	103%
2021	173,581	414,527	239%

# % Outstanding at beginning of the

	# of Shares	Wt	d Price Paid	year	
2015	5,841,204	\$	21.70		6%
2016	3,867,563	\$	22.72		4%
2017	3,137,178	\$	31.36		3%
2018	4,865,357	\$	33.74		6%
2019	4,065,352	\$	30.46		5%
2020	3,339,530	\$	33.58		4%
2021	10,810,113	\$	32.25	1	L4%

#### Common Dividend as a % of Net Income

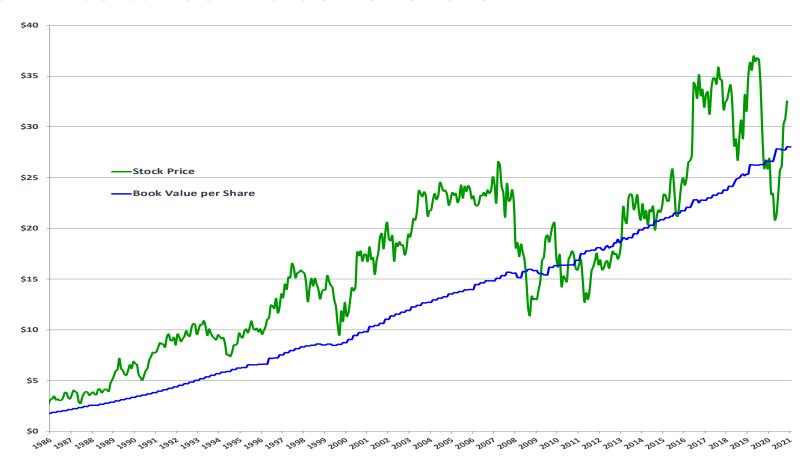


#### **Recent Capital Activities**

- Current cash dividend of \$0.23 provides a yield of 2.57% based on the current stock price
- Since 2013, 47 million shares repurchased which is 44% of total outstanding shares as of 9/30/2012
- 3.8 million shares remaining in buyback authorization
- During the 3<sup>rd</sup> and 4<sup>th</sup> Fiscal Quarters of 2021, the Company used additional proceeds from the preferred stock issuance to repurchase 7,952,529 shares of common stock.



### Stock Price & Book Value Per Share



#### As of 9/30/2021:

Book Value per Share \$28.03

Price to BV: 1.15

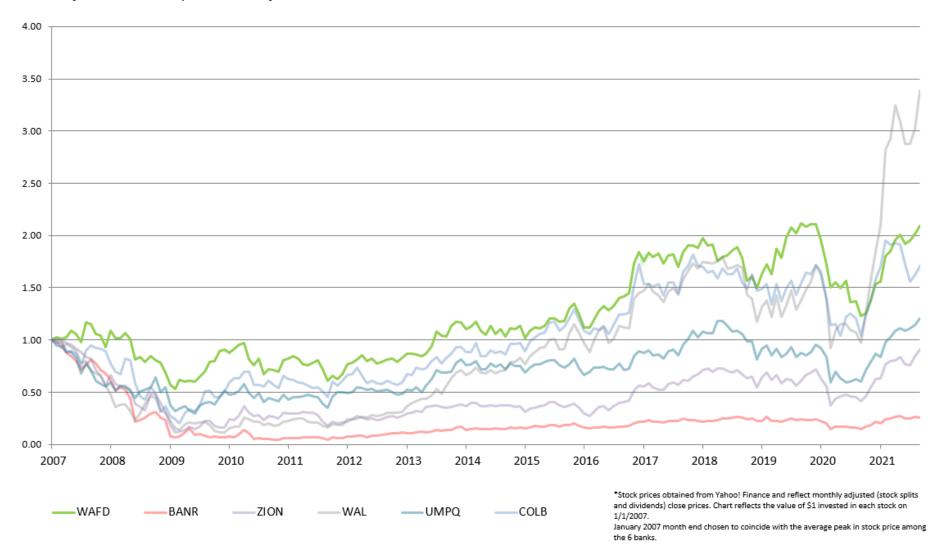
Tangible Book Value per Share \$23.27

Price to TBV: 1.49



# Perspective through the last Credit Cycle

Stock Performance Comparison as of 9/30/2021



















EXCLUSIVE BANK OF SOUNDERS FC AND THE SEATTLE KRAKEN

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