



Market Intelligence

24th Annual Financial Institutions Conference May 4th-6th, 2022



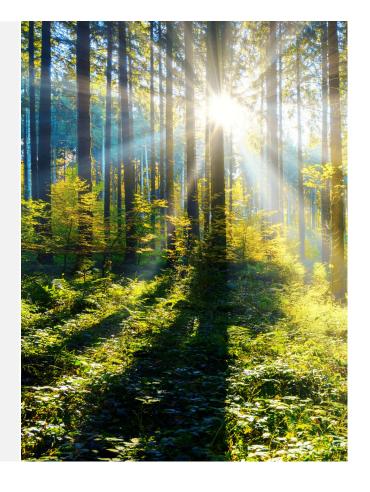


This presentation contains forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995. Such statements are based upon the current beliefs and expectations of Washington Federal's management and are subject to significant risks and uncertainties. The forward-looking statements in this presentation speak only as of the date of the presentation, and Washington Federal assumes no duty, and does not undertake, to update them. Actual results or future events could differ, possibly materially, from those that we anticipated in these forward-looking statements.

Contents



Overview	3
Vision	6
Asset Quality	14
Liability Trends	17
Interest Rate Risk	19
Profitability	20
Capital	25



Overview of Washington Federal

Overview

Geographic Overview

MT

UT

AZ

CA

WY

CO

- Established in **1917**; IPO in 1982
- Washington State Charter Commercial Bank WA DFI, FDIC, FRB, CFPB Regulated
- Headquartered in Seattle, WA; is the second largest bank headquartered in the Pacific Northwest
- Exited BSA Consent Order Dec 2021
- 214 branches across 8 western states
- **Full-service** consumer & commercial bank
- Strong capital, high asset quality, consistent results
- Portfolio mortgage lender
- Profitable every year since 1965
- Interest rate risk management well controlled
- **157 consecutive** quarterly cash dividends

Company Highlights¹

Total Assets \$20.6Bn Total Loans \$15.1Bn

Total Deposits \$16.39Bn

Stockholder Equity \$2.19Bn

Efficiency Ratio 58.65%

ND

SD

TX

NE

KS

OK

MN

IA

MO

AR

¹ As of or for the quarter-ended 3/31/2022



WaFd Bank Executive Management Committee



Brent Beardall

President and Chief Executive

Officer



Vincent Beatty

EVP Chief Financial Officer



Cathy Cooper EVP Chief Consumer Banker



James Endrizzi

EVP Chief Commercial

Banker



Kim Robison

EVP Chief Operating Officer



Ryan Mauer EVP Chief Credit Officer

WaFd Bank Demographics

Our markets are among the most desirable in the US and create a foundation for loan growth without excessive risk

State	Number of Branches	Company Deposits in Market (\$000)	Deposit Market Share (%)	Percent of National Franchise (%)	Total Population 2022 (Actual)	Population Change 2010-2022 (%)	Projected Population Change 2022-2027 (%)	Median HH Income 2022 (\$)	Projected HH Income Change 2022-2027 (%)
Washington	76	7,067,961	2.99	43.4	7,858,401	16.86	6.10	88,405	14.17
Oregon	36	3,030,152	2.66	19.4	4,295,247	12.12	4.01	73,746	13.64
Arizona	30	1,700,408	0.77	10.1	7,185,732	12.42	(1.48)	70,139	13.99
New Mexico	25	1,320,409	2.99	8.3	2,126,179	3.25	1.86	55,697	9.85
Idaho	22	1,122,007	2.65	6.9	1,891,021	20.63	8.15	66,938	12.56
Utah	9	987,788	0.89	6.4	3,354,693	21.38	7.42	84,724	13.18
Nevada	10	539,805	0.47	3.3	3,176,325	17.62	5.12	71,353	14.43
Texas	6	622,118	0.03	2.4	29,801,205	18.51	5.30	70,957	11.16
Totals:	214	16,390,648		100	59,688,803				
Weighted Average						14.98	4.76	78,338	13.45
Aggregate: National					334,279,739	8.27	3.21	72,465	12.10

Deposit market share and precent of national franchise are from the FDIC's Summary of Deposit reports and is as of 06/30/2021. All other data is as of 3/31/2022.

Vision 2025

Our Objective:

A highly-profitable, digital-first bank that leverages data to anticipate financial needs and empower our clients by creating frictionless experiences across all interactions and devices.

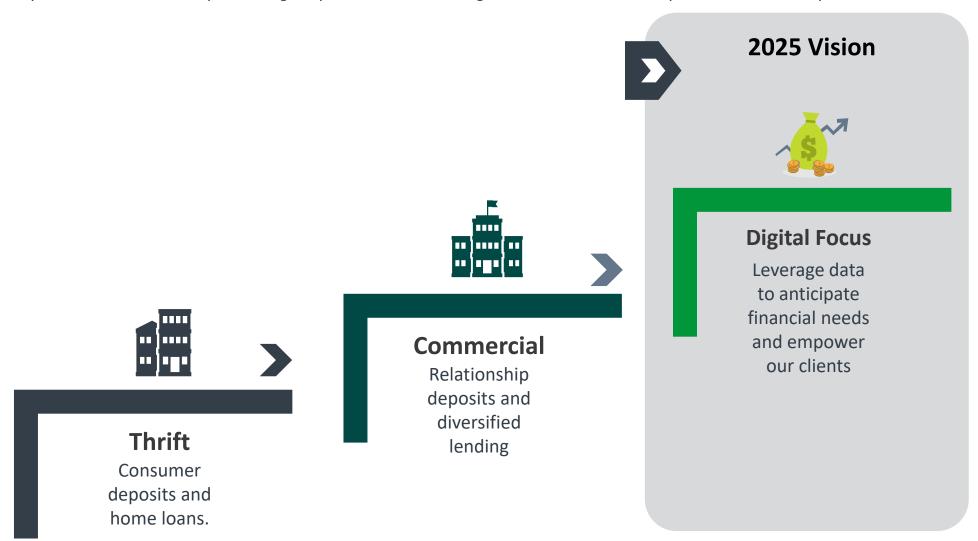
Our Values:

Integrity, Teamwork, Ownership, Service, Simplicity & Discipline



Evolution of Our Franchise

10 years of investment has put us on glide path to an even stronger balance sheet and deeper client relationships



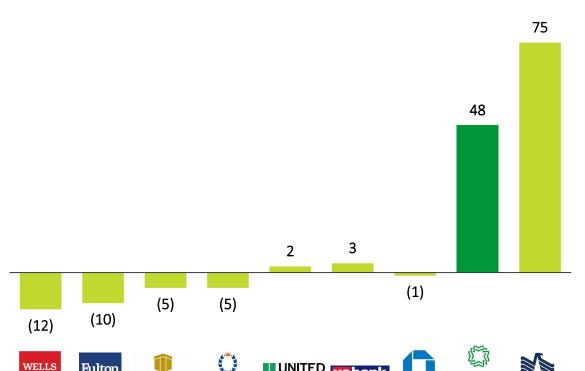


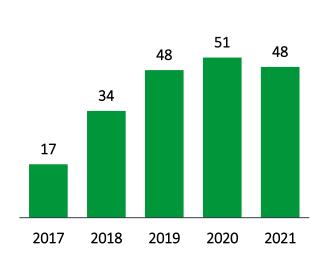
Net Promoter Score Approaching Best in Class

Our investments in customer service, usability and technology are translating into high customer satisfaction levels

























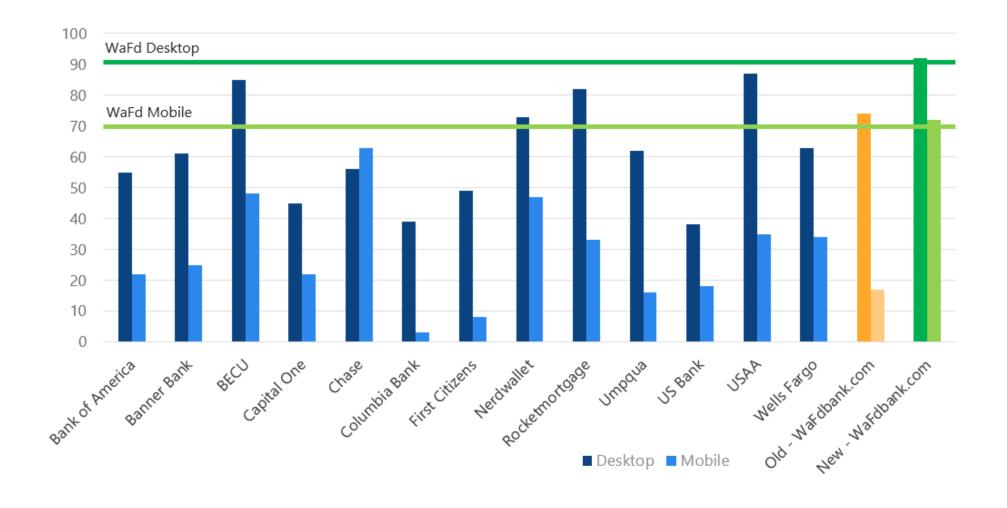


Source: Customer Guru ¹ As of 10/19/2021



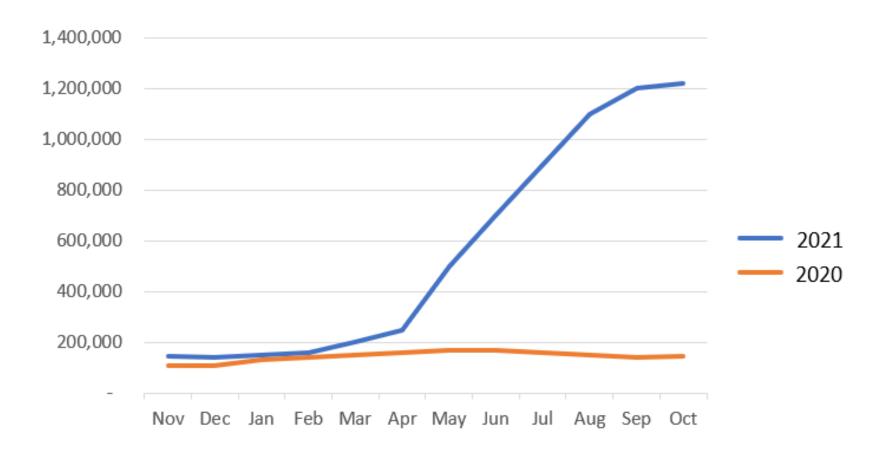
Speed Matters – Website Is the New Storefront

New wafdbank.com Google page speed scores



Getting Customers to Your Website is Mission Critical

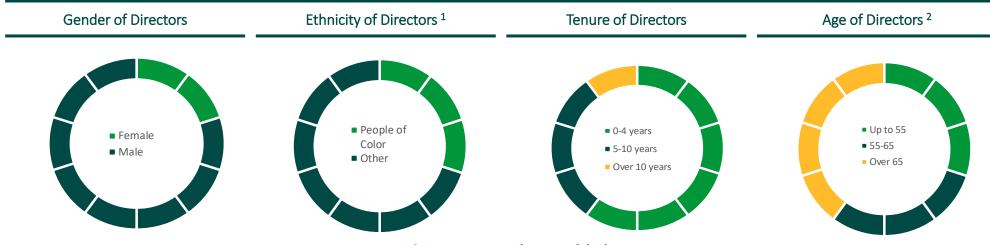
Back links to WAFDbank.com vs. Washingtonfederal.com



Commitment to ESG & Diversity

We believe our enduring franchise comes from core principles focused on helping the neighborhoods we serve and creating longterm value for all stakeholders led by a Board, management and employee base that bring together a diversity of backgrounds

Board Composition



ESG & Diversity Policy Highlights

Our Corporate Social and Environmental Responsibility Policy flows from WaFd Bank's core principles, which are:





Community Development

Over \$289 million dollars invested towards community development lending and affordable housing investments



Volunteerism

WaFd employees participated in 8,138 volunteer hours in support of more than 513 organizations and initiatives



Washington Federal Foundation

The Washington Federal Foundation awarded 234 grants to local community organizations totaling \$969,640 for the fiscal year



United Way Matching Campaign

WaFd Bank matches employee contributions made to United Way agencies in all eight states. In fiscal year 2020 pledges from colleagues were \$332,010. WaFd matched \$275,877 for a total of \$607,887

¹ Based on self-identification ² As of 9/30/21



Loan Growth – Through Different Interest Rate Environments

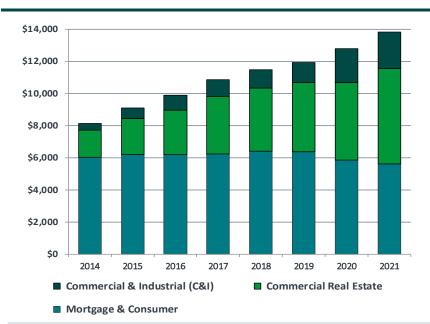
\$ in millions.





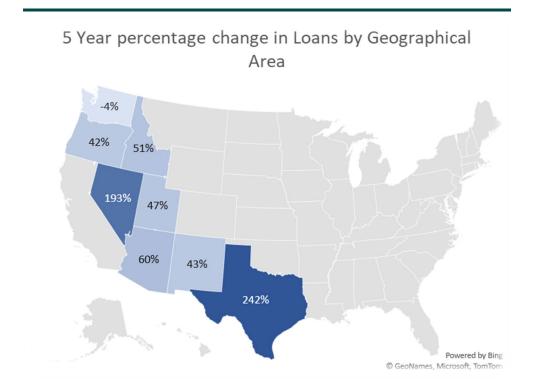
- C&I and Commercial Real Estate loans made up 77% of all originations in 2021 compared to 49% in 2014
- Mortgage and Consumer Loans are largely holding flat in the current rate environment

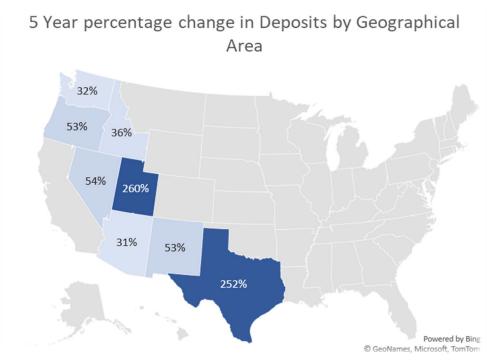
Loan Growth



- Mortgage and Consumer loans 42 % of total net loans
- Commercial loans growing fastest over last six years
- Commercial growth is primary focus

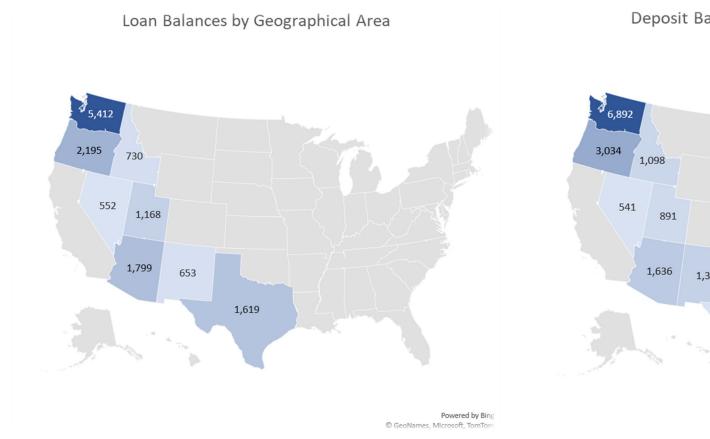
5 Year Change by Percentage in Each Geographical Area

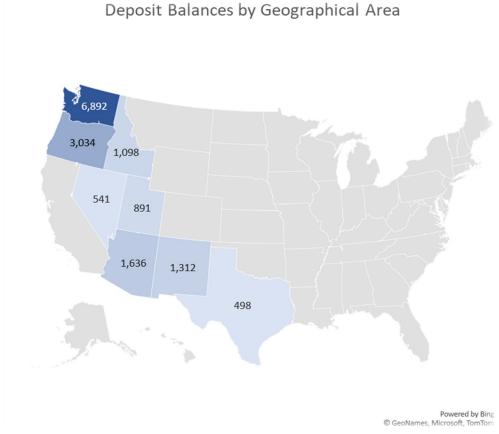




Loan and Deposit Balances by Geographical Area

\$ in millions.





Helping Small Businesses and Individuals

Deferred loan payments now resuming

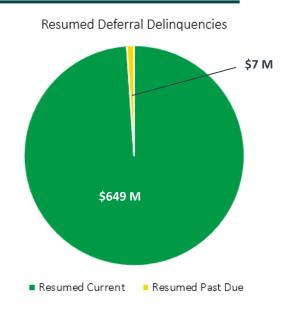
Paycheck Protection Program

9,000 approved loans

Over \$1 billion in lending

Cares Act Deferrals





- Using nimbleness, technology and hard work to serve clients and communities
- PPP efforts providing benefit of strong organic growth and happy customers
- Approximately 45% of Round 1 PPP loans established a new client relationship for WaFd
- Deferral Program successful with only a small number of post deferral delinquencies
- Only 18 Consumer
 Mortgage loans still in deferral

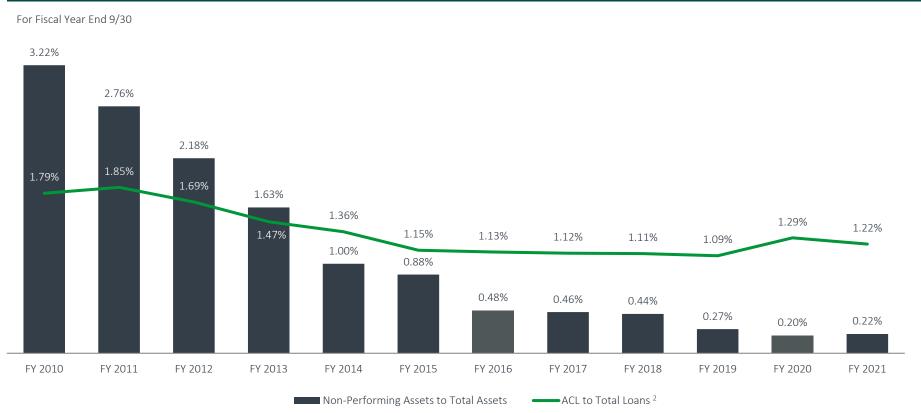


Non-Performing Assets Near Record Lows

We have retained a strong ACL while NPAs have declined since 2010

- ACL at 3/31/2022 amounted to \$171.4 million, representing 363% of total NPAs¹
- Non-performing assets \$47.2 million as of 3/31/2022

Non-Performing Assets to Total Assets and ACL to Total Loans ¹



¹ ACL to Total Loans does not include ACL related to unfunded commitments of \$30 million.

² Effective October 1, 2020, the Company implemented FASB's Current Expected Credit Loss (CECL) Standard



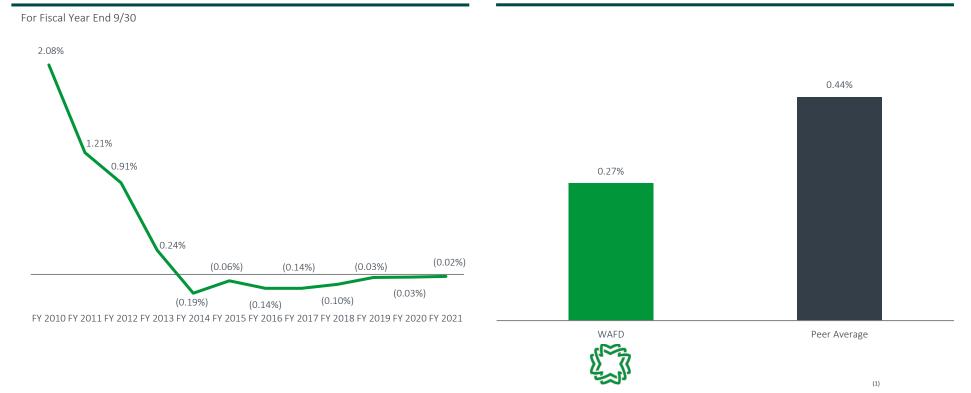
Strong Credit Quality

Strong Credit Quality Characterized by Limited Charge-Offs

- Net Recoveries since 2013 total \$71 million
- The Bank continues to work \$50 million of loans previously charged off
- 8 Consecutive years of Net Recoveries

Net Loan Charge-offs (Recoveries)

Average NCOs Per Year – Last 20 Years



Source: SNL Financial, Company Filings

¹ Peers represent Proxy Peers as specified in the Company's latest Proxy Statement



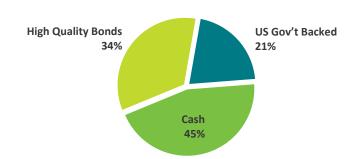
Significant Liquidity and High-Quality Securities Portfolio

High quality, \$4.1 billion cash and investment portfolio with \$10.9 billion remaining collateral and lines as a source of additional potential liquidity

Cash & Securities / Total Assets



Cash and Securities Composition ²



Total Cash and Securities: \$4.1Bn²
Cash and Securities / Total Assets: 20%²

Source: SNL Financial, Company Filings

¹ Peers represent Proxy Peers as specified in the Company's latest Proxy Statement

² As of 3/31/2022

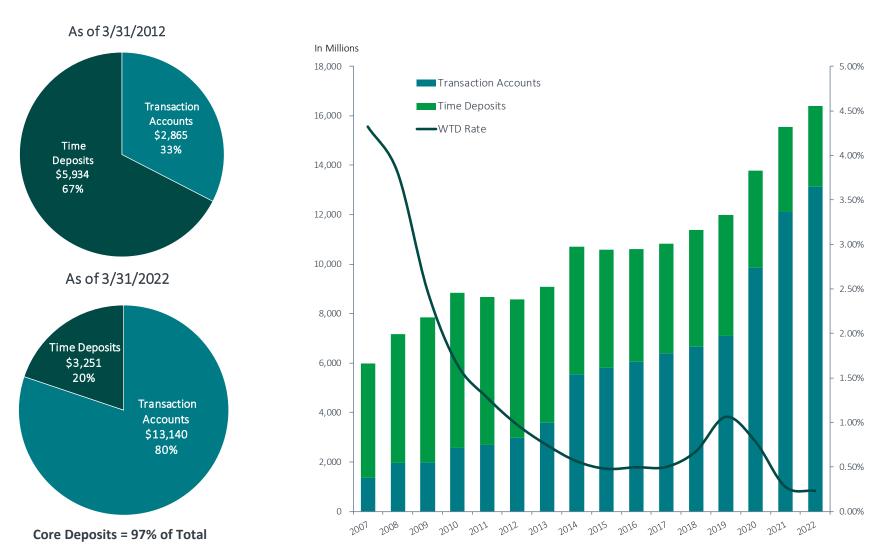
As of 3/31/2022, WAFD maintains over \$4bn of balance sheet liquidity.

- Cash and Securities is 20% of assets
- Investment Portfolio targets low credit risk / moderate duration
- 66% Cash, US Government-backed Agency Bonds and MBS ²
- Yield on the Investment Portfolio is 1.81%



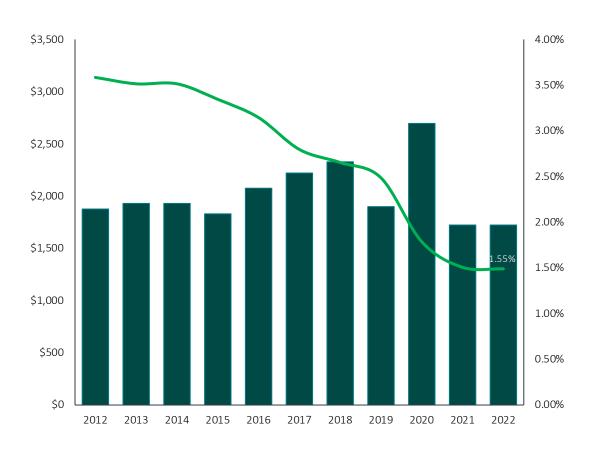
Deposit Trends

Shifting away from time deposits in favor of transaction accounts. Checking accounts now make up 44%.



Borrowings Outstanding & Weighted Rate

Borrowings are 100% FHLB and are used in part to manage interest rate risk. Rates have declined with market rates. Increase in borrowings for 2020 was from locking in \$1 billion of funding at a fixed rate of 66 bps for 10 years. In 2021, strong growth in deposits allowed the Company to reduce FHLB borrowings.



FHLB Effective Maturity Schedule Amount \$ million Rate \$ 320 Within 1 year: 2.08% 1 to 3 years: 500 2.16% 1.82% 3 to 5 years: 100 800 0.93% 5+ years:

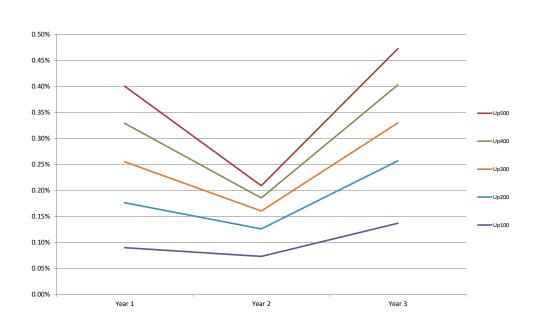
Balanced Interest Rate Risk

Interest Rate Risk is well managed and skewed toward the upside in the current environment given asset sensitivity

Change in NPV (%)

Net Interest Margin Sensitivity vs. Base Case





IRR measures as of March 31, 2022:

- Net Interest Income (NII) would increase by 6% in +200 bps immediate and parallel shock
- Net Portfolio Value after +200bps shock is 25% lower (\$692mm) and at \$2.08 billion would be 11% of total assets

Scenarios assume no management actions taken. Flattening/inverted rates with short term up more than long term would result in a larger negative affect.



Income Statement Comparison

Fiscal YTD				
	3/31/2022	3/31/2021	\$ Change	% Change
INTEREST INCOME				
Loans	\$ 277,769	\$ 266,428	\$ 11,341	4.3%
Mortgage-backed securities	9,451	13,926	(4,475)	-32.1%
Investment securities and cash equivalents	14,058	14,222	(164)	-1.2%
	301,278	294,576	6,702	2.3%
INTEREST EXPENSE				
Customer accounts	16,686	24,839	(8,153)	-32.8%
FHLB advances and other borrowings	15,368	25,189	(9,821)	-39.0%
	32,054	50,028	(17,974)	-35.9%
NET INTEREST INCOME	269,224	244,548	24,676	10.1%
Provision (release) for credit losses	0	3,000	(3,000)	
Net interest income after provision(reversal)	\$ 269,224	\$ 241,548	\$ 27,676	11.5%

Income Statement Comparison

		Fisca	I YTD				
	3	3/31/2022		3/31/2021	\$ Ch	ange	% Change
OTHER INCOME	\$	34,340	\$	28,347	\$	5,993	21.1%
OTHER EXPENSE							
Compensation and benefits		94,540		86,355		8,185	9.5%
Occupancy		21,878		20,065		1,813	9.0%
FDIC insurance		5,200		7,018		(1,818)	-25.9%
Product delivery		9,765		9,338		427	4.6%
Information technology		23,143		22,527		616	2.7%
Other expense		23,504		17,853		5,651	31.7%
		178,030		163,156		14,874	9.1%
Gain (loss) on REO		691		(415)		1,106	-266.5%
Income before income taxes		126,225		106,324		19,901	18.7%
Income taxes		26,585		22,502		4,083	18.1%
NET INCOME	\$	99,640	\$	83,822	\$	15,818	18.9%
Dividends on preferred stock		7,312		2,722		4,590	
Net Income available to common shareholders	\$	92,328	\$	81,100	\$	11,228	13.8%

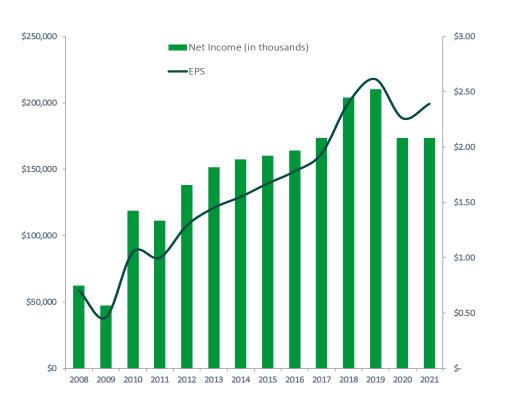
Efficiency Ratio of 58.65% for YTD fiscal year 2022 down from 59.79% for the same period of prior year.

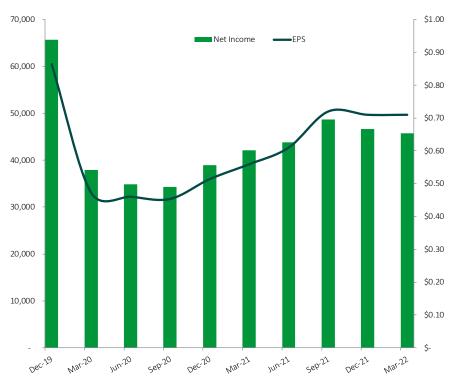
Effective tax rate year to date ended March 2022 is 21.06% compared to 21.16% from the same period ended March 2021



Net Income and Common Earnings Per Share

Annual Quarterly





Issued \$300 million of Preferred Stock in February 2021 with a dividend of 4.875%



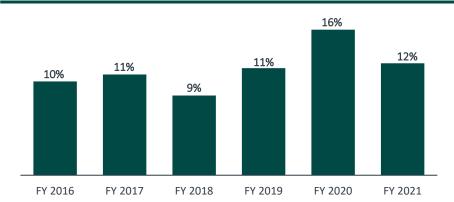
Non-Interest Income

Diverse sources of Non-Interest Income provide steady growth and balance our revenue profile

Non-Interest Income for Quarter-Ended 3/31/2022



Non-Interest Income / Total Loan Revenue



Other Income includes:

- BOLI income
- Rental income
- Gains on property sales
- WAFD Insurance Income
- Income on equity method investments

Non-Interest Income Over Time (\$MM)





Non-Interest Expense

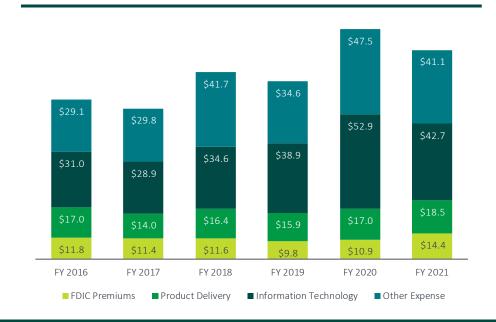
Non-Interest Expense Over Time (\$MM)



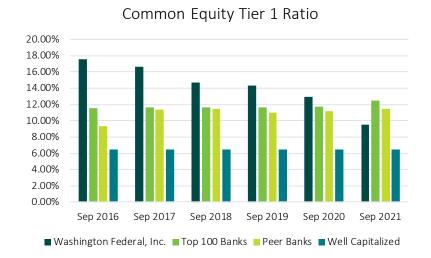
Other Expense includes:

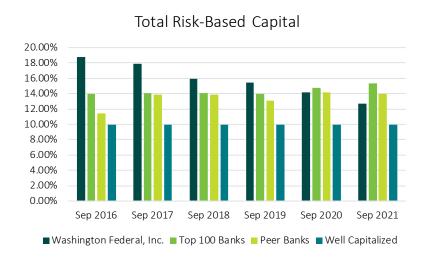
- FDIC Premiums
- Product Delivery
- Information Technology
- Miscellaneous 'Other' line-item expenses include professional services, marketing and administrative costs.

Breakout of Other Expense



Capital Ratios

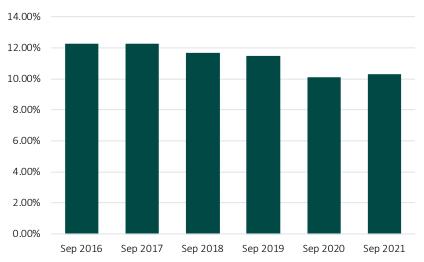




WAFD does not seek to maximize leverage.

Rather, we aspire to be the bank that can
best weather the next storm on the horizon.





Source: SNL Financial, Company Filings



Impact of February 2021 Preferred Stock Issuance

Net Preferred Proceeds Raised	\$293 Million
Cash Reserved	\$25 Million
Proceed available for Repurchases	\$268 Million
Average repurchase price	\$32.25
Proforma Shares Repurchased	8,310,078

	FY 2021 Plan at 12/31/2020	FY 2021 Proforma Plan at 12/31/2020
Common Shares Outstanding	75,689,364	67,379,286
Common Stock Price Per Share	\$28.75	\$32.25
Market Cap	2,176,069,215	2,172,981,974
Net Income	\$175,000,000	\$175,000,000
Annual Preferred Dividend	-	\$14,625,000
Net Income to Common	\$175,000,000	\$160,375,000
EPS Per Common Share	\$2.31	\$2.38



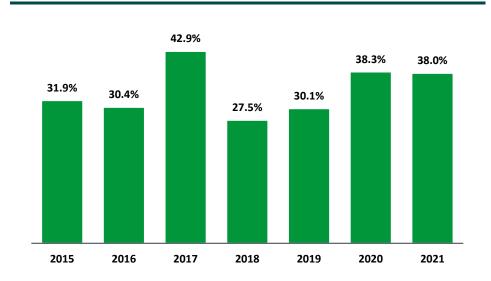
Returning Capital to Shareholders

Return of Income to Common Shareholders

	Net Income	Stock Buyback & Dividends	Percent of Income returned to Shareholders
2015	\$160,316	\$177,791	111%
2016	\$164,049	\$137,808	84%
2017	\$173,532	\$172,892	100%
2018	\$203,850	\$220,246	108%
2019	\$210,256	\$187,163	89%
2020	\$173,438	\$178,629	103%
2021	\$173,581	\$414,527	239%

% Outstanding at # of Shares beginning of the year Wtd Price Paid 2015 5,841,204 \$21.70 6% \$22.72 4% 2016 3,867,563 \$31.36 3% 3,137,178 2017 \$33.74 6% 2018 4,865,357 \$30.46 2019 4,065,352 5% \$33.58 4% 3,339,530 2020 \$32.25 14% 2021 10,810,113 88.798 \$35.31 0.1% 2022

Common Dividend as a % of Net Income



Recent Capital Activities

- Current cash dividend of \$0.24 provides a yield of 2.92% based on the current stock price
- Since 2013, 47 million shares repurchased which is 44% of total outstanding shares as of 9/30/2012
- 3.7 million shares remaining in buyback authorization
- During the 3rd and 4th Fiscal Quarters of 2021, the Company used additional proceeds from the preferred stock issuance to repurchase 7,952,529 shares of common stock.

Stock Price & Book Value Per Share





Perspective through the last Credit Cycle

Stock Performance Comparison as of 3/31/2022



















EXCLUSIVE BANK OF SOUNDERS FC AND THE SEATTLE KRAKEN

This presentation contains forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995. Such statements are based upon the current beliefs and expectations of Washington Federal's management and are subject to significant risks and uncertainties. The forward-looking statements in this presentation speak only as of the date of the presentation, and Washington Federal assumes no duty, and does not undertake, to update them. Actual results or future events could differ, possibly materially, from those that we anticipated in these forward-looking statements.