



# Investor Presentation As of August 18, 2023

This presentation contains forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995. Such statements are based upon the current beliefs and expectations of Washington Federal's management and are subject to significant risks and uncertainties. The forward-looking statements in this presentation speak only as of the date of the presentation, and Washington Federal assumes no duty, and does not undertake, to update them. Actual results or future events could differ, possibly materially, from those that we anticipated in these forward-looking statements.

### Overview of WaFd Bank

### Overview

### **Geographic Overview**

- Established in **1917**; IPO in 1982
- Washington State Charter Commercial Bank WA DFI, FDIC, FRB, CFPB Regulated
- Headquartered in Seattle, WA; is the second largest bank headquartered in the Pacific Northwest
- **199 branches** across 8 western states
- Full-service consumer & commercial bank
- Strong capital, high asset quality, consistent results
- Portfolio mortgage lender
- Profitable every year since 1965
- Interest rate risk management well controlled
- **162 consecutive** quarterly cash dividends
- 12,601% Total shareholder return since IPO



### Company Highlights<sup>1</sup>

Total Assets	Total Loans	Total Deposits	Stockholder Equity	Efficiency Ratio
¢22 CDn	¢17.40n	¢16 10n	¢2.4Pp	F1 00/
\$22.6Bn	\$17.4Bn	\$16.1Bn	\$2.4Bn	51.9%

<sup>&</sup>lt;sup>1</sup> As of or for the quarter-ended 6/30/2023



# WaFd Bank Executive Management Committee



Brent Beardall

President and Chief Executive

Officer



Kelli Holz EVP Chief Financial Officer



Cathy Cooper EVP Chief Consumer Banker



James Endrizzi

EVP Chief Commercial

Banker



Kim Robison

EVP Chief Operating Officer



Ryan Mauer EVP Chief Credit Officer

# WaFd Bank Demographics

Our markets are among the most desirable in the US and create a foundation for loan growth without excessive risk

State	Number of Branches	Company Deposits in Market (\$000)	Deposit Market Share (%)	Percent of National Franchise (%)	Total Population 2023 (Actual)	Population Change 2010-2023 (%)	Projected Population Change 2023-2028 (%)	Median HH Income 2023 (\$)	Projected HH Income Change 2023-2028 (%)
Washington	71	7,505,777	3.06	43.9	7,863,719	16.94	4.33	89,976	15.87
Oregon	36	2,810,153	2.68	19.2	4,295,710	12.13	3.45	75,279	15.18
Arizona	28	1,605,868	0.74	10.3	7,380,760	15.47	3.76	71,447	16.88
New Mexico	19	1,453,424	2.93	8.2	2,120,216	2.96	0.74	58,342	13.27
Idaho	22	1,047,730	2.47	6.9	1,941,205	23.83	5.79	68,632	14.75
Utah	9	837,696	0.70	4.8	3,408,723	23.33	5.04	87,338	16.23
Nevada	8	496,316	0.47	3.3	3,198,164	18.43	3.95	70,540	11.48
Texas	6	363,460	0.05	3.4	30,065,904	19.57	4.14	71,347	11.18
Totals:	199	16,120,424		100	60,274,401				
Weighted Average						15.64	3.92	79,775	15.27
Aggregate: National					334,500,069	8.34	2.14	73,503	13.37

Deposit market share and percent of national franchise are from the FDIC's Summary of Deposit reports and is as of 09/30/2022. All other data is as of 6/30/2023.

# Vision 2025

### **Our Objective:**

A highly-profitable, digital-first bank that leverages data to anticipate financial needs and empower our clients by creating frictionless experiences across all interactions and devices.

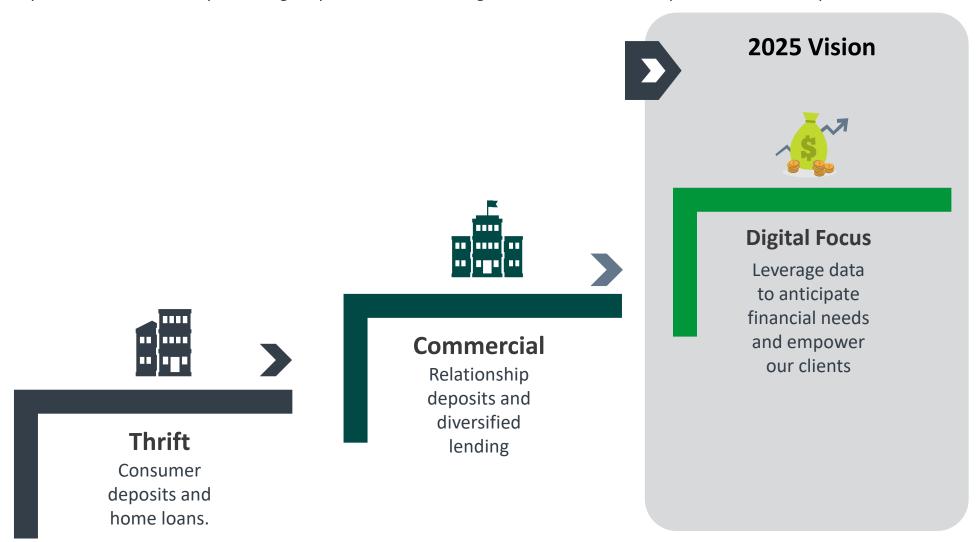
### Our Values:

Integrity, Teamwork, Ownership, Service, Simplicity & Discipline



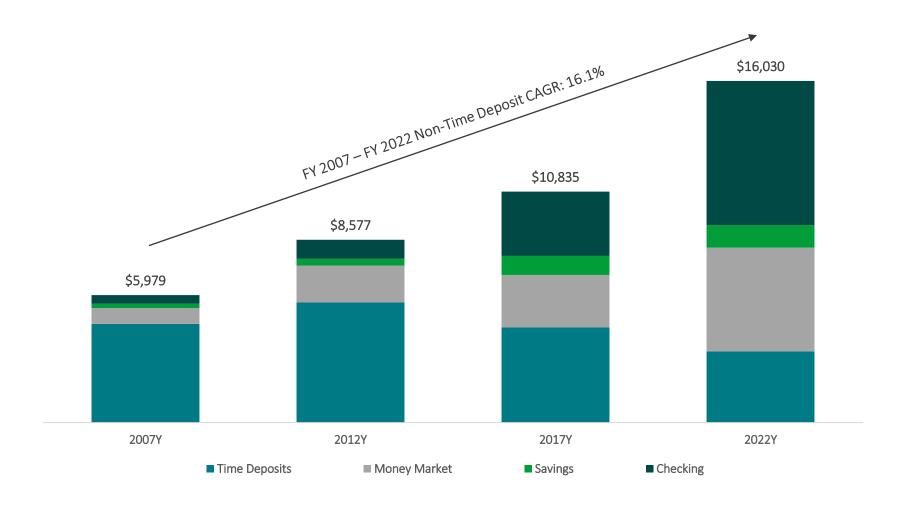
## **Evolution of Our Franchise**

10 years of investment has put us on glide path to an even stronger balance sheet and deeper client relationships



# WAFD's Evolution from Thrift to Bank Funding

\$ in millions



Note: Balances as of fiscal year ending September 30.

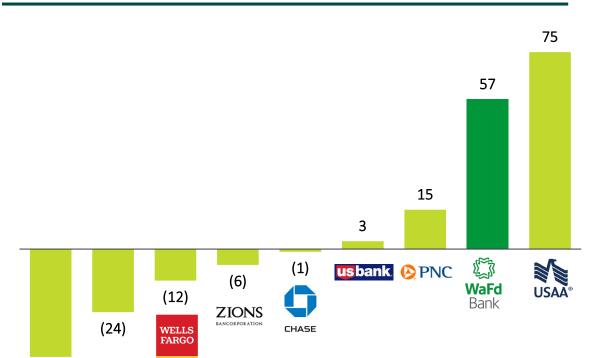


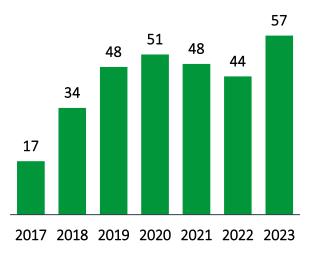
# Net Promoter Score Approaching Best in Class

Our investments in customer service, usability and technology are translating into high customer satisfaction levels









Source: Customer Guru

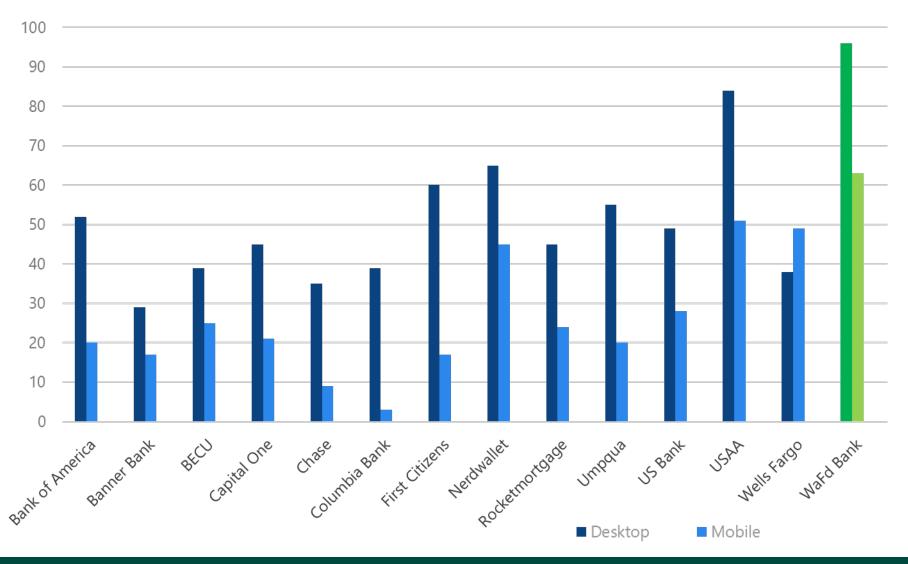
BANK OF AMERICA 🤲



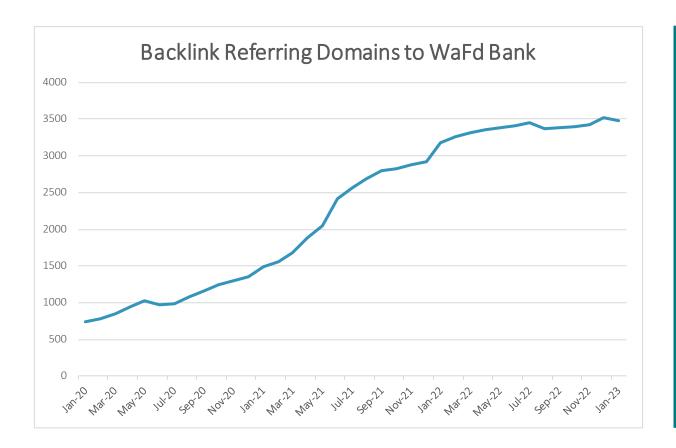
<sup>&</sup>lt;sup>1</sup> 2023 Financial Services Banking Benchmarks

# Speed Matters – Website Is the New Storefront

wafdbank.com Google page speed scores



# Getting Customers to Your Website is Mission Critical



WaFd Bank's online presence and domain authority have been growing significantly year over year.

The number of referring domains has seen consistent increase over time – 368% from January 2020 to January 2023.

# Commitment to ESG & Diversity

We believe our enduring franchise comes from core principles focused on helping the neighborhoods we serve and creating longterm value for all stakeholders led by a Board, management and employee base that bring together a diversity of backgrounds

### Board Composition<sup>1</sup>

Gender Identity	Female	Male	Not Disclosed
Directors	2	7	1
Demographic Background			
African American or Black		2	
Hispanic or Latinx	1		
Asian		1	
White	1	4	
Not Disclosed			1

### **ESG & Diversity Policy Highlights**

Our Corporate Social and Environmental Responsibility Policy flows from WaFd Bank's core principles, which are:





### **Community Development**

Over \$203 million dollars invested towards community development lending and affordable housing investments



### Volunteerism

WaFd employees participated in 8,179 volunteer hours in support of more than 447 organizations and initiatives



### Washington Federal Foundation

The Washington Federal Foundation awarded 218 grants to local community organizations totaling \$705,000 for the fiscal year



### United Way Matching Campaign

WaFd Bank matches employee contributions made to United Way agencies in all eight states. In fiscal year 2022 pledges from colleagues were \$402,109. WaFd matched \$327,375 for a total of \$729,484

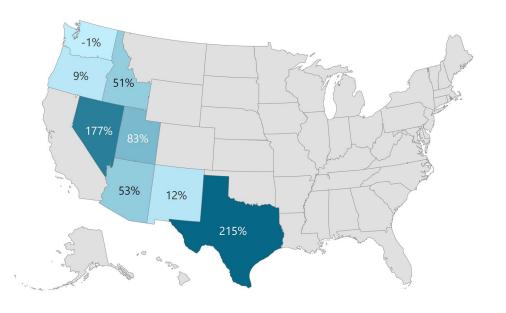
<sup>&</sup>lt;sup>1</sup> Based on self-identification <sup>2</sup> As of 9/30/22



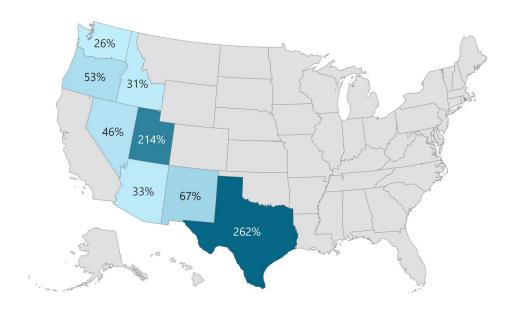
# 5 Year Change by Percentage in Each Geographical Area

From June 30, 2018, to June 30, 2023

5 Year percentage change in Loans by Geographical Area

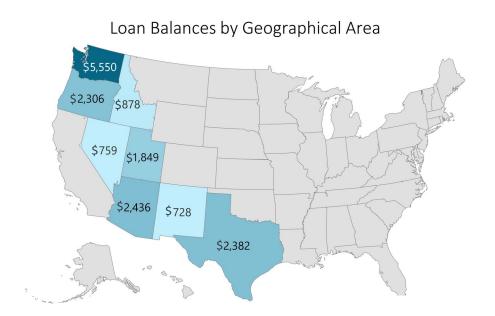


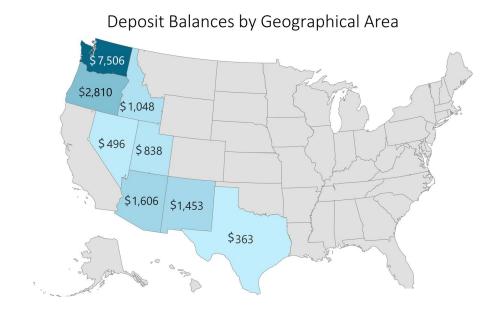
### 5 Year percentage change in Deposits by Geographical Area



# Loan and Deposit Balances by Geographical Area

As of June 30, 2023 \$ In Millions

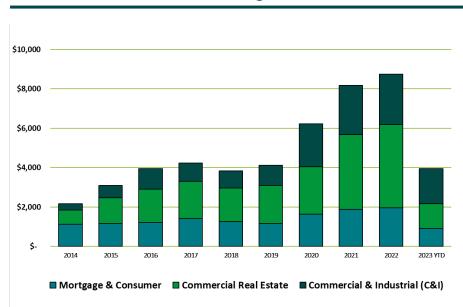




# Loan Growth – Through Different Interest Rate Environments

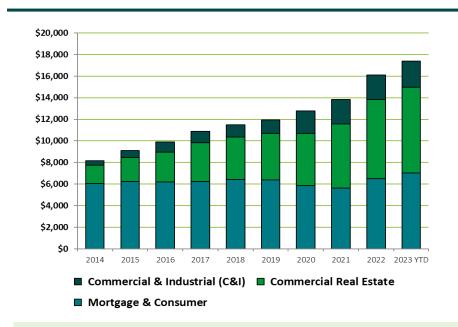
\$ in millions.

### **New Loan Originations**



- Originations overall are reduced due to both rising interest rates and an intentional slowing to temper growth
- Commercial loans make up a greater portion of all originations over time, making up 77% of all originations in 2023 compared to 49% in 2014

### **Loan Growth**



- Although originations are slowing, they are keeping up with repayments largely through funding previously unfunded commitments.
- Mortgage and Consumer loans currently make up 40% of total net loans compared to 74% in 2014 as a result in the origination trend noted at left

# Non-Performing Assets Near Record Lows

We have retained a strong ACL while NPAs have declined since 2010

- ACL at 6/30/2023 amounted to \$178.07 million, representing 266% of total NPAs<sup>1</sup>
- Non-performing assets \$67.0 million as of 6/30/2023

### Non-Performing Assets to Total Assets and ACL to Total Loans <sup>1</sup>



<sup>&</sup>lt;sup>1</sup> ACL to Total Loans does not include ACL related to unfunded commitments of \$26.5 million.

<sup>&</sup>lt;sup>2</sup> Effective October 1, 2020, the Company implemented FASB's Current Expected Credit Loss (CECL) Standard



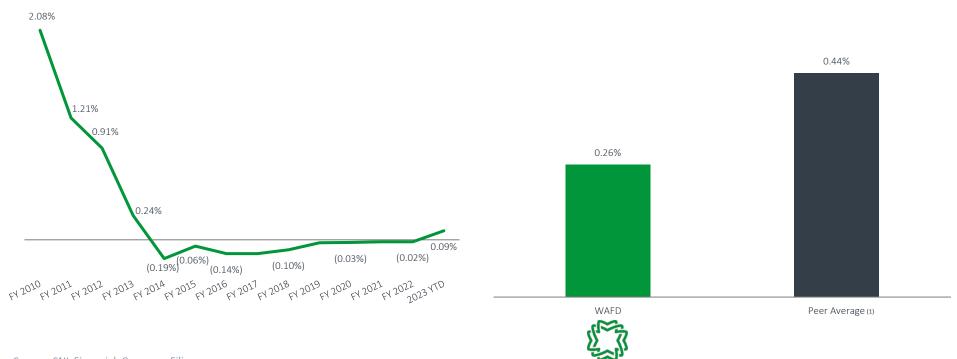
# **Strong Credit Quality**

Strong Credit Quality Characterized by Limited Charge-Offs

The Bank experienced nine consecutive years of net recoveries, fiscal 2014 through fiscal 2022, during which net recoveries totaled \$74.8 million. Although we have experienced net charge-offs YTD 2023, these have been the result of a two large charge-offs rather than a more widespread issue within the overall portfolio.

# Net Loan Charge-offs (Recoveries)

### Average NCOs Per Year - Last 20 Years



Source: SNL Financial, Company Filings

<sup>&</sup>lt;sup>1</sup> Peers represent Proxy Peers as specified in the Company's latest Proxy Statement



# Net Loan Portfolio Average Current LTV

As of June 30, 2023 \$ In Thousands

	Net Balance	% of Loans	WTD Avg Current LTV	% with Current LTV >75%	Avg LTV when above 75%
Multifamily	\$ 2,845,457	16%	45%	5%	78%
CRE - Office	793,792	5%	57%	47%	81%
CRE - Other	2,396,527	14%	43%	16%	81%
CRE Construction - Multifamily	1,042,168	6%	48%	5%	79%
CRE Construction - Other	689,351	4%	42%	22%	83%
C&I	2,428,825	14%	NA		
SFR	6,231,509	36%	36%	8%	84%
SFR Custom Construction	372,824	2%	59%	27%	80%
Other	583,735	3%	NA		
	\$ 17,384,188	100%			

# Significant Liquidity and High-Quality Securities Portfolio

High quality, \$3.6 billion cash and investment portfolio with \$9.8 billion remaining collateral and lines as a source of additional potential liquidity

### **Cash and Securities Composition**

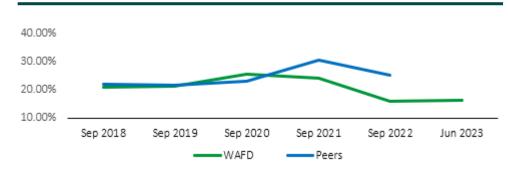


Total Cash and Securities: \$3.2Bn Cash and Securities / Total Assets: 16%



Total Cash and Securities: \$3.6Bn Cash and Securities / Total Assets: 16%

Cash & Securities / Total Assets<sup>1</sup>



Source: SNL Financial, Company Filings

<sup>1</sup> Peers represent Proxy Peers as specified in the Company's latest Proxy Statement

As of 6/30/2023, WAFD maintains over \$3.6bn of balance sheet liquidity.

- Cash and Securities is 16% of assets
- Investment Portfolio targets low credit risk / moderate duration
- 70% Cash, US Government-backed Agency Bonds and MBS<sup>2</sup>
- Yield on the Investment Portfolio is 4.17%

Liquidity is tested quarterly through running various scenarios to determine their affect on available liquidity. Whether minor or extreme, these tests show strong liquidity as a result of deposits and borrowing capacity from reliable collateralized sources.

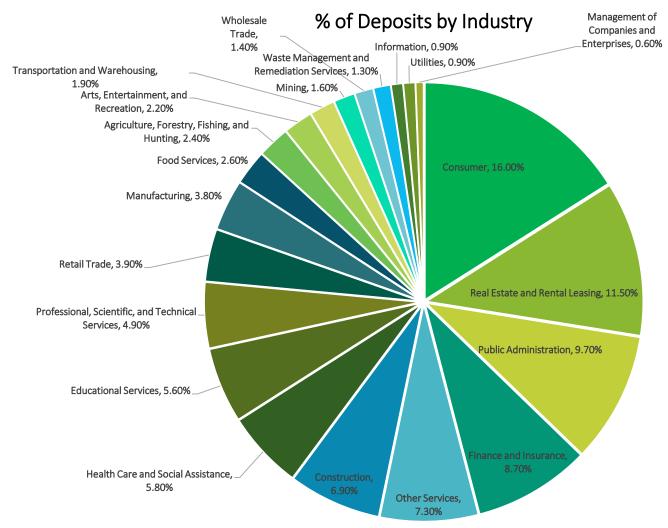
# **Investment Portfolio**

High quality, \$2.5 Billion investment portfolio with a duration of 3.6 years. Portfolio is 40% variable rate.

HTM Investments	Fá	air Value	(	Gain/Loss	WAL	Expected Yield
Agency MBS	\$	384,311	\$	(49,861)	6.5	2.77%
AFS Investments	Fa	air Value	(	Gain/Loss	WAL	Expected Yield
Agency MBS	\$	950,210	\$	(73,309)	4.2	3.33%
Agency and Student Loan Bonds		804,343		(11,859)	13.6	5.99%
Corporate Bonds		246,632		(18,660)	4.2	4.00%
Municpal Bonds		35,048		(521)	12.6	5.19%
	\$	2,036,233	\$	(104,349)		
Hedges				Gain/Loss	WAL	
Borrowing Cash Flow Hedges				165,924		



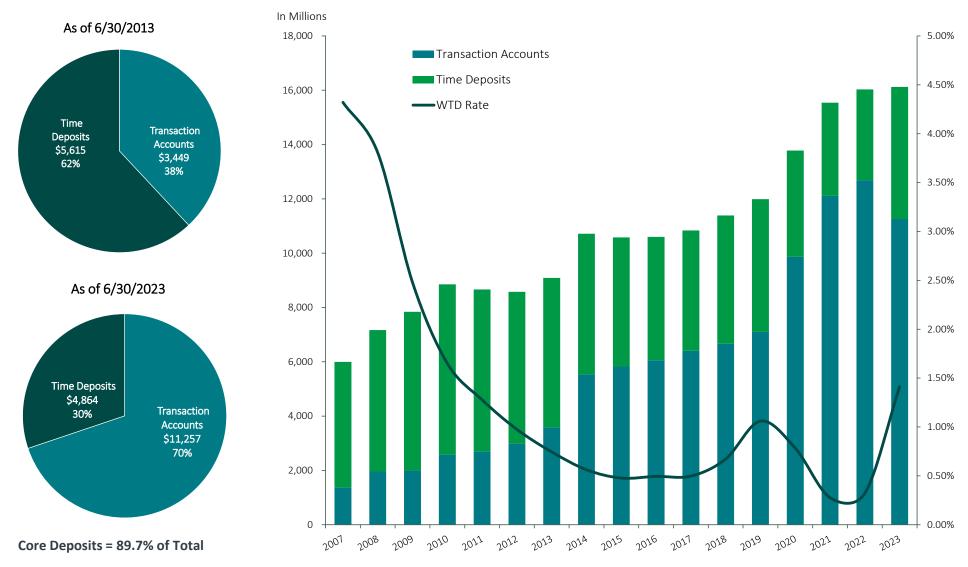
# Highly Diversified Deposit Base



Top 20 depositors make up 11% of total deposits. 25 % of total deposits are uninsured as of June 30, 2023.

# **Deposit Trends**

Shifting away from time deposits in favor of transaction accounts. Checking accounts now make up 43%.



# **Deposit Flows**

### Overall changes by quarter and balances by type

Customer Deposit Accounts	12/31/2021	3/31/2022	6/30/2022	9/30/2022	12/31/2022	3/31/2023	6/30/2023	7/31/2023	8/17/2023
Checking - Noninterest Bearing	3,279,841	3,251,603	3,269,773	3,266,734	3,070,895	2,856,165	2,729,888	2,663,384	2,656,024
Checking - Interest Bearing	3,688,822	3,897,185	3,472,402	3,497,795	3,971,814	4,125,554	4,124,463	4,042,389	3,931,748
Savings	1,043,003	1,078,146	1,069,801	1,059,093	1,002,034	943,915	874,256	848,086	838,377
Money Market	4,538,396	4,912,671	4,856,275	4,867,905	4,503,090	3,954,709	3,527,968	3,465,217	3,449,224
CDs	3,351,985	3,251,042	3,297,369	3,338,043	3,412,203	3,980,605	4,863,849	5,051,986	5,086,321
Total	15,902,046	16,390,648	15,965,620	16,029,570	15,960,035	15,860,948	16,120,424	16,071,061	15,961,695
Quarter % Change		3.1%	-2.6%	0.4%	-0.4%	-0.6%	1.6%	-0.3%	-1.0%
Quarter \$ Change	(359,934)	488,602	(425,028)	63,950	(69,534)	(99,088)	259,477	(49,363)	(158,730)
Uninsured & Uncollateralized Deposits	7,551,781	7,914,122	7,463,761	4,856,149	4,876,840	4,238,629	4,033,174	3,970,855	4,021,361
% of Total Deposits						26.7%			

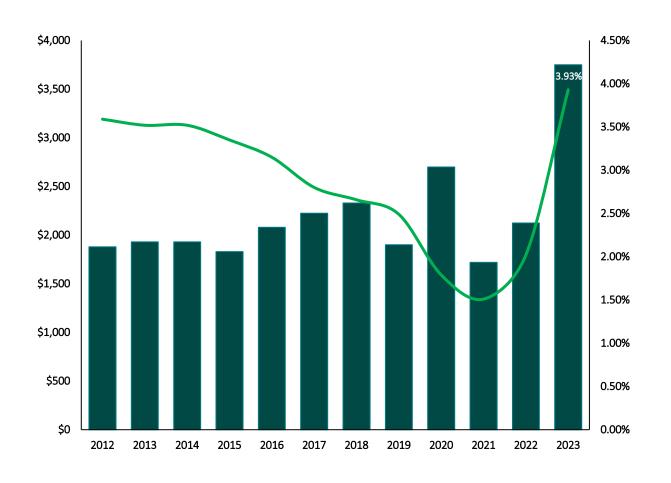
- Deposit flows have fluctuated over the prior 2 years with the balance hovering around \$16 billion
- Positive Quarterly and YTD deposit net inflows as of 6/30/2023
- Q4: Small net outflows seen to date.
- 75% of deposits are collateralized or insured

<sup>\*(</sup>Balances \$ in thousands)



# **Borrowings Outstanding & Weighted Rate**

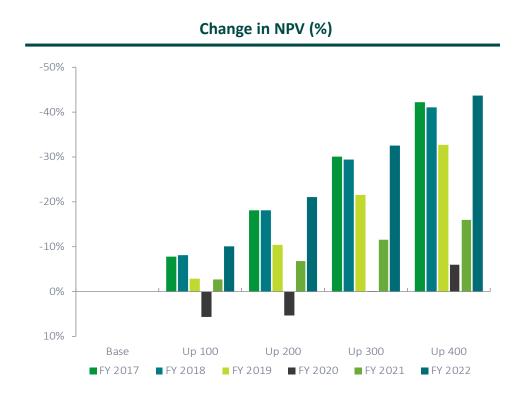
Borrowings are 80% FHLB and 20% Fed's Bank Term Funding and are used in part to manage interest rate risk. Current period increase reflects increased use of short-term borrowings to fund loan growth. Rates have increased with market rates. Increase in borrowings for 2020 was from locking in \$1 billion of funding at a fixed rate of 66 bps for 10 years.



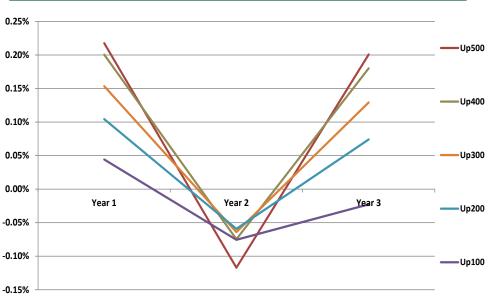
# Effective Maturity Schedule Amount \$\$\frac{\text{million}}{\text{million}}\$ Rate Within 1 year: \$2,650 5.14% 1 to 3 years: \$300 2.11% 3 to 5 years: \$ -% 5+ years: \$800 0.61%

### Balanced Interest Rate Risk

Interest Rate Risk is well managed and skewed toward the upside in the current environment given asset sensitivity



### Net Interest Margin Sensitivity vs. Base Case



### IRR measures as of June 30, 2023:

- Net Interest Income (NII) would increase by 3.0% in +200 bps immediate and parallel shock
- Net Portfolio Value after +200bps shock is 24% lower (\$643mm) and at \$2.018 billion would be 9.92% of total assets

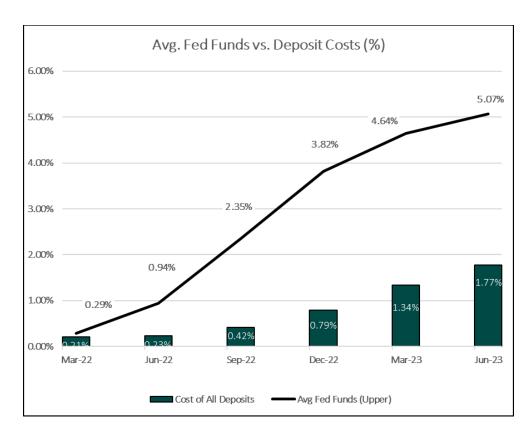
Scenarios assume no management actions taken. Flattening/inverted rates with short term up more than long term would result in a larger negative affect.



# Cost of Deposits in the Rising Rate Environment

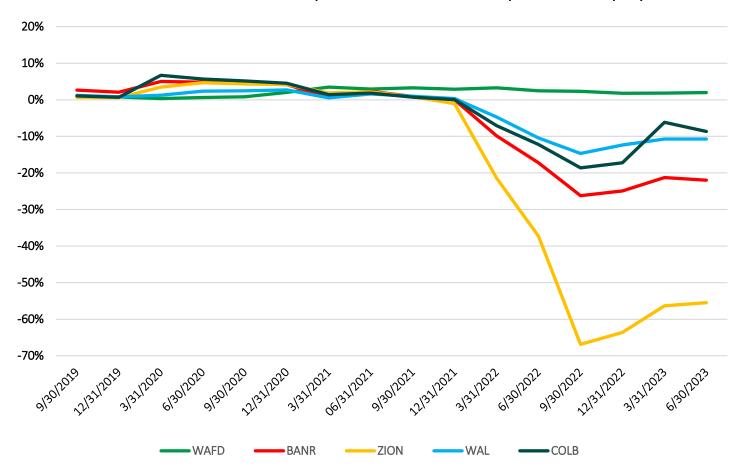
### Cumulative Beta (Current Cycle)

	Avg Fed Funds (Upper)	Cost of Interest- bearing Deposits	Cost of All Deposits	Actual Cumulative Beta	Quarterly Beta
3/31/2022	0.29%	0.26%	0.21%		
6/30/2022	0.94%	0.29%	0.23%	3%	3%
9/30/2022	2.35%	0.53%	0.42%	10%	13%
12/31/2022	3.82%	1.00%	0.79%	16%	25%
3/31/2023	4.64%	1.66%	1.34%	26%	67%
6/30/2023	5.07%	2.16%	1.77%	32%	100%



### **AOCI vs our Peers**

### Total Accumulated Other Comprehensive Income as a percent of Equity





# **Income Statement Comparison**

In thousands

	Three Mon			
	6/30/2023	6/30/2022	\$ Change	% Change
INTEREST INCOME				
Loans	\$ 232,167	\$ 149,113	\$ 83,054	56%
Mortgage-backed securities	10,454	8,618	1,836	21%
Investment securities and cash equivalents	29,859	9,417	20,442	217%
	272,480	167,148	105,332	63%
INTEREST EXPENSE				
Customer accounts	70,062	9,284	60,778	655%
FHLB advances and other borrowings	33,718	6,118	27,600	451%
	103,780	15,402	88,378	574%
NET INTEREST INCOME	168,700	151,746	16,954	11.2%
Provision (release) for credit losses	9,000	1,500	7,500	
Net interest income after provision(reversal)	\$ 159,700	\$ 150,246	\$ 9,454	6.3%

# Income Statement Comparison

In thousands

nousanus		Three Mon	ths End	ed,			
	<u>e</u>	5/30/2023	<u>e</u>	5/30/2022	\$ Ch	ange	% Change
OTHER INCOME	\$	13,771	\$	17,550	\$	(3,779)	-21.5%
OTHER EXPENSE							
Compensation and benefits		50,456		48,073		2,383	5.0%
Occupancy		10,444		10,053		391	3.9%
FDIC insurance		5,350		2,100		3,250	154.8%
Product delivery		5,217		4,667		550	11.8%
Information technology		11,661		11,831		(170)	-1.4%
Other expense		11,571		10,679		892	8.4%
		94,699		87,403		7,296	8.3%
Gain (loss) on REO		722		448		274	61%
Income before income taxes		79,494		80,841		(1,347)	-1.7%
Income taxes		17,719		17,546		173	1.0%
NET INCOME	\$	61,775	\$	63,295	\$	(1,520)	-2.4%
Dividends on preferred stock		3,656		3,656		0	
Net Income available to common shareholders	\$	58,119	\$	59,639	\$	(1,520)	-2.5%

Efficiency Ratio of 50.29% for YTD fiscal year 2023 down from 56.13% for the same period of the prior year.

Effective tax rate year to date ended June 2023 is 22.09% compared to 21.31% from the same period ended June 2022



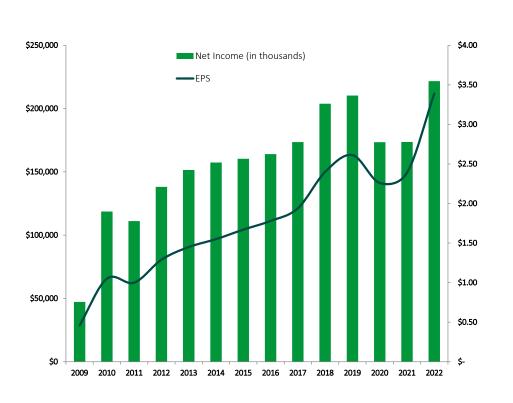
# Net Interest Income and Net Interest Margin

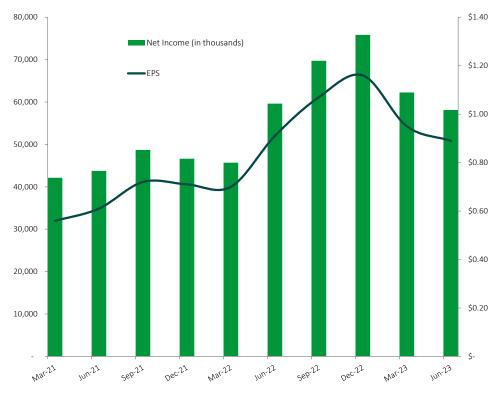
Net interest income in thousands.



# Net Income and Common Earnings Per Share

Annual Quarterly

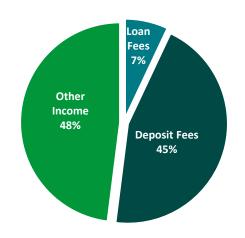




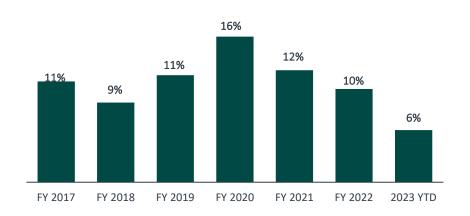
### Non-Interest Income

Diverse sources of Non-Interest Income provide steady growth and balance our revenue profile

### Non-Interest Income for Quarter-Ended 6/30/2023



Non-Interest Income / Total Loan Revenue



### Other Income includes:

- BOLI income
- Rental income
- Gains on property sales
- WAFD Insurance Income
- Income on equity method investments

### Non-Interest Income Over Time (\$MM)



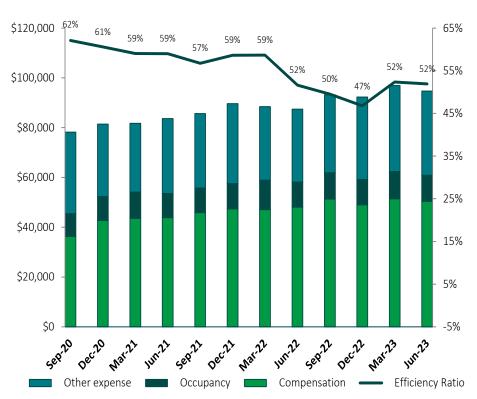


# Non-Interest Expense Over Time

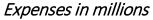
Annual and Quarterly - Expenses in thousands

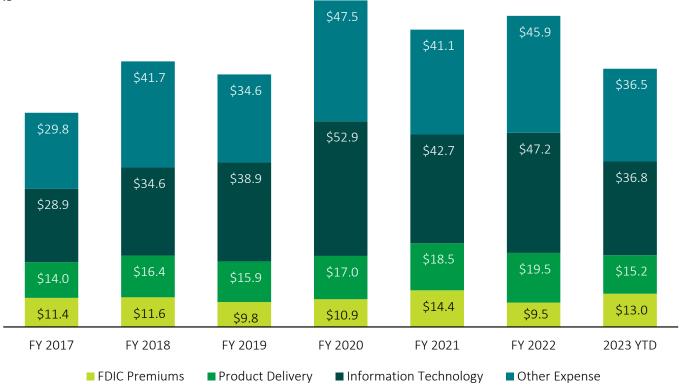


### Quarterly



# Breakout of Other Expense



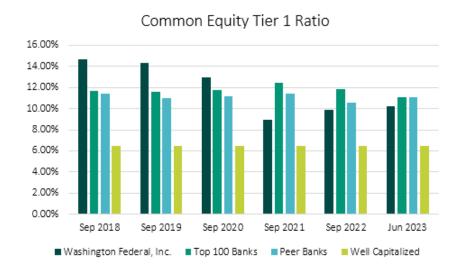


### Other Expense includes:

- FDIC Premiums
- Product Delivery
- Information Technology
- Miscellaneous 'Other' line-item expenses include professional services, marketing and administrative costs.



# **Capital Ratios**

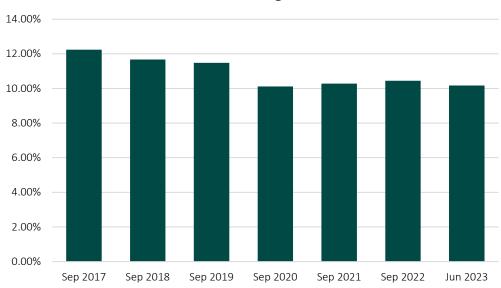




WAFD does not seek to maximize leverage.

Rather, we aspire to be the bank that can
best weather the next storm on the horizon.

TCE+ACL/Tang Assets



Source: SNL Financial, Company Filings



# Returning Capital to Shareholders

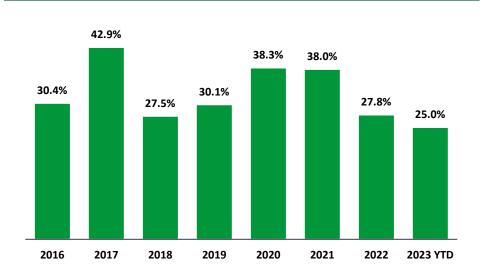
### **Return of Income to Common Shareholders**

	Net Income	Stock Buyback & Dividends	Percent of Income returned to Shareholders
2015	\$160,316	\$177,791	111%
2016	\$164,049	\$137,808	84%
2017	\$173,532	\$172,892	100%
2018	\$203,850	\$220,246	108%
2019	\$210,256	\$187,163	89%
2020	\$173,438	\$178,629	103%
2021	\$173,581	\$414,527 <sup>*</sup>	239%
2022	\$221,705	\$64,837	29%

<sup>\*</sup>Preferred stock issuance proceeds were used to repurchase 8 million shares

### % Outstanding at # of Shares beginning of the year Wtd Price Paid 2015 5,841,204 \$21.70 6% \$22.72 4% 2016 3,867,563 \$31.36 3% 2017 3,137,178 2018 4,865,357 \$33.74 6% 2019 4,065,352 \$30.46 5% 2020 4% 3,339,530 \$33.58 2021 10,810,113 \$32.25 14% 2022 92,774 \$35.14 0.1%

### Common Dividend as a % of Net Income

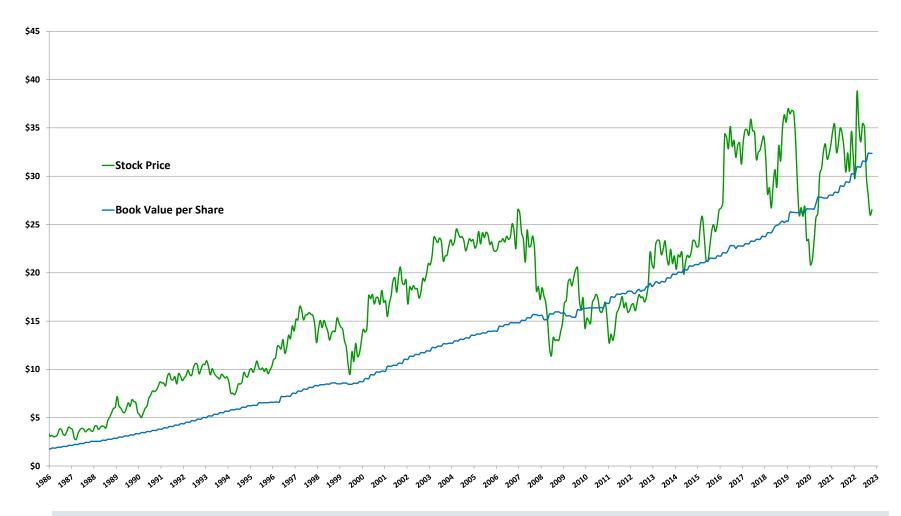


### **Recent Capital Activities**

- Current cash dividend of \$0.25 provides a yield of 3.28% based on the current stock price (8/9)
- 1.2 million shares were repurchased fiscal YTD with a weighted price of \$26.14
- Since 2013, 48 million shares repurchased which is 45% of total outstanding shares as of 9/30/2012
- 2.6 million shares remain in buyback authorization



### Stock Price & Book Value Per Share



### As of 6/30/2023:

Book Value per Share \$32.36

Price to BV: 0.82

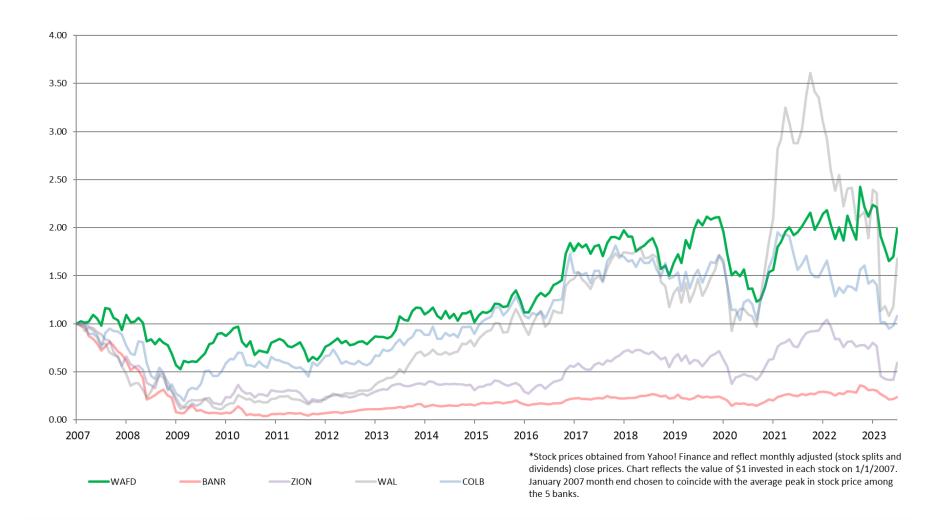
Tangible Book Value per Share \$27.58

Price to TBV: 1.12



# Perspective through the last Credit Cycle

Stock Performance Comparison as of 6/30/2023

















EXCLUSIVE BANK OF SOUNDERS FC AND THE SEATTLE KRAKEN

This presentation contains forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995. Such statements are based upon the current beliefs and expectations of Washington Federal's management and are subject to significant risks and uncertainties. The forward-looking statements in this presentation speak only as of the date of the presentation, and Washington Federal assumes no duty, and does not undertake, to update them. Actual results or future events could differ, possibly materially, from those that we anticipated in these forward-looking statements.