



# Investor Presentation As of September 30, 2024

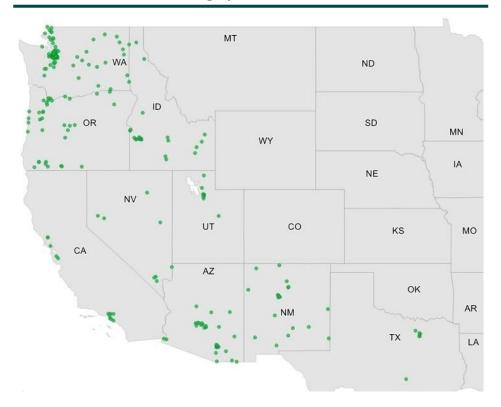
This presentation contains forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995. Such statements are based upon the current beliefs and expectations of Washington Federal's management and are subject to significant risks and uncertainties. The forward-looking statements in this presentation speak only as of the date of the presentation, and Washington Federal assumes no duty, and does not undertake, to update them. Actual results or future events could differ, possibly materially, from those that we anticipated in these forward-looking statements.

## Overview of WaFd Bank

### Overview

#### **Geographic Overview**

- Established in **1917**; IPO in 1982
- Washington State Charter Commercial Bank WA DFI, FDIC, FRB, CFPB Regulated
- Headquartered in Seattle, WA; is the **second largest** bank headquartered in the Pacific Northwest
- 210 branches across 9 western states
- Full-service consumer & commercial bank
- Strong capital, high asset quality, consistent results
- Portfolio mortgage lender
- Profitable every year since 1965
- Interest rate risk management well controlled
- 166 consecutive quarterly cash dividends
- 15,195% Total shareholder return since IPO



### **Company Highlights<sup>1</sup>**

Total Assets	Total Loans HFI	Total Deposits	Stockholder Equity	Efficiency Ratio	Adjusted Efficiency Ratio
\$28.1Bn	\$20.9Bn	\$21.4Bn	\$3.0Bn	62.13%	57.5%

<sup>1</sup> As of or for the quarter-ended 9/30/2024



## WaFd Bank Executive Management Committee



Brent Beardall President and Chief Executive Officer



Kelli Holz EVP Chief Financial Officer



Cathy Cooper EVP Chief Consumer Banker



James Endrizzi EVP Chief Commercial Banker



Kim Robison EVP Chief Operating Officer



Ryan Mauer EVP Chief Credit Officer



## WaFd Bank Demographics

Our markets are among the most desirable in the US and create a foundation for loan growth without excessive risk

State	Number of Branches	Company Deposits in Market (\$000)	Deposit Market Share (%)	Percent of National Franchise (%)	Total Population 2024 (Actual)	Population Change 2020-2024 (%)	Projected Population Change 2024-2029 (%)	Median HH Income 2024 (\$)	Projected HH Income Change 2024-2029 (%)
Washington	73	8,528,608	3.95	39.9	7,904,137	2.58	4.33	93,297	11.25
California	10	4,448,018	0.27	20.8	39,172,872	(0.92)	1.13	92,605	9.43
Oregon	36	2,696,243	2.73	12.6	4,273,842	0.86	2.45	78,022	10.63
Arizona	28	1,619,101	0.76	7.6	7,485,634	4.67	3.52	74,483	11.99
New Mexico	19	1,622,534	3.65	7.6	2,117,948	0.02	0.93	61,656	10.55
Idaho	22	949,025	2.53	4.4	1,986,514	8.02	6.54	72,949	12.55
Utah	9	584,001	0.45	2.7	3,454,370	5.59	5.30	88,438	10.50
Nevada	8	527,704	0.53	2.5	3,234,642	4.19	2.61	71,942	9.10
Texas	5	398,736	0.03	1.9	30,665,339	5.21	4.74	73,203	9.01
Totals:	210	21,373,970		100	100,295,298				
Weighted Average						1.90	3.09	86	10.66
Aggregate: National					336,157,119	1.42	2.40	75,874	10.12

Deposit market share and precent of national franchise are from the FDIC's Summary of Deposit reports and is as of 09/30/2023. All other data is as of 09/30/2024.



# Vision 2025

## **Our Objective:**

A highly-profitable, digital-first bank that leverages data to anticipate financial needs and empower our clients by creating frictionless experiences across all interactions and devices.

## Our Values:

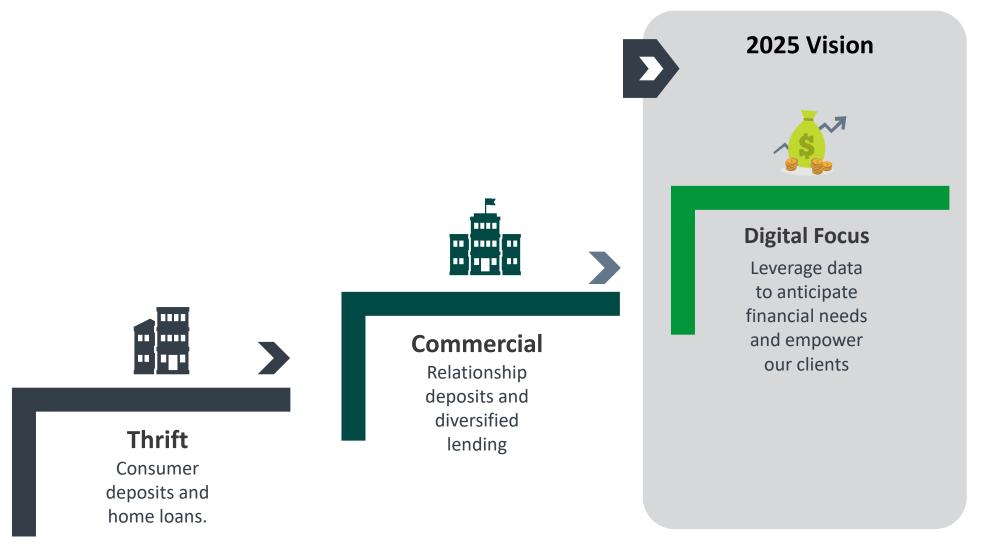
Integrity, Teamwork, Ownership, Service, Simplicity & Discipline





# **Evolution of Our Franchise**

10 years of investment has put us on glide path to an even stronger balance sheet and deeper client relationships





# **Completion of Luther Burbank Merger**

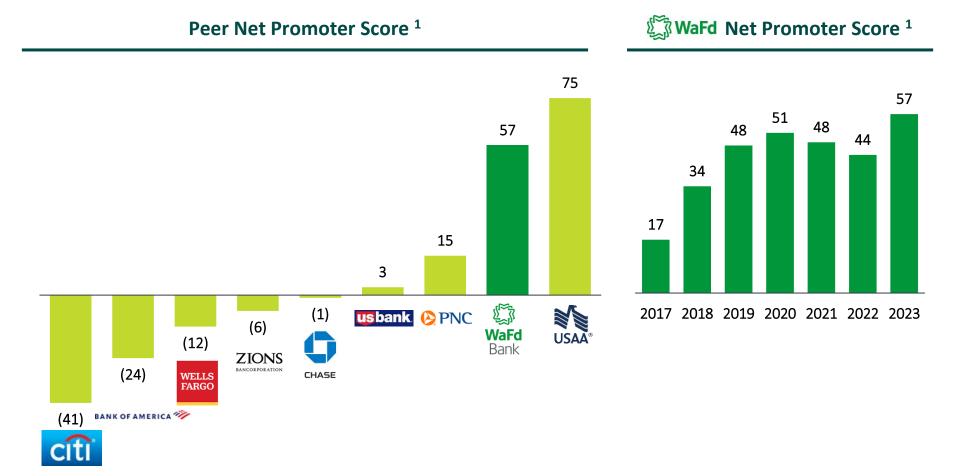
Two great organizations coming together.

- Merger effective March 1, 2024
- Successful systems conversion completed and branches re-branded by March 4<sup>th</sup> with minimal disruption
- WaFd Assets at March 31, 2024 \$30.1 billion
- Preliminary Stats:
  - Consideration \$466 million
  - Net Assets Acquired \$361 million
  - Goodwill \$105 million
  - \$6.2 billion in loans, \$3 billion held for sale
  - \$5.6 billion in customer accounts



# Net Promoter Score Approaching Best in Class

Our investments in customer service, usability and technology are translating into high customer satisfaction levels



Source: Customer Guru <sup>1</sup> 2023 Financial Services Banking Benchmarks

# Web Traffic to Wafdbank.com



WaFd Bank's online growth of traffic to its website is due to our technology efforts.

Now averaging more than 200,000 new website visitors a month



# Commitment to ESG & Diversity

We believe our enduring franchise comes from core principles focused on helping the neighborhoods we serve and creating longterm value for all stakeholders led by a Board, management and employee base that bring together a diversity of backgrounds

Gender Identity	Female	Male
Directors	2	9
Demographic Background		
African American or Black		2
Hispanic or Latinx	1	1
Asian		1
White	1	5

## **Board Composition**

## ESG & Diversity Policy Highlights

Our Corporate Social and Environmental Responsibility Policy flows from WaFd Bank's core principles, which are:



#### Community Development

Over \$125 million dollars invested towards community development lending including and affordable housing investments

#### Volunteerism

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WaFd employees participated in 11,870 volunteer hours in support of 755 community organizations and initiatives

## Washington Federal Foundation

The Washington Federal Foundation awarded 242 grants to local community organizations totaling over \$1.1 million for the fiscal year

### United Way Matching Campaign

\$

WaFd Bank matches employee contributions made to United Way agencies in all nine states. In fiscal year 2024 pledges from colleagues were \$375,525. WaFd matched \$375,495 and \$750,000 matched by FHLB for a total of \$1,501,020

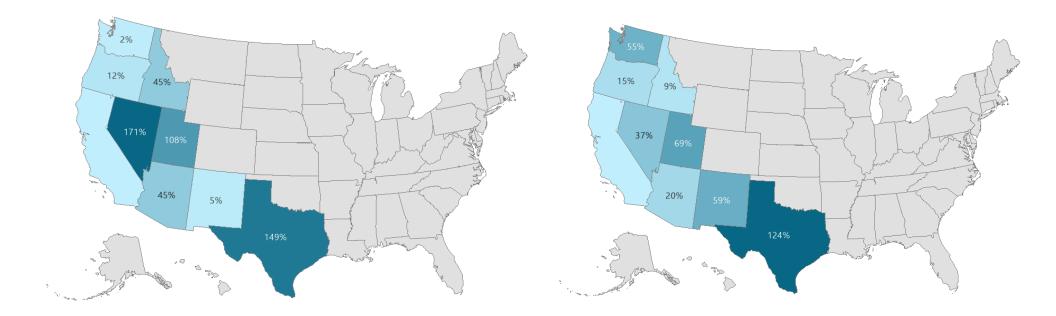


## 5 Year Change by Percentage in Each Geographical Area 1

From September 30, 2019, to September 30, 2024

5 Year percentage change in Loans by Geographical Area

5 Year percentage change in Deposits by Geographical Area



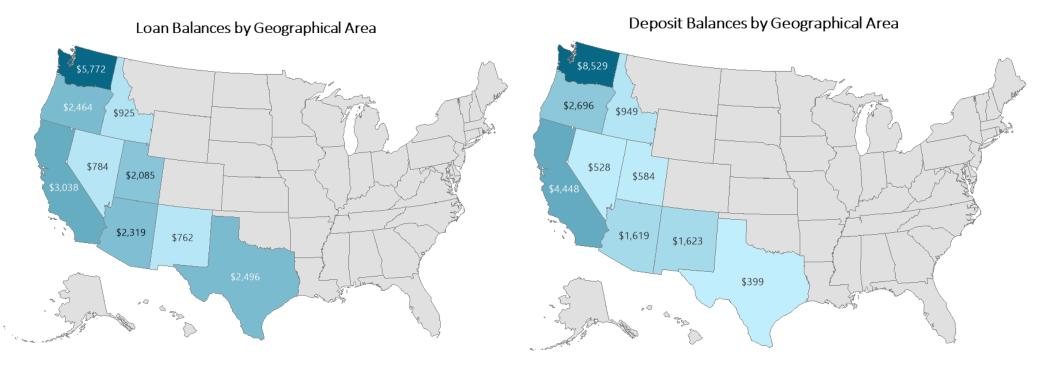
<sup>1</sup> Wafd entered the California market with the LBC merger 3/1/24.



# Loan and Deposit Balances by Geographical Area

As of September 30, 2024

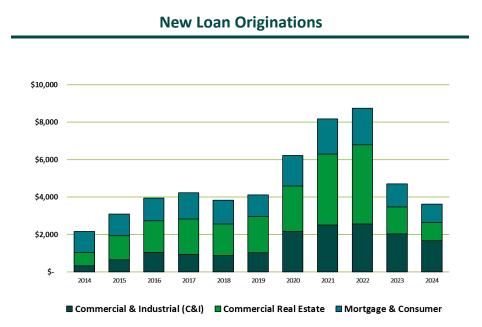
\$ In Millions



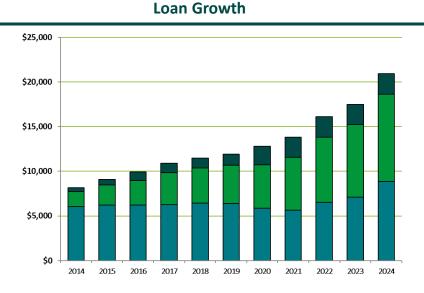


# Loan Growth – Through Different Interest Rate Environments

\$ in millions.



- Originations overall are reduced due to both rising interest rates and an intentional slowing to temper growth
- Commercial loans make up a greater portion of all originations over time, making up 73% of all originations in 2024 compared to 49% in 2014



Commercial & Industrial (C&I) Commercial Real Estate Mortgage & Consumer

- Although originations have slowed, they are keeping up with repayments largely through funding of construction loans previously originated.
- Mortgage and Consumer loans currently make up 42% of total net loans compared to 74% in 2014 as a result in the origination trend noted at left



# Non-Performing Assets Near Record Lows

We have retained a strong ACL while NPAs have declined since 2010

- ACL at 9/30/2024 amounted to \$204 million, representing 263% of total NPAs<sup>1</sup>
- Non-performing assets \$77 million as of 9/30/2024, 0.28% of Total Assets



#### Non-Performing Assets to Total Assets and ACL to Total Loans<sup>1</sup>

<sup>1</sup> ACL to Total Loans does not include ACL related to unfunded commitments of \$21.5 million.

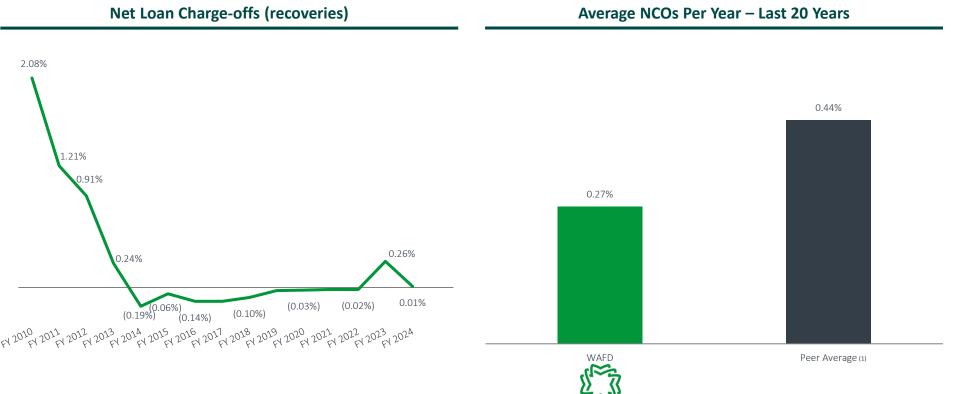
<sup>2</sup> Effective October 1, 2020, the Company implemented FASB's Current Expected Credit Loss (CECL) Standard



# **Strong Credit Quality**

Strong Credit Quality Characterized by Limited Charge-Offs

The Bank experienced nine consecutive years of net recoveries, fiscal 2014 through fiscal 2022, during which net recoveries totaled \$74.8 million. Although we experienced net charge-offs in fiscal 2023, those were the result of one large charge-off rather than a more widespread issue within the overall portfolio. Charge-off and recovery activity has been minimal in FY 2024.



Source: S&P Global, Company Filings <sup>1</sup> Peers represent Proxy Peers as specified in the Company's latest Proxy Statement



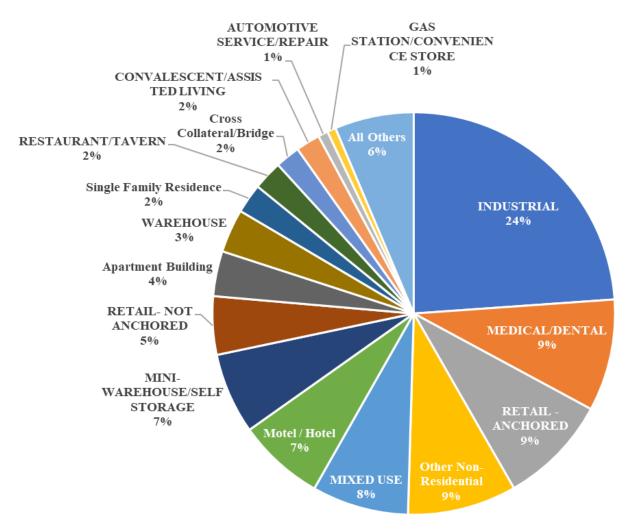
# Net Loan Portfolio Average Current LTV

As of September 30, 2024 \$ In Thousands

			% of	WTD Avg	% Delinquent
	Ν	let Balance	Loans	Current LTV	based on \$
Multifamily	\$	4,530,951	22%	56%	0.32%
CRE - Office		782,418	4%	65%	0.00%
CRE - Other		2,910,528	14%	48%	0.02%
<b>CRE</b> Construction - Multifamily		899,929	4%	51%	0.00%
<b>CRE</b> Construction - Other		501,819	2%	42%	0.41%
C&I		2,273,984	11%	NA	0.09%
SFR		8,239,778	39%	39%	0.36%
SFR Custom Construction		180,988	1%	57%	0.47%
Other		595,959	3%	NA	0.56%
	\$	20,916,354	100%		0.26%

# Other CRE Property Types as % of Total Net Loans

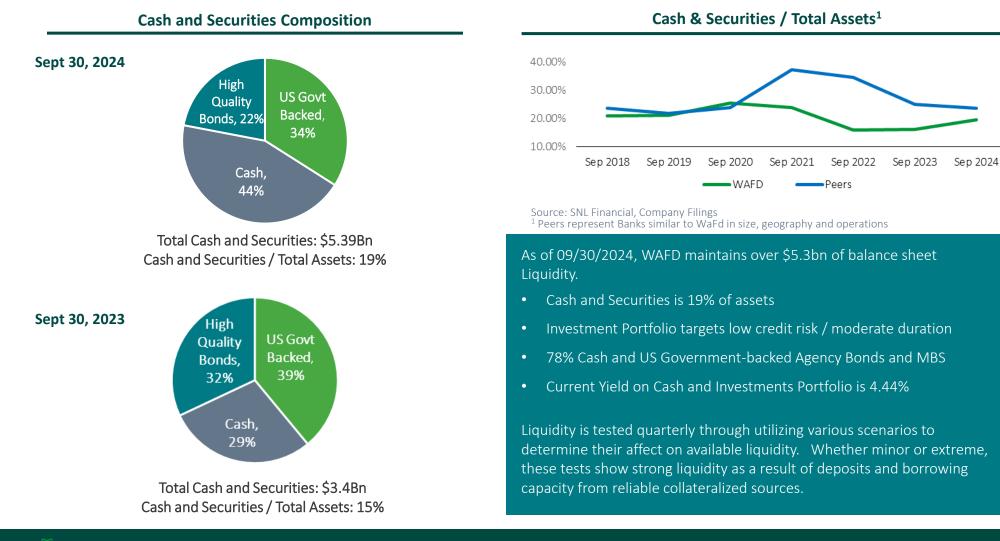
As of September 30, 2024





# Significant Liquidity and High-Quality Securities Portfolio

*High quality, \$5.4 billion cash and investment portfolio with \$7.7 billion remaining collateral and lines as a source of additional potential liquidity* 



了 WaFd Bank

# Investment Portfolio

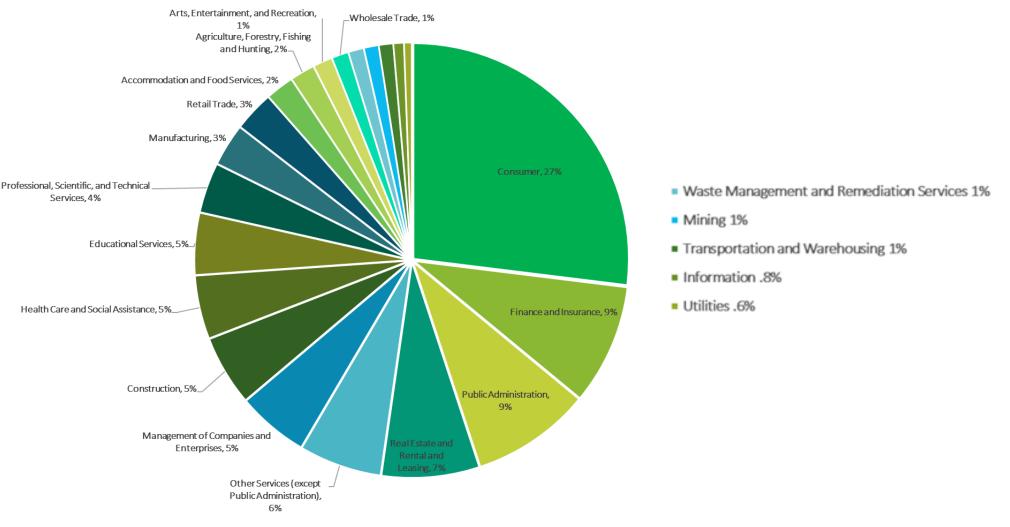
High quality, \$3.0 Billion investment portfolio with a duration of 2.9 years. Portfolio is 54% variable rate.

HTM Investments	F	air Value	e Gain/Loss		WAL	Expected Yield
Agency MBS	\$	401,046	\$	(35,926)	8.2	3.11%
AFS Investments	Fair Value		Gain/Loss		WAL	Expected Yield
Agency MBS	\$	1,387,026	\$	(33,351)	5.2	4.27%
Agency and Student Loan Bonds		854,329		(392)	13.6	6.16%
Corporate Bonds		296,282		(10,016)	3.9	4.60%
Municpal Bonds		35,073		(409)	10.6	5.20%
	\$	2,572,710	\$	(44,168)		

Hedges	Gain/Loss		WAL
Borrowing Cash Flow Hedges	\$	117,271	



# Highly Diversified Deposit Base - % of Deposits by Industry



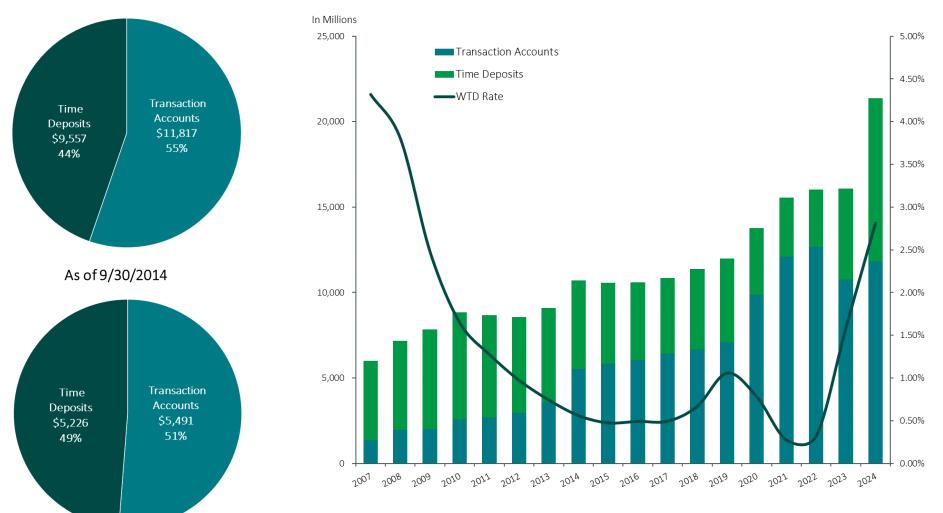
Top 20 depositors make up 9.5% of total deposits. 24% of total deposits are uninsured and not collateralized as of September 30, 2024.



# **Deposit Trends**

Shifting away from time deposits in favor of transaction accounts. Checking accounts now make up 33% of all deposits

As of 9/30/2024



# **Deposit Flows**

Overall changes by quarter and balances by type

Customer Deposit Accounts	9/30/2022	12/31/2022	3/31/2023	6/30/2023	9/30/2023	12/31/2023	3/31/2024	6/30/2024	9/30/2024
Checking - Noninterest Bearing	3,269,773	3,266,734	3,070,895	2,856,165	2,729,888	2,604,281	2,482,010	2,514,310	2,500,467
Checking - Interest Bearing	3,472,402	3,497,795	3,971,814	4,125,554	4,124,463	4,084,933	4,579,413	4,481,465	4,486,444
Savings	1,069,801	1,059,093	1,002,034	943,915	817,547	777,204	771,260	733,973	718,560
Money Market	4,856,275	4,867,905	4,503,090	3,954,709	3,358,603	3,191,646	4,506,179	4,199,257	4,111,714
CDs	3,297,369	3,338,043	3,412,203	3,980,605	4,863,849	5,380,723	9,000,911	9,255,760	9,556,785
Total	15,965,620	16,029,570	15,960,035	15,860,948	16,120,424	16,038,787	21,339,773	21,184,765	21,373,970
Quarter % Change	-2.6%	0.4%	-0.4%	-0.6%	1.6%	1.1%	33.1%	-0.7%	0.9%
Quarter \$ Change	(425,028)	63,950	(69,534)	(99,088)	259,477	177,839	5,300,986	(155,008)	189,205
Uninsured & Uncollateralized Deposits % of Total Deposits	4,856,149 30.4%	4,876,840 30.4%	4,238,629 26.6%	4,033,174 25.4%	4,124,355 25.6%	4,182,289 26.1%	5,436,402 25.5%	5,238,217 24.7%	5,134,192 24.0%

- Deposit balances increased in FY24 as a result of the LBC merger. The merger added \$3.7 billion in time deposits and \$1.9 billion in transaction accounts.
- 76% of deposits are collateralized or insured.

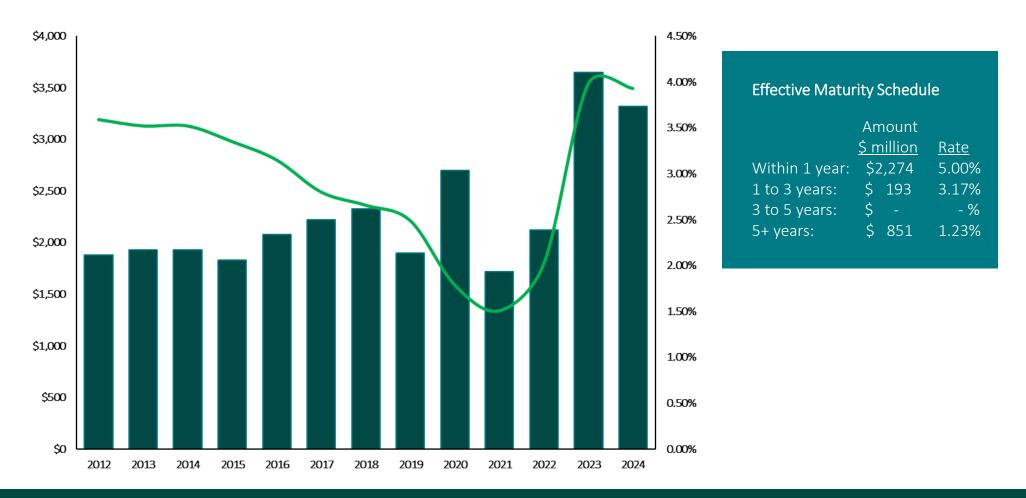
\*(Balances \$ in thousands)



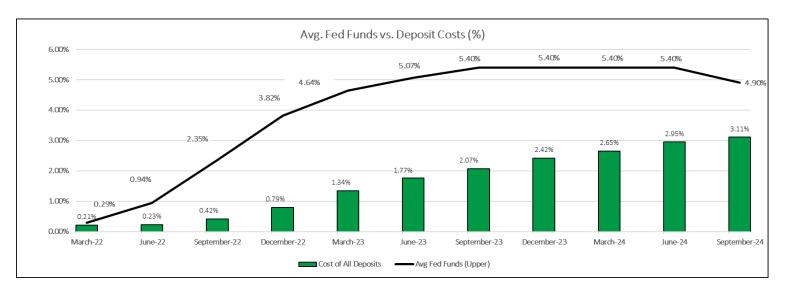
# Borrowings and Debt Outstanding & Weighted Rate

Borrowings are 67% FHLB and 31% Federal Reserve Bank Term Funding Program and are used in part to manage interest rate risk. Current period decrease reflects the net effect of the addition of borrowings and debt in the LBC merger offset by \$1.6 billion in borrowings paid off with the proceeds from the LBC loan sales.

Increase in borrowings for 2020 was from locking in \$1 billion of funding at a fixed rate of 66 bps for 10 years. More recent increases served to ensure sufficient balance sheet liquidity.



## Cost of Deposits in the Rising Rate Environment

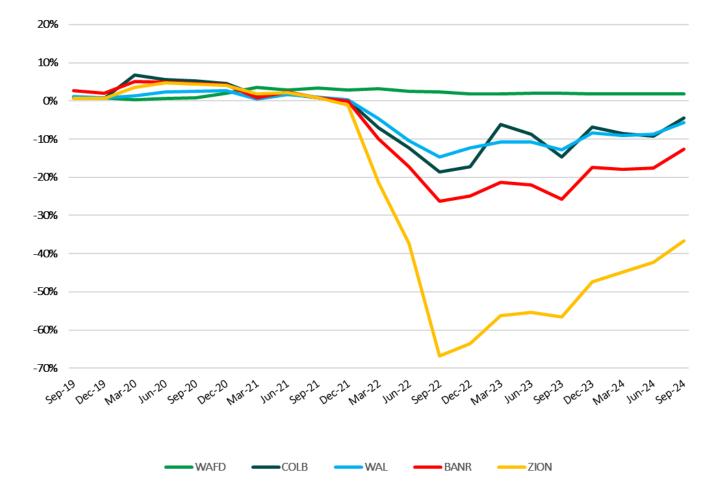


/e
3%
.0%
.6%
6%
2%
6%
3%
7%
3%
2%



## **AOCI vs our Peers**

Total Accumulated Other Comprehensive Income as a percent of Equity





## **Income Statement Comparison**

## *\$ In thousands*

	Three Mon	ths Ended,		
	<u>9/30/2024</u>	<u>9/30/2023</u>	<u>\$ Change</u>	<u>% Change</u>
INTEREST INCOME				
Loans	\$ 308,598	\$ 240,998	\$ 67,600	28%
Mortgage-backed securities	18,088	11,695	6,393	55%
Investment securities and cash equivalents	47,411	29,017	18,394	63%
-	374,097	281,710	92,387	33%
INTEREST EXPENSE				
Customer accounts	165,240	83,402	81,838	98%
FHLB advances and other borrowings	36,045	34,611	1,434	4%
-	201,285	118,013	83,272	71%
NET INTEREST INCOME	172,812	163,697	9,115	5.6%
Provision (release) for credit losses	0	26,500	(26,500)	
Net interest income after provision(reversal)	\$ 172,812	\$ 137,197	\$ 35,615	26.0%



## **Income Statement Comparison**

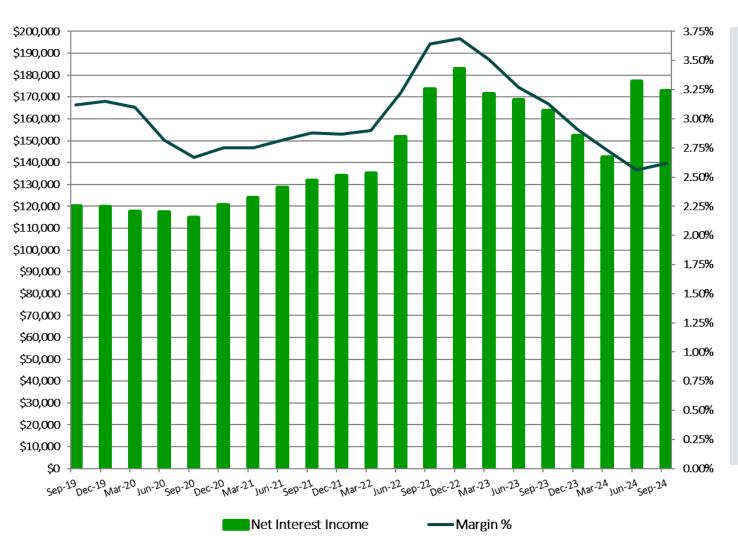
In thousands

		Three Mon	ths End	ed,			
	<u>9</u>	/30/2024	<u>c</u>	9/30/2023	\$ Ch	ange	% Change
OTHER INCOME	\$	15,878	\$	14,334	\$	1,544	10.8%
OTHER EXPENSE							
Compensation and benefits		53,983		45,564		8,419	18.5%
Occupancy		10,843		10,115		728	7.2%
FDIC insurance		6,800		7,000		(200)	-2.9%
Product delivery		6,306		5,819		487	8.4%
Information technology		14,129		12,672		1,457	11.5%
Other expense		15,880		11,007		4,873	44.3%
		107,941		92,177		15,764	17.1%
Gain (loss) on REO		(83)		(235)		152	-65%
Income before income taxes		80,666		59,119		21,547	36.4%
Income taxes		19,526		8,911		10,615	119.1%
NET INCOME	\$	61,140	\$	50,208	\$	10,932	21.8%
Dividends on preferred stock		3,656		3,656		0	
Net Income available to common shareholders	\$	57,484	\$	46,552	\$	10,932	23.5%

*Efficiency Ratio of 62.13% for fiscal year 2024 up from 50.65% for fiscal year 2023 as a result of merger-related expenses. Effective tax rate for fiscal year 2024 is 21.88% compared to 20.81% for fiscal year 2023.* 

## Net Interest Income and Net Interest Margin

Net interest income in thousands.

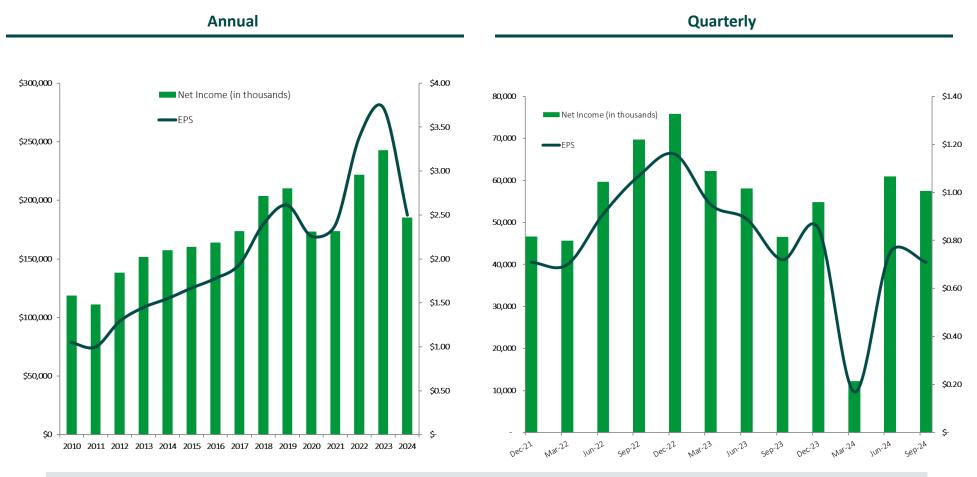


## IRR measures as of Sept 30, 2024:

- Net Interest Income (NII) would increase by 2.8% in +200 bps immediate and parallel shock and would decrease by 1.0% in a -200 bps immediate parallel shock.
- Net Portfolio Value (NPV) after +200bps shock is 24.9% lower (\$741mm) and at \$2.237 billion would be 8.69% of total assets NPV after -200bps shock is 9.16% higher (\$273 mm) and at \$3.249 billion would be 11.56% of total assets.



## Net Income and Common Earnings Per Share

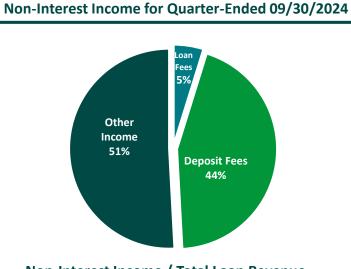


March 31, 2024 Net Income and EPS reflect merger-related expenses of \$25 million and the preliminary ACL provision of \$16 million.

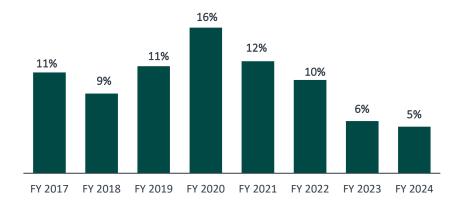


## **Non-Interest Income**

Diverse sources of Non-Interest Income provide steady growth and balance our revenue profile



Non-Interest Income / Total Loan Revenue



#### Non-Interest Income Over Time (\$MM)



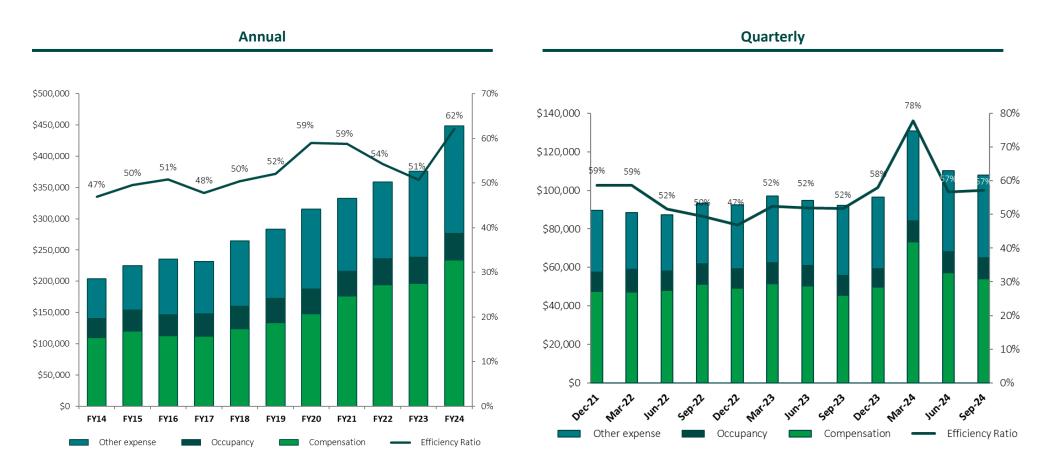
Loan Fees Gain on Sale of Investments Gain on Sale of Buildings

### Other Income includes:

- BOLI income
- Rental income
- Gains on property sales
- WAFD Insurance Income
- Income on equity method investments

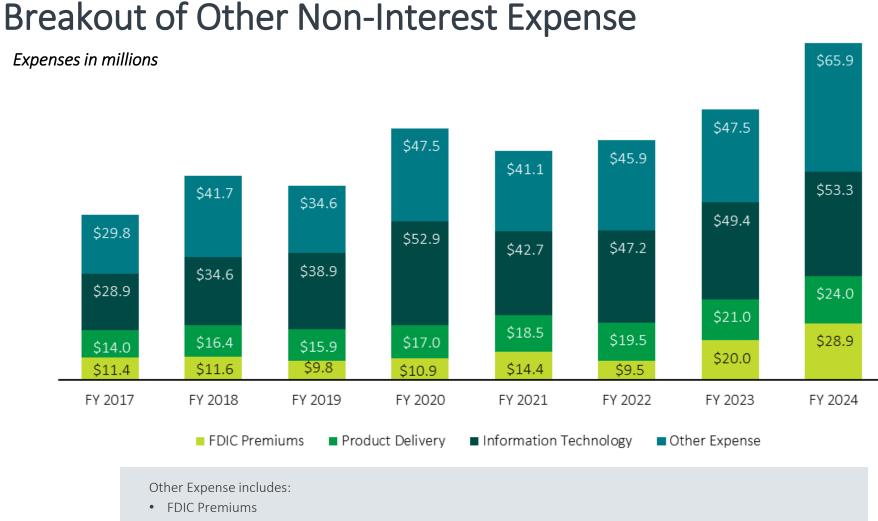
## Non-Interest Expense Over Time

Annual and Quarterly - Expenses in thousands



Other expense includes FDIC premiums, product delivery & IT related costs and other miscellaneous expenses. The quarter-ended March 31, 2024 includes merger related expenses and other non-operating expenses. If removed, the adjusted efficiency ratio for the year would be 57.5%. See additional details for 'other' expenses within Other Non-Interest Expense on the next page.

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- Product Delivery
- Information Technology
- Miscellaneous 'Other' line-item expenses include professional services, marketing and administrative costs.

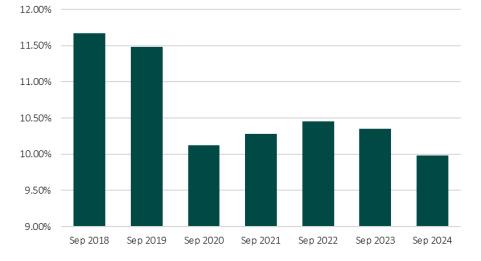
## **Capital Ratios**



Common Equity Tier 1 Ratio

WAFD does not seek to maximize leverage. Rather, we aspire to be the bank that can best weather the next storm on the horizon.

TCE+ACL/Tang Assets



Total Risk-Based Capital



Source: S&P Global, Company Filings



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## **Returning Capital to Shareholders**

### **Return of Income to Common Shareholders**

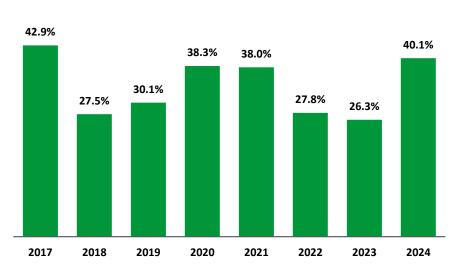
	Net Income	Stock Buyback & Dividends	Percent of Income returned to Shareholders
2016	\$164,049	\$137,808	84%
2017	\$173,532	\$172,892	100%
2018	\$203 <i>,</i> 850	\$220,246	108%
2019	\$210,256	\$187,163	89%
2020	\$173 <i>,</i> 438	\$178,629	103%
2021	\$173,581	\$414,527	239% *
2022	\$221,705	\$64,837	29%
2023	\$242,801	\$94,255	39%
2024	\$185 <i>,</i> 416	\$101,355	55%

\* Preferred stock issuance proceeds were used to repurchase 8 million shares

### **Share Repurchases**

			% Outstanding at
	# of Shares	Wtd Price Paid	beginning of the year
2016	3,867,563	\$22.72	4%
2017	3,137,178	\$31.36	3%
2018	4,865,357	\$33.74	6%
2019	4,065,352	\$30.46	5%
2020	3,339,530	\$33.58	4%
2021	10,810,113	\$32.25	14%
2022	92,774	\$35.14	0.1%
2023	1,165,161	\$26.14	2%
2024	1,070,207	\$25.29	1.6%

Common Dividend as a % of Net Income



### **Recent Capital Activities**

- Current cash dividend of \$0.26 provides a yield of 3.10% based on the current stock price (*Nov 4th*)
- 1,070,207 shares were repurchased in fiscal 2024 with a weighted price of \$25.29
- Since 2013, 49 million shares repurchased which is 46% of total outstanding shares as of 9/30/2012
- During the fiscal year the Board of Directors authorized an additional 10 million shares for repurchase.
- 11.5 million shares remain in buyback authorization

## Stock Price & Book Value Per Share

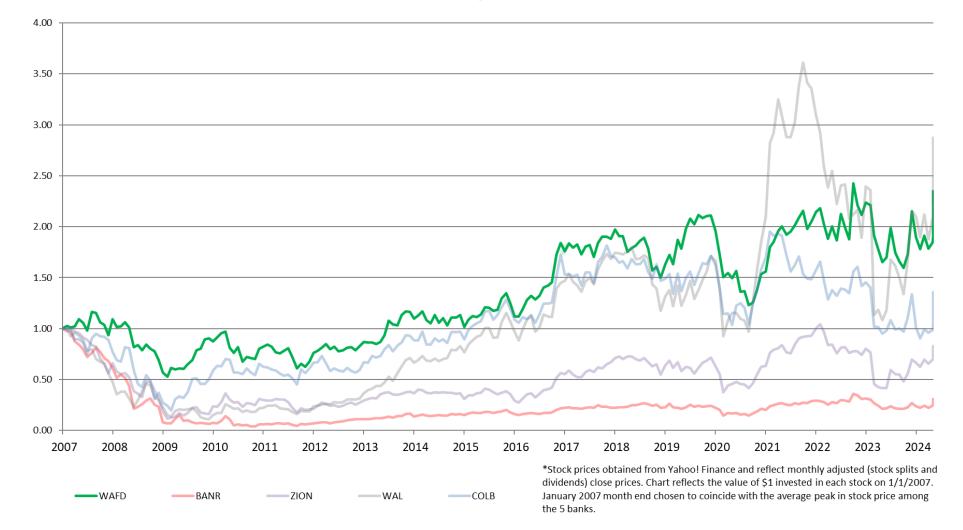


#### As of 09/30/2024:

Book Value per Share \$33.25 Price to BV: 1.05 Tangible Book Value per Share \$27.73 Price to TBV: 1.26

## Perspective through the last Credit Cycle

**Stock Performance Comparison as of 9/30/2024** 









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