

California Consumer Privacy Act Notice at Collection

Washington Federal Bank ("we", "us", or "WaFd Bank") is collecting your personal information and sensitive personal information to support its business operations, including for the business purposes listed in the chart below.

We do not sell personal information, including any sensitive personal information. To view our full Privacy Policy, visit www.wafdbank.com/privacy-center#privacy-policy. You may also review and download our California Consumer Privacy Act Notice, which applies to California residents, by visiting www.wafdbank.com/privacy-center#ccpa-notice.

We may collect the personal information and sensitive personal information categories listed in the tables below. The tables also list, for each category, our expected retention period, use purposes, and whether we sell the information or share it with third parties for cross-context behavioral advertising.

As to all information collected as disclosed in this notice, WaFd does not retain Personal Information or Sensitive Personal Information for each disclosed purpose for which the Personal Information was collected for longer than is reasonably necessary for that purpose or as required by law.

Personal Information Category	Business Purpose	Sold or Shared For Cross-Context Behavioral Advertising
Identifiers , such as real name, alias, postal address, unique personal identifier, online identifier, Internet Protocol address, email address, account name, Social Security number, driver's license number, passport number, or other similar identifiers.	<ul style="list-style-type: none">• Offering financial products or services• Marketing efforts• Verifying consumer identities• Regulatory compliance	Not Sold or Shared

Personal Information Category	Business Purpose	Sold or Shared For Cross-Context Behavioral Advertising
California Customer Records personal information , which includes a name, signature, Social Security number, physical characteristics or description, address, telephone number, passport number, driver's license or state identification card number, insurance policy number, education, employment, employment history, bank account number, credit card number, debit card number, or any other financial information, medical information, or health insurance information.	<ul style="list-style-type: none"> • Offering financial products or services • Marketing efforts • Verifying consumer identities • Regulatory compliance 	Not Sold or Shared
Protected classification characteristics under California or federal law , such as age (40 years or older), race, color, ancestry, national origin, citizenship, religion or creed, marital status, medical condition, physical or mental disability, sex (including gender, gender identity, gender expression, pregnancy or childbirth and related medical conditions), sexual orientation, reproductive health decision-making, military and veteran status, or genetic information (including familial genetic information).	<ul style="list-style-type: none"> • Offering financial products or services • Verifying consumer identities • Regulatory compliance 	Not Sold or Shared
Commercial information , such as records of personal property, products or services purchased, obtained, or considered, or other	<ul style="list-style-type: none"> • Offering financial products or services • Verifying consumer identities 	Not Sold or Shared

Personal Information Category	Business Purpose	Sold or Shared For Cross-Context Behavioral Advertising
purchasing or consuming histories or tendencies.	<ul style="list-style-type: none"> Regulatory compliance 	
Biometric information , such as genetic, physiological, behavioral, and biological characteristics, or activity patterns used to extract a template or other identifier or identifying information, such as, fingerprints, faceprints, and voiceprints, iris or retina scans, keystroke, gait, or other physical patterns, and sleep, health, or exercise data.	<ul style="list-style-type: none"> Offering financial products or services Verifying consumer identities Regulatory compliance Detecting/preventing security incidents 	Not Sold or Shared
Internet or other similar network activity , such as browsing history, search history, information on a consumer's interaction with a website, application, or advertisement.	<ul style="list-style-type: none"> Offering financial products or services Verifying consumer identities Regulatory compliance Detecting/preventing security incidents 	Not Sold or Shared
Geolocation data , such as physical location or movements.	<ul style="list-style-type: none"> Offering financial products or services Verifying consumer identities Regulatory compliance Detecting/preventing security incidents Fraud detection 	Not Sold or Shared

Personal Information Category	Business Purpose	Sold or Shared For Cross-Context Behavioral Advertising
Sensory data , such as audio, electronic, visual, thermal, olfactory, or similar information.	<ul style="list-style-type: none"> • Offering financial products or services • Verifying consumer identities • Regulatory compliance • Detecting/preventing security incidents • Monitoring customer service 	Not Sold or Shared
Professional or employment-related information , such as current or past job history or performance evaluations.	<ul style="list-style-type: none"> • Offering financial products or services • Verifying consumer identities • Regulatory compliance • Detecting/preventing security incidents 	Not Sold or Shared
Non-public education information , which may include education records directly related to a student maintained by an educational institution or party acting on its behalf, such as grades, transcripts, class lists, student schedules, student identification codes, student financial information, or student disciplinary records.	Verifying consumer identities	Not Sold or Shared
Inferences drawn from other personal information , such as a profile reflecting a person's preferences, characteristics,	<ul style="list-style-type: none"> • Offering financial products or services • Marketing efforts 	Not Sold or Shared

Personal Information Category	Business Purpose	Sold or Shared For Cross-Context Behavioral Advertising
psychological trends, predispositions, behavior, attitudes, intelligence, abilities, and aptitudes.		

Sensitive personal information is a subtype of personal information consisting of specific information categories. We may collect or use information that falls within the sensitive personal information categories listed in the table below to infer characteristics about a person.

Sensitive Personal Information Category	Business Purpose	Sold or Shared For Cross-Context Behavioral Advertising
Government identifiers , such as your Social Security number, driver's license, state identification card, or passport number.	<ul style="list-style-type: none"> • Offering financial products or services • Marketing efforts • Verifying consumer identities • Regulatory compliance 	Not Sold or Shared
Complete account access credentials , such as user names, account numbers, or card numbers combined with required access/security code or password.	<ul style="list-style-type: none"> • Offering financial products or services • Marketing efforts • Verifying consumer identities • Regulatory compliance 	Not Sold or Shared
Precise geolocation, such as your physical location within a small area (1,850 feet radius).	<ul style="list-style-type: none"> • Offering financial products or services • Marketing efforts 	Not Sold or Shared

Sensitive Personal Information Category	Business Purpose	Sold or Shared For Cross-Context Behavioral Advertising
Racial or ethnic origin.	<ul style="list-style-type: none"> Regulatory compliance 	Not Sold or Shared
Religious or philosophical beliefs.	We do not collect this category of information	
Union membership.	We do not collect this category of information	
Mail, email or text message contents not directed to us.	We do not collect this category of information	
Genetic data.	We do not collect this category of information	
Unique biometric information used for identification.	<ul style="list-style-type: none"> Offering financial products or services Verifying consumer identities Regulatory compliance Detecting/preventing security incidents 	Not Sold or Shared
Health information.	We do not collect this category of information	
Sex life, or sexual orientation information.	We do not collect this category of information	

If you have any questions about this Notice or need to access it in an alternative format due to having a disability, please contact us at privacy@wafd.com or [800-324-9375](tel:800-324-9375).

Last Updated: November, 2023