

Washington Federal Announces Quarterly Earnings Per Share Of \$0.46 (Earnings Release Supplemental follows on page 10)

SEATTLE, WASHINGTON – Washington Federal, Inc. (Nasdaq: WAFD) (the "Company"), parent company of Washington Federal Bank, N.A. ("WaFd Bank"), today announced quarterly earnings of \$34,852,000 or \$0.46 per diluted share for the quarter ended June 30, 2020, compared to \$53,854,000 or \$0.67 per diluted share for the quarter ended June 30, 2019, a \$0.21 or 31% decrease in fully diluted earnings per share. Return on equity for the quarter ended June 30, 2020 was 7.01% compared to 10.68% for the quarter ended June 30, 2019. Return on assets for the quarter ended June 30, 2020 was 0.78% compared to 1.31% for the same quarter in the prior year.

President and Chief Executive Officer Brent J. Beardall commented, "Considering all of the turmoil that occurred these past few months, we are very pleased with the Company's performance for our 3rd fiscal quarter. Even with most of our teams working remotely due to shelter in place restrictions, we were able to originate \$2.1 billion of new loans, a new quarterly record for WaFd Bank. In addition, we have grown our transaction deposit accounts year-to-date by \$1.8 billion or 26%. Growth in transaction deposits is a focal point in our strategic plan as we work to become the primary bank for our clients. Importantly, even with the Federal Reserve cutting interest rates by 1.50% in the end of last quarter, we were able to keep net interest income flat at \$117 million this quarter. The success we have had in growing both loans and deposits is a tribute to our teams and a result of the technology that we have deployed, but most importantly, it is a reflection of the confidence that clients have in WaFd Bank.

"For years, we have witnessed a shift in consumer sentiment from in-person banking to electronic and self-service banking. COVID-19 and its related restrictions have accelerated that

trend. In June of 2020, over 99% of the banking transactions we processed occurred via digital versus face-to-face platforms (digital includes ATMs and call centers). What will happen to branch lobby traffic when the pandemic is over remains to be seen, but we see untapped capacity in our bankers to win market share. Bank branches have quickly become less about serving existing clients' routine transactions and more of a showroom for discussing needs, solving issues, demonstrating technology and acquiring new relationships.

"Recent economic data indicates some encouraging signs, but it is still too early to see how this economic cycle will play out from a credit perspective. Additionally, fiscal and monetary stimulus have likely served to prop up borrowers that may have otherwise defaulted. As a result, credit quality metrics remain strong, but we are cautious looking forward. Based on this uncertainty, we have increased our allowance for credit losses to \$185 million. This allowance, combined with our substantial capital base, provides WaFd Bank the flexibility to work with our existing clients and grow new relationships during this time.

"We see this disruption in our world as a generational opportunity for community and regional banks to earn additional market share. The results this quarter demonstrate how working hard to support our communities results in new opportunities, and we plan to continue to invest resources accordingly."

The Company elected to early adopt the current expected credit loss ("CECL") model during the quarter so that it is applying the same accounting standard as other banks when reserving for credit losses, which is a primary focal point for bank investors and analysts. Pursuant to the adoption of CECL, a one-time entry to opening retained earnings (October 1, 2019) was recorded to increase the allowance for credit losses ("ACL") and decrease retained earnings. The adoption entry resulted in a \$28.5 million increase in the ACL.

Total assets were \$18.2 billion as of June 30, 2020, compared to \$16.5 billion as of September 30, 2019, the Company's fiscal year-end. The increase was primarily driven by an \$803 million increase in loans receivable, including \$759 million of Small Business Administration's Paycheck Protection Program ("PPP") loans, and a \$799 million increase in cash resulting from growth in deposits and the March FHLB borrowing, both of which are noted below.

Customer deposits increased by \$1.1 billion or 9.3% since September 30, 2019, and totaled \$13.1 billion as of June 30, 2020. Transaction accounts increased by \$1.8 billion or 25.6% during that period, while time deposits decreased \$698 million or 14.2%. The shift in deposit mix has been a result of a deliberate deposit pricing and customer growth strategy and the focus on transaction accounts is intended to lessen sensitivity to rising interest rates and manage interest expense. As of June 30, 2020, 68% of the Company's deposits were in transaction accounts, up from 59.1% at September 30, 2019. Core deposits, defined as all transaction accounts and time deposits less than \$250,000, totaled 94.9% of deposits at June 30, 2020.

Borrowings from the Federal Home Loan Bank ("FHLB") totaled \$2.8 billion as of June 30, 2020, an increase of \$550 million since September 30, 2019. The increase was driven primarily by \$1 billion in new FHLB borrowings entered into on March 30, 2020 to fund lending in our communities to help businesses and consumers weather the global COVID-19 pandemic. The weighted average interest rate of FHLB borrowings was 1.49% as of June 30, 2020, versus 2.49% at September 30, 2019, the decrease being due to lower rates on new FHLB advances and repayment of advances with higher rates.

The Company had strong loan originations of \$2.12 billion for the third fiscal quarter 2020, an increase of 111% from the \$1.00 billion of originations in the same quarter one year ago. This quarter, the Company was pleased to assist over 6,500 small businesses with \$782 million in PPP loan originations. Largely offsetting loan originations in each of these quarters were loan repayments of \$1.25 billion and \$0.93 billion, respectively. Commercial loans represented 77% of all loan originations during the third fiscal quarter 2020 and consumer loans accounted for the remaining 23%. The Company views organic loan growth funded by low-cost core deposits as the highest and best use of its capital. Commercial loans are preferable as they generally have floating interest rates and shorter durations. The weighted average interest rate on the loan portfolio was 3.78% as of June 30, 2020, a decrease from 4.52% as of September 30, 2019, due primarily to variable rate loans decreasing in yield with declining short-term rates.

Due in part to working proactively with clients to provide loan modifications and payment deferrals, we have not yet seen significant deterioration in asset quality metrics. Credit

quality is being monitored closely and the economic impacts of the pandemic will become more clear over time. As of June 30, 2020, the ratio of non-performing assets to total assets was 0.25% compared to 0.27% at September 30, 2019. Since September 30, 2019, real estate owned decreased by \$0.8 million, or 12%, and non-accrual loans increased by \$1.3 million, or 4%. Delinquent loans were 0.32% of total loans at June 30, 2020, compared to 0.29% at September 30, 2019. The allowance for credit losses (including the reserve for unfunded commitments) totaled \$185 million as of June 30, 2020, and was 1.29% of gross loans outstanding (1.36% when excluding PPP loans for which it was determined that no allowance was necessary due to the government guarantee), as compared to \$138 million, or 1.04%, of gross loans outstanding at September 30, 2019. Net charge-offs were \$1.7 million for the third fiscal quarter of 2020, compared to net recoveries of \$0.9 million for the prior year same quarter.

Due to the economic distress caused by the COVID-19 pandemic, the Company recorded a provision for credit losses of \$10.8 million in the third fiscal quarter of 2020. The relatively significant provision this quarter primarily relates to estimated impacts to the energy, hospitality, restaurant and senior living industries. No provision for credit losses was recorded in the same quarter of fiscal 2019.

On May 22, 2020, the Company paid a regular cash dividend of \$0.22 per share, which represented the 149th consecutive quarterly cash dividend. During the quarter, the Company repurchased 1,594 shares of common stock at a weighted average price of \$24.90 per share and has authorization to repurchase 4,627,393 additional shares. The Company varies the size and pace of share repurchases depending on several factors, including share price, lending opportunities and capital levels and has communicated that it is pausing repurchase activity until the effects of the COVID-19 pandemic become more clear. Since September 30, 2019, tangible common shareholders' equity per share increased by \$0.33, or 1.5%, to \$22.19 and the ratio of tangible common equity to tangible assets was 9.40% as of June 30, 2020.

Net interest income was \$117 million for the quarter, a decrease of \$4.3 million or 3.5% from the same quarter in the prior year. The decrease in net interest income from the prior year was primarily due to the average rate earned on interest-earning assets declining by 89 basis points while the average rate paid on interest-bearing liabilities only declined by 58 basis points.

Net interest margin of 2.82% in the third fiscal quarter of 2020 was down from 3.10% in the prior quarter, primarily caused by the rapid drop in short-term rates by the Federal Reserve Bank in response to the COVID-19 pandemic, and down from 3.18% for the same quarter in the prior year. The compression in the net interest margin since the prior year same quarter is due to the changes in average rates noted above.

Total other income was \$13.3 million for the third fiscal quarter of 2020, a decrease from \$14.0 million in the prior year same quarter. The decrease was primarily due to deposit fee income being \$779 thousand lower as transaction activity remains depressed due to the pandemic.

Total other expense was \$75.3 million in the third fiscal quarter of 2020, an increase of \$4.4 million, or 6.2%, from the prior year's quarter. Compensation and benefits costs increased by \$1.8 million, or 5.1%, over the prior year quarter primarily due to a 5.1% rise in headcount, including growth in our compliance program. Information technology costs increased by \$2.2 million, primarily due to continued investments in new systems hardware and software. The Company's efficiency ratio in the third fiscal quarter of 2020 was 57.7%, compared to 52.2% for the same period one year ago. The increase in the efficiency ratio is primarily due to elevated expenses resulting from planned investments in people, process, and technology as well as slightly lower income.

Income tax expense totaled \$9.5 million for the third fiscal quarter of 2020, as compared to \$11.3 million for the prior year same quarter. The effective tax rate for the quarter ended June 30, 2020 was 21.35%, compared to 17.35% for the quarter ended June 30, 2019. The Company's effective tax rate for the quarter ended June 30, 2020 is different from the statutory rate mainly due to state taxes and tax-exempt income.

WaFd Bank is headquartered in Seattle, Washington, and has 234 branches in eight western states. To find out more about WaFd Bank, please visit our website www.wafdbank.com. The Company uses its website to distribute financial and other material information about the Company.

Non-GAAP and Pro Forma Financial Measures

Adjusted other income of \$44.3 million for the nine months ended June 30, 2020 is calculated by subtracting the \$31.6 million gain on the sale of the Bellevue, Washington branch property from GAAP other income of \$75.9 million.

Adjusted other expense of \$231.5 million for the nine months ended June 30, 2020 is calculated by subtracting the \$5.9 million impairment on systems hardware and software from GAAP other expense of \$237.4 million.

Adjusted efficiency ratio of 58.02% for the nine months ended June 30, 2020 is calculated by dividing adjusted other expense of \$231.5 million by adjusted total income of \$399.0 million (net interest income of \$354.7 million plus adjusted other income of \$44.3 million). The unadjusted efficiency ratio for the nine months ended June 30, 2020 was 55.13%.

Important Cautionary Statements

The foregoing information should be read in conjunction with the financial statements, notes and other information contained in the Company's 2019 Annual Report on Form 10-K, Quarterly Reports on Form 10-Q and Current Reports on Form 8-K.

This press release contains statements about the Company's future that are not statements of historical fact. These statements are "forward looking statements" for purposes of applicable securities laws, and are based on current information and/or management's good faith belief as to future events. The words "estimate," "believe," "expect," "anticipate," "project," and similar expressions signify forward-looking statements. Forward-looking statements should not be read as a guarantee of future performance. By their nature, forward-looking statements involve inherent risk and uncertainties, which change over time; and actual performance could differ materially from those anticipated by any forward-looking statements. In particular, any forward-looking statements are subject to risks and uncertainties related to the COVID-19 pandemic and the resulting governmental and societal responses. The Company undertakes no obligation to update or revise any forward-looking statement.

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WASHINGTON FEDERAL, INC. AND SUBSIDIARIES CONSOLIDATED STATEMENTS OF FINANCIAL CONDITION (UNAUDITED)

		June 30, 2020	Se	ptember 30, 2019
		l ratio data)		
ASSETS				
Cash and cash equivalents	\$	1,218,240	\$	419,158
Available-for-sale securities, at fair value		2,063,960		1,485,742
Held-to-maturity securities, at amortized cost		827,316		1,443,480
Loans receivable, net of allowance for loan losses of \$165,349 and \$131,534		12,733,426		11,930,575
Interest receivable		49,992		48,857
Premises and equipment, net		250,779		274,015
Real estate owned		5,956		6,781
FHLB and FRB stock		145,990		123,990
Bank owned life insurance		226,329		222,076
Intangible assets, including goodwill of \$302,707 and \$301,368		310,458		309,247
Other assets		342,658		210,989
	\$	18,175,104	\$	16,474,910
LIABILITIES AND STOCKHOLDERS' EQUITY Liabilities				
Transaction deposits	\$	8,900,448	\$	7,083,801
Time deposits		4,209,146		4,906,963
Total customer deposits		13,109,594		11,990,764
FHLB advances		2,800,000		2,250,000
Advance payments by borrowers for taxes and insurance		30,415		57,830
Federal and state income tax liabilities, net		570		5,104
Accrued expenses and other liabilities		244,016		138,217
		16,184,595		14,441,915
Stockholders' equity		10,101,000		11,111,515
Common stock, \$1.00 par value, 300,000,000 shares authorized; 135,743,737 and 135,539,806 shares issued; 75,706,026 and 78,841,463 shares outstanding		135,744		135,540
Additional paid-in capital		1,677,373		1,672,417
Accumulated other comprehensive income (loss), net of taxes		12,560		15,292
Treasury stock, at cost; 60,037,711 and 56,698,343 shares		(1,238,292)		(1,126,163)
Retained earnings		1,403,124		1,335,909
, and the second		1,990,509		2,032,995
	\$	18,175,104	\$	16,474,910
CONSOLIDATED FINANCIAL HIGHLIGHTS		, ,		, , , , , , , , , , , , , , , , , , ,
Common stockholders' equity per share	\$	26.29	\$	25.79
Tangible common stockholders' equity per share		22.19		21.86
Stockholders' equity to total assets		10.95 %		12.34 %
Tangible common stockholders' equity (TCE) to tangible assets (TA)		9.40 %		10.66 %
TCE + allowance for credit losses to TA		10.44 %		11.52 %
Weighted average rates at period end				
Loans and mortgage-backed securities		3.62 %		4.25 %
Combined loans, mortgage-backed securities and investments		3.21		4.10
Customer accounts		0.57		1.08
Borrowings		1.49		2.49
Combined cost of customer accounts and borrowings		0.73		1.30
Net interest spread		2.48		2.80
		2.10		2.00

WASHINGTON FEDERAL, INC. AND SUBSIDIARIES CONSOLIDATED STATEMENTS OF OPERATIONS (UNAUDITED)

		Three Months l	nths Ended June 30,		Nine Months E		Ended June 30,	
		2020	2019		2020		2019	
	((In thousands, except share and ratio data)		(In thousands, except s			share and ratio data)	
INTEREST INCOME	ф	122.045	Φ	1.45.400	ф	410 540	Ф	100 (16
Loans receivable	\$	132,847	\$	145,490	\$	413,543	\$	423,616
Mortgage-backed securities		10,843		18,719		40,796		57,254
Investment securities and cash equivalents		6,019		7,617		19,812		21,160
INTEREST EXPENSE		149,709		171,826		474,151		502,030
Customer accounts		21,393		32,331		81,512		88,576
FHLB advances and other borrowings		10,938		17,829		37,963		52,566
THEB advances and other borrowings	_	32,331		50,160		119,475	_	141,142
Net interest income		117,378		121,666		354,676		360,888
Provision (release) for credit losses		10,800		121,000		15,250		250
Net interest income after provision (release)		106,578		121,666		339,426	_	360,638
OTHER INCOME		100,570		121,000		337,720		300,030
Gain (loss) on sale of investment securities		<u>—</u>		_		15,028		(9)
Prepayment penalty on long-term debt		_		_		(13,809)		
Loan fee income		1,380		1,334		6,231		2,971
Deposit fee income		5,479		6,258		17,837		18,387
Other Income		6,415		6,450		50,602		24,512
		13,274		14,042		75,889		45,861
OTHER EXPENSE		,		ŕ		,		ĺ
Compensation and benefits		36,058		34,297		111,306		100,954
Occupancy		9,357		9,684		30,406		28,782
FDIC insurance premiums		2,365		2,559		7,305		7,399
Product delivery		4,397		3,912		12,560		11,478
Information technology		12,154		9,935		40,761		27,730
Other		10,992		10,511		35,053		34,194
		75,323		70,898		237,391		210,537
Gain (loss) on real estate owned, net		(219)		353		(1,074)		1,481
Income before income taxes		44,310		65,163		176,850		197,443
Income tax provision		9,458		11,309		37,755		39,549
NET INCOME	\$	34,852	\$	53,854	\$	139,095	\$	157,894
PER SHARE DATA								
Basic earnings per share	\$	0.46	\$	0.67	\$	1.80	\$	1.95
Diluted earnings per share	Ψ	0.46	Ψ	0.67	Ψ	1.80	Ψ	1.95
Cash dividends per share		0.22		0.20		0.65		0.58
Basic weighted average shares outstanding		75,705,993		79,976,574		77,063,121		80,915,162
Diluted weighted average shares outstanding		75,712,898		79,992,356		77,078,067		80,941,617
PERFORMANCE RATIOS		, ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		, , , , , , , , , , , , , , , , , , , ,		, , , , , , , , , , , , , , , , , , , ,		, ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,
Return on average assets		0.78 %		1.31 %		1.10 %		1.29 %
Return on average common equity		7.01		10.68		9.23		10.51
Net interest margin		2.82		3.18		3.02		3.18
Efficiency ratio (a)		57.65		52.24		58.02		51.76
(a) Efficiency ratio for the nine months ended June 30, 2020 excludes charge on computer hardware and software.	the im	pact of \$31.6 milli	ion g	gain on sales of fi	xed :	assets and \$5.9 mi	llio	n impairment



July 2020
Earnings Release
Supplemental Information

Portfolios at Risk:	CRE Loans Outstanding	CRE Loans Deferral	C&I Loans Outstanding	C&I Loans Deferral	% Total Loans
Accommodation and Food Service	\$275 million	\$152 million	\$20 million	\$11 million	2.3%
Oil & Gas			\$294 million		2.3%
Retail Trade	\$39 million	\$1 million	\$21 million		0.5%
Arts, Entertainment & Recreation	\$31 million	\$10 million	\$44 million	\$18 million	0.6%
Health Care	\$127 million	\$2 million	\$53 million	\$1 million	1.4%
At Risk Portfolio Total:	\$472 million	\$165 million	\$432 million	\$30 million	7.0%

Conducting ongoing reviews of portfolio and monitoring for potential credit impacts from COVID-19.

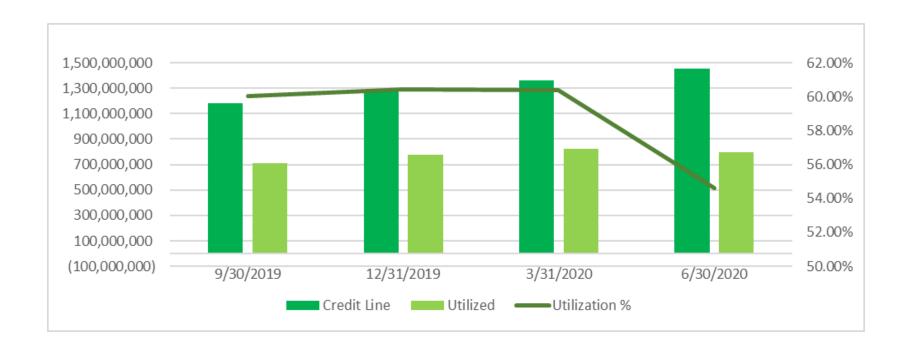


Loans Receivable By Risk Rating (\$ Amortized Cost)

June 30, 2020	Internally Assigned Grade						_		
	Pass	Sp	oecial mention	Substandard	n	oubtful	Loss		Total
		(In thousands, except ratio data)							
Loan type									
Commercial loans									
Multi-family	\$ 1,478,551	\$	13,749	\$ 17,537	\$	_	s —	\$	1,509,837
Commercial real estate	1,513,394		117,753	69,421		_	_		1,700,568
Commercial & industrial	1,941,390		59,747	136,344		982	_		2,138,463
Construction	1,217,628		91,519	25,801		_	_		1,334,948
Land - acquisition & development	134,242		15,573	2,418		_	_		152,233
Total commercial loans	6,285,205		298,341	251,521		982			6,836,049
Consumer loans								Т	
Single-family residential	5,426,365		_	26,059		_	_		5,452,424
Construction - custom	278,182		_	_		_	_		278,182
Land - consumer lot loans	98,976		_	279		_	_		99,255
HELOC	138,695		_	2,470		_	_		141,165
Consumer	91,685		_	15		_	_		91,700
Total consumer loans	6,033,903		_	28,823		_			6,062,726
Total	\$ 12,319,108	\$	298,341	\$ 280,344	\$	982	<u>s</u> —	\$	12,898,775
								_	
Total grade as a % of total loans	95.51 %		2.31 %	2.17 %	ó	0.01 %	— %		



Line of Credit Utilization





Ready to Help Small Businesses and Individuals:

Paycheck Protection Program (PPP)	6,500 Approved loans	Over \$780 million
Small Business Lifeline	Provided over 300 small business lines of credit	Approximately \$9 million interest free lines of credit for the first 90 days
Mortgage Assistance Programs	Allowing homeowners to defer their payments for 3 - 6 months	Offered at no cost. We are also offering quick refinance programs so borrowers can lower their monthly payments
Processing Payment Deferral Requests	1,192 loans (3.9%) totaling \$346 million (5.7%) Consumer mortgage deferrals are typically granted for 3 months but can be for up to 6 months	196 loans (1.7%) totaling \$416 million (6.1%) Commercial deferral requests for up to 6 months



Capital Management

- 1) Bank is very well capitalized with TCE + ACL to TCA ratio at 10.44%, which would rank us as the 33rd best capitalized publicly traded bank in the United States
- 2) Current cash dividend is at \$0.22 per quarter which is a 48% payout ratio of the current quarter's earnings of \$0.46. The Company has paid out a cash dividend for 149 consecutive quarters and believes the current dividend is reasonable based on expected earnings going forward but the Board will act in the long-term interest of shareholders if earnings diminish substantially as a result of COVID-19 credit costs.
- 3) The Company's ongoing share repurchase program remains in place; however, management believes that it is prudent to pause repurchases for the time being as it continues to evaluate the extent of the COVID-19 related economic impact.



Allowance for Credit Losses (CECL Early Adoption)

The Company early adopted CECL in the current quarter. Pursuant to the adoption, a one-time entry to opening retained earnings (October 1, 2019) of \$21.945 million was recorded to increase the allowance for credit losses and decrease retained earnings based on the CECL calculation as of that date.

	September 30, 2019		CEC	L Adoption Impact	October 1, 2019		
				(In thousands)			
Allowance for credit losses:							
Commercial loans							
Multi-family	\$	7,391	\$	3,013	\$	10,404	
Commercial real estate		13,170		(146)		13,024	
Commercial & industrial		31,450		785		32,235	
Construction		32,304		(9,536)		22,768	
Land - acquisition & development		9,155		1,749		10,904	
Total commercial loans		93,470		(4,135)		89,335	
Consumer loans							
Single-family residential		30,988		16,783		47,771	
Construction - custom		1,369		1,511		2,880	
Land - consumer lot loans		2,143		492		2,635	
HELOC		1,103		945		2,048	
Consumer		2,461		2,154		4,615	
Total consumer loans		38,064		21,885		59,949	
Total allowance for loan losses		131,534		17,750		149,284	
Reserve for unfunded commitments		6,900		10,750		17,650	
Total allowance for credit losses	\$	138,434	\$	28,500	\$	166,934	
Retained earnings							
Total pre-tax impact			\$	28,500			
Tax effect				(6,555)			
Decrease to retained earnings			\$	21,945			



Allowance for Credit Losses (CECL Early Adoption)

Rollforward of ACL since adoption of CECL:

	October 1, 2019	D	December 31, 2019		March 31, 2020	June 30, 2020	
(In thousands)							
Allowance for credit losses:							
Commercial loans							
Multi-family	\$ 10,404	\$	10,506	\$	11,742	\$ 12,088	
Commercial real estate	13,024		13,067		14,639	15,807	
Commercial & industrial	32,235		33,676		38,576	42,179	
Construction	22,768		21,919		23,348	25,693	
Land - acquisition & development	10,904		10,413		10,399	10,641	
Total commercial loans	89,335		89,581		98,704	106,408	
Consumer loans				Т			
Single-family residential	47,771		46,356		46,817	47,149	
Construction - custom	2,880		2,930		3,175	3,336	
Land - consumer lot loans	2,635		2,567		2,578	2,671	
HELOC	2,048		2,034		2,246	2,588	
Consumer	4,615		4,045		3,581	3,197	
Total consumer loans	59,949		57,932		58,397	58,941	
Total allowance for loan losses	149,284		147,513	_	157,101	165,349	
Reserve for unfunded commitments	17,650		18,250	_	18,650	19,500	
Total allowance for credit losses	\$ 166,934	\$	165,763	\$	175,751	\$ 184,849	
				Т			
Beginning balance		\$	166,934	\$	165,763	\$ 175,751	
Net (charge-offs) recoveries			2,579		1,788	(1,702)	
Net provision (release)			(3,750)		8,200	10,800	
Ending balance		\$	165,763	\$	175,751	\$ 184,849	



ALLOWANCE FOR LOAN LOSSES PEER COMPARISON (excluding unfunded commitments)

As of March 31, 2020	ACL as % of Loans
Columbia Bank	1.37%
Western Alliance Bank	1.02%
Umpqua Bank	1.37%
Banner Bank	1.41%
ТСВІ	0.99%
Glacier Bank	1.49%
Bank of Hawaii	1.22%
Zions Bank	1.46%
Heritage Bank	1.23%
Peer Average	1.28%
WaFd Bank	1.30%

