## WaFdBank

$\star \star \star \star \star$ AMERICA'S


## 2022 Piper Sandler Western Financial Services Conference March 8th, 2022

Forbes 2022
AMERICA'S BESTMIDSIZE EMPLOYERS
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## Overview of Washington Federal

## Overview

- Established in 1917; IPO in 1982
- Washington State Charter Commercial Bank - WA DFI, FDIC, FRB, CFPB Regulated
- Headquartered in Seattle, WA; is the second largest bank headquartered in the Pacific Northwest
- Exited BSA Consent Order Dec 2021
- 219 branches across 8 western states
- Full-service consumer \& commercial bank
- Strong Capital, High Asset Quality, Consistent Results
- Portfolio Mortgage Lender
- Profitable every year since 1965
- Interest rate risk management - well controlled

- 156 consecutive quarterly cash dividends
- $19,544 \%$ Total shareholder return since IPO

Company Highlights ${ }^{1}$

| Total Assets | Total Loans | Total Deposits | Stockholder Equity | Efficiency Ratio |
| :---: | :---: | :---: | :---: | :---: |
| $\$ 19.9 \mathrm{Bn}$ | $\$ 14.6 \mathrm{Bn}$ | $\$ 15.9 \mathrm{Bn}$ | $\$ 2.18 \mathrm{n}$ | $58.64 \%$ |

[^0]
## WaFd Bank Executive Management Committee



Brent Beardall President and Chief Executive Officer


James Endrizzi
EVP Chief Commercial Banker


Vincent Beatty EVP Chief Financial Officer


Kim Robison
EVP Chief Operating Officer


Cathy Cooper EVP Chief Consumer Banker


Ryan Mauer EVP Chief Credit Officer

## WaFd Bank Demographics

Our markets are among the most desirable in the US and create a foundation for loan growth without excessive risk

| State | Number of Branches | Company <br> Deposits <br> in Market <br> (\$000) | Deposit <br> Market <br> Share <br> (\%) | Percent of National Franchise (\%) | Total Population 2022 (Actual) | Population Change 2010-2022 (\%) | Projected <br> Population Change 2022-2027 (\%) | $\begin{gathered} \text { Median } \\ \text { HH } \\ \text { Income } \\ 2022 \\ \text { (\$) } \\ \hline \end{gathered}$ | Projected HH Income Change 2022-2027 (\%) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Washington | 77 | 6,891,632 | 2.99 | 43.4 | 7,858,401 | 16.86 | 6.10 | 88,405 | 14.17 |
| Oregon | 39 | 3,034,176 | 2.66 | 19.4 | 4,295,247 | 12.12 | 4.01 | 73,746 | 13.64 |
| Arizona | 30 | 1,635,767 | 0.77 | 10.1 | 7,185,732 | 12.42 | (1.48) | 70,139 | 13.99 |
| New Mexico | 25 | 1,311,627 | 2.99 | 8.3 | 2,126,179 | 3.25 | 1.86 | 55,697 | 9.85 |
| Idaho | 22 | 1,097,962 | 2.65 | 6.9 | 1,891,021 | 20.63 | 8.15 | 66,938 | 12.56 |
| Utah | 9 | 891,221 | 0.89 | 6.4 | 3,354,693 | 21.38 | 7.42 | 84,724 | 13.18 |
| Nevada | 11 | 541,184 | 0.47 | 3.3 | 3,176,325 | 17.62 | 5.12 | 71,353 | 14.43 |
| Texas | 6 | 498,477 | 0.03 | 2.4 | 29,801,205 | 18.51 | 5.30 | 70,957 | 11.16 |
| Totals: | 219 | 15,902,046 |  | 100 | 59,688,803 |  |  |  |  |
| Weighted Average |  |  |  |  |  | 14.98 | 4.76 | 78,338 | 13.45 |
| Aggregate: National |  |  |  |  | 334,279,739 | 8.27 | 3.21 | 72,465 | 12.10 |

Deposit and share data is from the FDIC's Summary of Deposit reports and is as of $12 / 31 / 2021$

## Vision 2025

## Our Objective:

A highly-profitable, digital-first bank that leverages data to anticipate financial needs and empower our clients by creating frictionless experiences across all interactions and devices.

## Our Values:

Integrity, Teamwork, Ownership, Service, Simplicity \& Discipline

## Evolution of Our Franchise

10 years of investment has put us on glide path to an even stronger balance sheet and deeper client relationships


## Net Promoter Score Approaching Best In Class

Our investments in customer service, usability and technology are translating into high customer satisfaction levels

Peer Net Promoter Score ${ }^{1}$


## Speed Matters - Website is the New Storefront

New wafdbank.com Google page speed scores


## Getting Customers to your Website is Mission Critical

Back links to WAFDbank.com vs. Washingtonfederal.com


## Commitment to ESG \& Diversity

We believe our enduring franchise comes from core principles focused on helping the neighborhoods we serve and creating longterm value for all stakeholders led by a Board, management and employee base that bring together a diversity of backgrounds

Board Composition


ESG \& Diversity Policy Highlights

Community Development
Over $\$ 289$ million dollars invested towards community development lending and affordable housing investments

## Volunteerism

WaFd employees participated in 8,138 volunteer hours in support of more than 513 organizations and initiatives

Washington Federal Foundation The Washington Federal Foundation awarded 234 grants to local community organizations totaling $\$ 969,640$ for the fiscal year

(5)
United Way Matching Campaign WaFd Bank matches employee contributions made to United Way agencies in all eight states. In fiscal year 2020 pledges from colleagues were $\$ 332,010$. WaFd matched $\$ 275,877$ for a total of $\$ 607,887$

## Loan Growth - Through Different Interest Rate Environments

\$ in millions.


■ Commercial \& Industrial (C\&I)

- C\&I and Commercial Real Estate loans made up $77 \%$ of all originations in 2021 compared to $49 \%$ in 2014
- Mortgage and Consumer Loans are largely holding flat in the current rate environment

Loan Growth


- Mortgage and Consumer loans - 38 \% of total net loans
- Commercial loans growing fastest over last six years
- Commercial growth is primary focus


## 5 Year change by Percentage in each Geographical Area

5 Year percentage change in Loans by Geographical
Area


5 Year percentage change in Deposits by Geographical Area


## Loan and Deposit balances by Geographical Area

\$ in millions.

Loan Balances by Geographical Area


Deposit Balances by Geographical Area


## Helping Small Businesses and Individuals

Deferred loan payments now resuming

Paycheck Protection Program


- Using nimbleness, technology and hard work to serve clients and communities
- PPP efforts providing benefit of strong organic growth and happy customers
- Approximately $45 \%$ of Round 1 PPP loans established a new client relationship for WaFd
- Deferral Program successful with only a small number of post deferral delinquencies
- Only 18 Consumer Mortgage loans still in deferral


## Non-Performing Assets Near Record Lows

We have retained a strong ACL while NPAs have declined since 2010

- ACL at $12 / 31 / 2021$ amounted to $\$ 171.4$ million, representing $313 \%$ of total NPAs ${ }^{1}$
- Non-performing assets $\$ 54.7$ million as of $12 / 31 / 2021$

Non-Performing Assets to Total Assets and ACL to Total Loans ${ }^{1}$


## Strong Credit Quality

## Strong Credit Quality Characterized by Limited Charge-Offs

- Net Recoveries since 2013 total $\$ 71$ million
- The Bank continues to work $\$ 50$ million of loans previously charged off
- 8 Consecutive years of Net Recoveries

Average NCOs Per Year - Last 20 Years


Source: SNL Financial, Company Filings
${ }^{1}$ Peers represent Proxy Peers as specified in the Company's latest Proxy Statement

## Significant Liquidity and High-Quality Securities Portfolio

High quality, \$4.1 billion cash and investment portfolio with \$10.9 billion remaining collateral and lines as a source of additional potential liquidity

Cash \& Securities / Total Assets


## Cash and Securities Composition ${ }^{2}$

High Quality Bonds


Total Cash and Securities: $\$ 4.1 \mathrm{Bn}{ }^{2}$ Cash and Securities / Total Assets: $21 \%{ }^{2}$

[^1]${ }_{2}^{1}$ Peers represent Proxy Peers as specified in the Company's latest Proxy Statement ${ }^{2}$ As of 12/31/2021

As of $12 / 31 / 2021$, WAFD maintains over $\$ 4 \mathrm{bn}$ of balance sheet liquidity

- Cash and Securities is $20 \%$ of assets
- Investment Portfolio targets low credit risk / moderate duration
- 66\% Cash, US Government backed Agency Bonds and MBS ${ }^{2}$
- Yield on the Investment Portfolio is $1.58 \%$


## Deposit Trends

Shifting away from time deposits in favor of transaction accounts. Checking accounts now make up 44\%.


As of 12/31/2021



Core Deposits $=96.6 \%$ of Total

## Borrowings Outstanding \& Weighted Rate

Borrowings are $100 \%$ FHLB and are used in part to manage interest rate risk. Rates have declined with market rates. Increase in borrowings for 2020 was from locking in \$1 billion of funding at a fixed rate of 66 bps for 10 years. In 2021, strong growth in deposits allowed the Company to Reduce FHLB borrowings.


FHLB Effective Maturity Schedule

|  | Amount <br> $\$$ million |  |
| :--- | ---: | :--- |
| Rate |  |  |
| Within 1 year: | $\$ 320$ | $2.08 \%$ |
| 1 to 3 years: | $\$ 500$ | $2.16 \%$ |
| 3 to 5 years: | $\$ 100$ | $1.85 \%$ |
| 5+ years: | $\$ 800$ | $0.80 \%$ |

## Balanced Interest Rate Risk

Interest Rate Risk is well managed and skewed toward the upside in the current environment given asset sensitivity


## IRR measures as of December 31, 2021:

- Net Interest Income (NII) would increase by $8.4 \%$ in +200 bps immediate and parallel shock
- Net Portfolio Value after +200 bps shock is $14 \%$ lower $(\$ 472 \mathrm{~mm}$ ) and at $\$ 2.82$ billion would be $14.8 \%$ of total assets


## Income Statement Comparison

|  | Fiscal YTD |  |  |  |  |  | \% Change |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 12/31/2021 |  | 12/31/2020 |  | \$ Change |  |  |
| INTEREST INCOME |  |  |  |  |  |  |  |
| Loans. | \$ | 138,509 | \$ | 133,671 | \$ | 4,838 | 3.6\% |
| Mortgage-backed securities....................................... |  | 4,792 |  | 7,230 |  | $(2,438)$ | -33.7\% |
| Investment securities and cash equivalents.. |  | 7,139 |  | 6,921 |  | 218 | 3.1\% |
|  |  | 150,440 |  | 147,822 |  | 2,618 | 1.8\% |
| INTEREST EXPENSE |  |  |  |  |  |  |  |
| Customer accounts.. |  | 8,461 |  | 14,110 |  | $(5,649)$ | -40.0\% |
| FHLB advances and other borrowings. |  | 7,843 |  | 13,198 |  | $(5,355)$ | -40.6\% |
|  |  | 16,304 |  | 27,308 |  | $(11,004)$ | -40.3\% |
| NET INTEREST INCOME ............................................ |  | 134,136 |  | 120,514 |  | 13,622 | 11.3\% |
| Provision (release) for credit losses.............................. |  | 500 |  | 3,000 |  | $(2,500)$ |  |
| Net interest income after provision(reversal)................. | \$ | 133,636 | \$ | 117,514 | \$ | 16,122 | 13.7\% |

## Income Statement Comparison

|  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 31/2021 |  | 31/2020 |  | ange | \% Change |
| OTHER INCOME | \$ | 18,681 | \$ | 13,870 | \$ | 4,811 | 34.7\% |
| OTHER EXPENSE |  |  |  |  |  |  |  |
| Compensation and benefits. |  | 47,425 |  | 42,723 |  | 4,702 | 11.0\% |
| Occupancy.. |  | 10,090 |  | 9,592 |  | 498 | 5.2\% |
| FDIC Insurance........................................................ |  | 3,100 |  | 3,263 |  | (163) | -5.0\% |
| Product Delivery.. |  | 4,721 |  | 4,937 |  | (216) | -4.4\% |
| Information technology. |  | 11,421 |  | 11,831 |  | (410) | -3.5\% |
| Other Expense. |  | 12,856 |  | 9,064 |  | 3,792 | 41.8\% |
|  |  | 89,613 |  | 81,410 |  | 8,203 | 10.1\% |
| Gain (loss) on REO.. |  | 562 |  | (449) |  | 1,011 | -225.2\% |
| Income before income taxes......................................... |  | 63,266 |  | 49,525 |  | 13,741 | 27.7\% |
| Income taxes. |  | 12,985 |  | 10,574 |  | 2,411 | 22.8\% |
| NET INCOME................................................................ | \$ | 50,281 | \$ | 38,951 |  | 11,330 | 29.1\% |
| Dividends on preferred stock........................................ |  | 3,656 |  |  |  | 3,656 |  |
| Net Income available to common shareholders.............. | \$ | 46,625 | \$ | 38,951 |  | 7,674 | 19.7\% |

[^2]
## Net Income and Common Earnings Per Share



Issued \$300 million of Preferred Stock in February 2021 with a dividend of 4.875\%

## Non-Interest Income

Diverse sources of Non-Interest Income provide steady growth and balance our revenue profile

Non-Interest Income for Quarter-Ended 12/31/2021


Non-Interest Income / Total Loan Revenue


Other Income includes:

- BOLI income
- Rental income
- Gains on property sales
- WAFD Insurance Income
- Income on equity method investments



## Non-Interest Expense



Other Expense includes:

- FDIC Premiums
- Product Delivery
- Information Technology
- Miscellaneous 'Other' line-item expenses include professional services, marketing and administrative costs.

Breakout of Other Expense


## Capital Ratios

Common Equity Tier 1 Ratio


■Washington Federal, Inc. ■Top 100 Banks ■Peer Banks ■ Well Capitalized


WAFD does not seek to maximize leverage.
Rather, we aspire to be the bank that can
best weather the next storm on the horizon.

## Impact of February 2021 Preferred Stock Issuance

| Net Preferred Proceeds Raised | \$293 Million |  |
| :--- | ---: | ---: |
| Cash Reserved | \$25 Million |  |
| Proceed available for Repurchases | \$268 Million |  |
| Average repurchase price | $\$ 32.25$ |  |
| Proforma Shares Repurchased | $8,310,078$ |  |
|  | FY 2021 Plan at | FY 2021 Proforma Plan at |
|  | $\mathbf{1 2 / 3 1 / 2 0 2 0}$ | $\mathbf{1 2 / 3 1 / 2 0 2 0}$ |
|  | $75,689,364$ | $67,379,286$ |
| Common Shares Outstanding | $\$ 28.75$ | $\$ 32.25$ |
| Common Stock Price Per Share | $2,176,069,215$ | $2,172,981,974$ |
| Market Cap | $\$ 175,000,000$ | $\$ 175,000,000$ |
| Net Income | - | $\$ 14,625,000$ |
| Annual Preferred Dividend | $\$ 175,000,000$ | $\$ 160,375,000$ |
| Net Income to Common | $\$ 2.31$ | $\$ 2.38$ |
| EPS Per Common Share |  |  |

## Returning Capital to Shareholders

Return of Income to Common Shareholders

|  | Net Income |  | Stock Buyback \& Dividends | Percent of Income returned to Shareholders |
| :---: | :---: | :---: | :---: | :---: |
| 2015 | 160,316 |  | 177,791 | 111\% |
| 2016 | \$164,049 |  | \$137,808 | 84\% |
| 2017 | \$173,532 |  | \$172,892 | 100\% |
| 2018 | \$203,850 |  | \$220,246 | 108\% |
| 2019 | \$210,256 |  | \$187,163 | 89\% |
| 2020 | \$173,438 |  | \$178,629 | 103\% |
| 2021 | \$173,581 |  | \$414,527 | 239\% |
|  | \# of Shares |  | Wtd Price Paid | \% Outstanding at beginning of the year |
| 2015 | 5,841,204 | \$ | 21.70 | 6\% |
| 2016 | 3,867,563 | \$ | 22.72 | 4\% |
| 2017 | 3,137,178 | \$ | 31.36 | 3\% |
| 2018 | 4,865,357 | \$ | 33.74 | 6\% |
| 2019 | 4,065,352 | \$ | 30.46 | 5\% |
| 2020 | 3,339,530 | \$ | 33.58 | 4\% |
| 2021 | 10,810,113 | \$ | 32.25 | 14\% |
| 2022 | 84,114 | \$ | 35.34 | 0.1\% |

Common Dividend as a \% of Net Income


## Recent Capital Activities

- Current cash dividend of $\$ 0.24$ provides a yield of $2.74 \%$ based on the current stock price
- Since 2013, 47 million shares repurchased which is $44 \%$ of total outstanding shares as of 9/30/2012
- 3.7 million shares remaining in buyback authorization
- During the $3^{\text {rd }}$ and $4^{\text {th }}$ Fiscal Quarters of 2021, the Company used additional proceeds from the preferred stock issuance to repurchase $7,952,529$ shares of common stock.


## Stock Price \& Book Value Per Share



As of 12/31/2021:
Book Value per Share \$28.33
Tangible Book Value per Share \$23.59
Price to BV: 1.178
Price to TBV: 1.42

## Perspective through the last Credit Cycle

Stock Performance Comparison as of 12/31/2021


## WaFdBank

Forbes 2021<br>BEST<br>BANKS IN AMERICA



EXCLUSIVE BANK OF SOUNDERS FC AND THE SEATTLE KRAKEN

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[^0]:    As of or for the quarter-ended 12/31/2021

[^1]:    Source: SNL Financial, Company Filings

[^2]:    Efficiency Ratio of 58.64\% for YTD fiscal year 2022 down from $60.58 \%$ for the same period of prior year.
    Effective tax rate year to date ended December 2021 is 20.52\% compared to $21.35 \%$ from the same period ended December 2020

