

## Forbes 2022 <br> AMERICA'S BESTMDSIZE EMPLOYERS

## Investor Presentation <br> September 30th, 2022

This presentation contains forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995. Such statements are based upon the current beliefs and expectations of Washington Federal's management and are subject to significant risks and uncertainties. The forward-looking statements in this presentation speak only as of the date of the presentation, and Washington Federal assumes no duty, and does not undertake, to update them. Actual results or future events could differ, possibly materially, from those that we anticipated in these forward-looking statements.

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## Overview of WaFd Bank

## Overview

- Established in 1917; IPO in 1982
- Washington State Charter Commercial Bank - WA DFI, FDIC, FRB, CFPB Regulated
- Headquartered in Seattle, WA; is the second largest bank headquartered in the Pacific Northwest
- Exited BSA Consent Order Dec 2021
- 201 branches across 8 western states
- Full-service consumer \& commercial bank
- Strong capital, high asset quality, consistent results
- Portfolio mortgage lender
- Profitable every year since 1965
- Interest rate risk management - well controlled

- 159 consecutive quarterly cash dividends
- 13,079\% Total shareholder return since IPO

Company Highlights ${ }^{1}$

| Total Assets | Total Loans | Total Deposits | Stockholder Equity | Efficiency Ratio |
| :---: | :---: | :---: | :---: | :---: |
| $\$ 20.77 \mathrm{Bn}$ | $\$ 16.11 \mathrm{Bn}$ | $\$ 16.03 \mathrm{Bn}$ | $\$ 2.27 \mathrm{Bn}$ | $49.52 \%$ |

[^0]
## WaFd Bank Executive Management Committee



Brent Beardall President and Chief Executive Officer


James Endrizzi
EVP Chief Commercial Banker


Vincent Beatty EVP Chief Financial Officer


Kim Robison
EVP Chief Operating Officer


Cathy Cooper EVP Chief Consumer Banker


Ryan Mauer EVP Chief Credit Officer

## WaFd Bank Demographics

Our markets are among the most desirable in the US and create a foundation for loan growth without excessive risk

| State | Number of Branches | Company Deposits in Market $(\$ 000)$ | Deposit <br> Market Share (\%) | Percent of <br> National <br> Franchise (\%) | Total Population 2022 (Actual) | $\begin{gathered} \text { Population } \\ \text { Change } \\ 2010-2022 \\ (\%) \\ \hline \end{gathered}$ | Projected <br> Population Change 2022-2027 (\%) | $\begin{gathered} \hline \text { Median } \\ \text { HH } \\ \text { Income } \\ 2022 \\ (\$) \\ \hline \end{gathered}$ | Projected HH Income Change 2022-2027 (\%) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Washington | 72 | 7,209,123 | 3.06 | 45.0 | 7,858,401 | 16.86 | 6.10 | 88,405 | 14.17 |
| Oregon | 36 | 2,878,933 | 2.68 | 18.0 | 4,295,247 | 12.12 | 4.01 | 73,746 | 13.64 |
| Arizona | 28 | 1,625,957 | 0.74 | 10.1 | 7,185,732 | 12.42 | (1.48) | 70,139 | 13.99 |
| New Mexico | 19 | 1,363,525 | 2.93 | 8.5 | 2,126,179 | 3.25 | 1.86 | 55,697 | 9.85 |
| Idaho | 22 | 1,052,550 | 2.47 | 6.6 | 1,891,021 | 20.63 | 8.15 | 66,938 | 12.56 |
| Utah | 9 | 802,635 | 0.70 | 5.1 | 3,354,693 | 21.38 | 7.42 | 84,724 | 13.18 |
| Nevada | 9 | 534,655 | 0.47 | 3.3 | 3,176,325 | 17.62 | 5.12 | 71,353 | 14.43 |
| Texas | 6 | 562,192 | 0.05 | 3.5 | 29,801,205 | 18.51 | 5.30 | 70,957 | 11.16 |
| Totals: | 201 | 16,029,570 |  | 100 | 59,688,803 |  |  |  |  |
| Weighted Average |  |  |  |  |  | 14.93 | 4.76 | 78,211 | 13.44 |
| Aggregate: National |  |  |  |  | 334,279,739 | 8.27 | 3.21 | 72,465 | 12.10 |

## Vision 2025

## Our Objective:

A highly-profitable, digital-first bank that leverages data to anticipate financial needs and empower our clients by creating frictionless experiences across all interactions and devices.

## Our Values:

Integrity, Teamwork, Ownership, Service, Simplicity \& Discipline

## Evolution of Our Franchise

10 years of investment has put us on glide path to an even stronger balance sheet and deeper client relationships


## Net Promoter Score Approaching Best in Class

Our investments in customer service, usability and technology are translating into high customer satisfaction levels

Peer Net Promoter Score ${ }^{1}$


## Speed Matters - Website Is the New Storefront

New wafdbank.com Google page speed scores


## Getting Customers to Your Website is Mission Critical

Back links to WAFDbank.com vs. Washingtonfederal.com


## Commitment to ESG \& Diversity

We believe our enduring franchise comes from core principles focused on helping the neighborhoods we serve and creating longterm value for all stakeholders led by a Board, management and employee base that bring together a diversity of backgrounds

Board Composition


ESG \& Diversity Policy Highlights

Community Development
Over \$248 million dollars invested towards community development lending and affordable housing investments

Volunteerism
WaFd employees participated in 8,179 volunteer hours in support of more than 447 organizations and initiatives

Washington Federal Foundation The Washington Federal Foundation awarded 238 grants to local community organizations totaling $\$ 746,050$ for the fiscal year

(5)
United Way Matching Campaign WaFd Bank matches employee contributions made to United Way agencies in all eight states. In fiscal year 2022 pledges from colleagues were $\$ 402,109$. WaFd matched $\$ 3327,375$ for a total of $\$ 729,484$

## Loan Growth - Through Different Interest Rate Environments

\$ in millions.


Loan Growth


- Mortgage and Consumer loans - 40 \% of total net loans
- Commercial loans growing fastest over last eight years
- Commercial growth is primary focus


## 5 Year Change by Percentage in Each Geographical Area

From September 30, 2017, to September 30, 2022


## Loan and Deposit Balances by Geographical Area

As of September 30, 2022
\$ In Millions


## Helping Small Businesses and Individuals

## Deferred loan payments now resuming

Paycheck Protection Program


- Using nimbleness, technology and hard work to serve clients and communities
- PPP efforts providing benefit of strong organic growth and happy customers
- Approximately $45 \%$ of Round 1 PPP loans established a new client relationship for WaFd
- Deferral Program successful with only a small number of post deferral delinquencies
- Only 1 loan still in deferral


## Non-Performing Assets Near Record Lows

We have retained a strong ACL while NPAs have declined since 2010

- ACL at 9/30/2022 amounted to $\$ 172.8$ million, representing $388 \%$ of total NPAs ${ }^{1}$
- Non-performing assets $\$ 44.5$ million as of 9/30/2022

Non-Performing Assets to Total Assets and ACL to Total Loans ${ }^{1}$

${ }^{1}$ ACL to Total Loans does not include ACL related to unfunded commitments of $\$ 32.5$ million.
${ }^{2}$ Effective October 1, 2020, the Company implemented FASB's Current Expected Credit Loss (CECL) Standard

## Strong Credit Quality

## Strong Credit Quality Characterized by Limited Charge-Offs

- Net Recoveries since 2013 total $\$ 74.8$ million
- The Bank continues to work $\$ 50$ million of loans previously charged off
- 9 Consecutive years of Net Recoveries

Net Loan Charge-offs (Recoveries)
For Fiscal Year End 9/30



Average NCOs Per Year - Last 20 Years
0.44\%


## Significant Liquidity and High-Quality Securities Portfolio

High quality, $\$ 3.2$ billion cash and investment portfolio with $\$ 9.8$ billion remaining collateral and lines as a source of additional potential liquidity

Cash \& Securities / Total Assets

| FY 2015 | FY 2016 | FY 2017 | FY 2018 | FY 2019 | FY 2020 | FY 2021 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |

Cash and Securities Composition ${ }^{2}$


Total Cash and Securities: $\$ 3.2 \mathrm{Bn}{ }^{2}$ Cash and Securities / Total Assets: $16 \%{ }^{2}$
Source: SNL Financial, Company Filings
${ }_{2}^{1}$ Peers represent Proxy Peers as specified in the Company's latest Proxy Statement ${ }^{2}$ As of 9/30/2022

As of $9 / 30 / 2022$, WAFD maintains over $\$ 3.2$ bn of balance sheet liquidity.

- Cash and Securities is $16 \%$ of assets
- Investment Portfolio targets low credit risk / moderate duration
- 63\% Cash, US Government-backed Agency Bonds and MBS ${ }^{2}$
- Yield on the Investment Portfolio is 3.2\%


## Deposit Trends

Shiftina away from time dedosits in favor of transaction accounts. Checking accounts now make up 42\%.


Core Deposits $=95.2 \%$ of Total

## Borrowings Outstanding \& Weighted Rate

Borrowings are $100 \%$ FHLB and are used in part to manage interest rate risk. Rates have declined with market rates. Increase in borrowings for 2020 was from locking in \$1 billion of funding at a fixed rate of 66 bps for 10 years.


FHLB Effective Maturity Schedule

|  | Amount <br> \$ million | Rate |
| :--- | ---: | :--- |
| Rithin 1 year: | $\$ 1,025$ | $3.06 \%$ |
| 1 to 3 years: | $\$ 200$ | $2.18 \%$ |
| 3 to 5 years: | $\$ 100$ | $1.92 \%$ |
| 5+ years: | $\$ 800$ | $0.67 \%$ |

## Balanced Interest Rate Risk

Interest Rate Risk is well managed and skewed toward the upside in the current environment given asset sensitivity


## IRR measures as of June 30, 2022:

- Net Interest Income (NII) would increase by $1.87 \%$ in +200 bps immediate and parallel shock
- Net Portfolio Value after +200bps shock is $21 \%$ lower $(\$ 616 \mathrm{~mm}$ ) and at $\$ 2.3$ billion would be $12.5 \%$ of total assets


## AOCl vs our Peers

Total Accumulated Other Comprehensive Income as a percent of Equity


## Income Statement Comparison

|  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | /30/2022 |  | /30/2022 |  | ange | \% Change |
| INTEREST INCOME |  |  |  |  |  |  |  |
| Loans. | \$ | 601,592 | \$ | 537,660 | \$ | 63,932 | 11.9\% |
| Mortgage-backed securities.. |  | 26,332 |  | 24,708 |  | 1,624 | 6.6\% |
| Investment securities and cash equivalents.. |  | 38,435 |  | 29,242 |  | 9,193 | 31.4\% |
|  |  | 666,359 |  | 591,610 |  | 74,749 | 12.6\% |
| INTEREST EXPENSE |  |  |  |  |  |  |  |
| Customer accounts................................................................. |  | 43,041 |  | 42,313 |  | 728 | 1.7\% |
| FHLB advances and other borrowings. |  | 28,729 |  | 44,188 |  | $(15,459)$ | -35.0\% |
|  |  | 71,770 |  | 86,501 |  | $(14,731)$ | -17.0\% |
| NET INTEREST INCOME ...................................................... |  | 594,589 |  | 505,109 |  | 89,480 | 17.7\% |
| Provision (release) for credit losses......................................... |  | 3,000 |  | 500 |  | 2,500 |  |
| Net interest income after provision(reversal)........................ | \$ | 591,589 | \$ | 504,609 | \$ | 86,980 | 17.2\% |

## Income Statement Comparison

|  | Fiscal YTD |  |  |  | \$ Change |  | \% Change |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 9/30/2022 |  | 9/30/2022 |  |  |  |  |
| OTHER INCOME | \$ | 66,372 | \$ | 60,561 | \$ | 5,811 | 9.6\% |
| OTHER EXPENSE |  |  |  |  |  |  |  |
| Compensation and benefits.................................................... |  | 193,917 |  | 176,106 |  | 17,811 | 10.1\% |
| Occupancy.. |  | 42,499 |  | 39,610 |  | 2,889 | 7.3\% |
| FDIC insurance. |  | 9,531 |  | 14,368 |  | $(4,837)$ | -33.7\% |
| Product delivery. |  | 19,536 |  | 18,505 |  | 1,031 | 5.6\% |
| Information technology. |  | 47,202 |  | 42,737 |  | 4,465 | 10.4\% |
| Other expense. |  | 45,890 |  | 41,133 |  | 4,757 | 11.6\% |
|  |  | 358,575 |  | 332,459 |  | 26,116 | 7.9\% |
| Gain (loss) on REO................................................................. |  | 651 |  | 427 |  | 224 | 52.5\% |
| Income before income taxes..................................................... |  | 300,037 |  | 233,138 |  | 66,899 | 28.7\% |
| Income taxes........................................................................... |  | 63,707 |  | 49,523 |  | 14,184 | 28.6\% |
| NET INCOME........................................................................... | \$ | 236,330 | \$ | 183,615 | \$ | 52,715 | 28.7\% |
| Dividends on preferred stock.................................................... |  | 14,625 |  | 10,034 |  | 4,591 |  |
| Net Income available to common shareholders...................... | \$ | 221,705 | \$ | 173,581 | \$ | 48,124 | 27.7\% |

[^1]
## Net Interest Income and Net Interest Margin

Net interest income in thousands.


## Net Income and Common Earnings Per Share

Annual


Quarterly


Issued \$300 million of Preferred Stock in February 2021 with a dividend of 4.875\%

## Non-Interest Income

Diverse sources of Non-Interest Income provide steady growth and balance our revenue profile


## Non-Interest Expense Over Time

Annual and Quarterly - Expenses in millions

Annual


Quarterly


## Breakout of Other Expense



## Other Expense includes:

- FDIC Premiums
- Product Delivery
- Information Technology
- Miscellaneous 'Other' line-item expenses include professional services, marketing and administrative costs.


## Capital Ratios



WAFD does not seek to maximize leverage.
Rather, we aspire to be the bank that can
best weather the next storm on the horizon.

Total Risk-Based Capital


TCE+ACL/Tang Assets


## Impact of February 2021 Preferred Stock Issuance

| Net Preferred Proceeds Raised | \$293 Million |  |
| :--- | ---: | ---: |
| Cash Reserved | \$25 Million |  |
| Proceed available for Repurchases | $\$ 268$ Million |  |
| Average repurchase price | $\$ 32.25$ |  |
| Proforma Shares Repurchased | $8,310,078$ |  |
|  |  | FY 2021 Plan at |
|  | FY 2021 Proforma Plan at |  |
|  | $\mathbf{1 2 / 3 1 / 2 0 2 0}$ | $\mathbf{1 2 / 3 1 / 2 0 2 0}$ |
| Common Shares Outstanding | $\mathbf{7 5 , 6 8 9 , 3 6 4}$ | $67,379,286$ |
| Common Stock Price Per Share | $\$ 28.75$ | $\$ 32.25$ |
| Market Cap | $2,176,069,215$ | $2,172,981,974$ |
| Net Income | $\$ 175,000,000$ | $\$ 175,000,000$ |
| Annual Preferred Dividend | - | $\$ 14,625,000$ |
| Net Income to Common | $\$ 175,000,000$ | $\$ 160,375,000$ |
| EPS Per Common Share | $\$ 2.31$ | $\$ 2.38$ |

## Returning Capital to Shareholders

Return of Income to Common Shareholders

|  | Net Income |  <br> Dividends | Percent of Income <br> returned to <br> Shareholders |
| ---: | ---: | ---: | ---: |
| 2015 | $\$ 160,316$ | $\$ 177,791$ | $111 \%$ |
| 2016 | $\$ 164,049$ | $\$ 137,808$ | $84 \%$ |
| 2017 | $\$ 173,532$ | $\$ 172,892$ | $100 \%$ |
| 2018 | $\$ 203,850$ | $\$ 220,246$ | $108 \%$ |
| 2019 | $\$ 210,256$ | $\$ 187,163$ | $89 \%$ |
| 2020 | $\$ 173,438$ | $\$ 178,629$ | $103 \%$ |
| 2021 | $\$ 173,581$ | $\$ 414,527$ | $239 \%$ |
| 2022 | $\$ 221,705$ | $\$ 64,837$ | $29 \%$ |

\% Outstanding at
\# of Shares Wtd Price Paid beginning of the year

| 2015 | $5,841,204$ | $\$ 21.70$ |
| :---: | :---: | :---: |
| 2016 | $3,867,563$ | $\$ 22.72$ |
| 2017 | $3,137,178$ | $\$ 31.36$ |
| 2018 | $4,865,357$ | $\$ 33.74$ |
| 2019 | $4,065,352$ | $\$ 30.46$ |
| $2,339,530$ | $\$ 33.58$ | $6 \%$ |
| 2020 | $10,810,113$ | $\$ 32.25$ |
| 2021 | 92,774 | $\$ 35.14$ |
| 2022 |  | $5 \%$ |

Common Dividend as a \% of Net Income


## Recent Capital Activities

- Current cash dividend of $\$ 0.24$ provides a yield of $2.51 \%$ based on the current stock price
- Since 2013, 47 million shares repurchased which is $44 \%$ of total outstanding shares as of 9/30/2012
- 3.7 million shares remaining in buyback authorization
- During the $3^{\text {rd }}$ and $4^{\text {th }}$ Fiscal Quarters of 2021, the Company used additional proceeds from the preferred stock issuance to repurchase $7,952,529$ shares of common stock.


## Stock Price \& Book Value Per Share



## Perspective through the last Credit Cycle

Stock Performance Comparison as of 9/30/2022


## WaFdBank

Forbes 2021<br>BEST<br>BANKS IN AMERICA



EXCLUSIVE BANK OF SOUNDERS FC AND THE SEATTLE KRAKEN

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[^0]:    ${ }^{1}$ As of or for the quarter-ended 9/30/2022

[^1]:    Efficiency Ratio of 54.25\% for YTD fiscal year 2022 down from $58.77 \%$ for the same period of prior year.
    Effective tax rate year to date ended September 2022 is $21.23 \%$ compared to $21.24 \%$ from the same period ended September 2021

